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QUESTION 1

Which of the following is NOT considered a prevention cost?

- A. Writing operating procedures.
- B. Training.
- C. Data acquisition and analysis.
- D. Calibrating test equipment.

Correct Answer: D

QUESTION 2

Which of the following quality gurus was very critical of merit-pay and individual bonuses? He discouraged management by objectives and the ranking of employees by performance.

- A. Dr. Juran
- B. Dr. Deming
- C. Dr. Taguchi
- D. Dr. Feigenbaum

Correct Answer: B

QUESTION 3

To be effective, a corrective and preventive action system must have

- A. A material review board.
- B. Approved of the QC department.
- C. Top management support.
- D. A method for identifying nonconformities.

Correct Answer: D

QUESTION 4

If the probability of a success on a single trial is 0.2 and 3 trials are performed, what is the probability of at least one success?

A. 0.008



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2024 Latest pass4itsure CQE PDF and VCE dumps Download Pass4itSure.com B. 0.384 C. 0.488 D. 0.600 Correct Answer: C **QUESTION 5** Quality audits do NOT provide A. Answers to quality system deficiencies. B. Highlighting of faulty company operations. C. An index of quality needs. D. An anticipated indication of customer acceptance of the product. Correct Answer: A **QUESTION 6** What percentage of the area under the standard normal curve is included within (+/-) 1.5 standard deviations from 0? A. 0.8664 B. 0.7500 C. 0.6680 D. 0.9332 Correct Answer: A **QUESTION 7** During the building phase of improvement team development, which of the following properly describes team activities? . The team leader is usually directive. . The team leader often delegates tasks. . Team members prioritize and perform duties. . Team members are uncertain of their duties. A. IlandIllonly B. I, IlandIllonly C. landIV only



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D. II,IIIandIV only

Correct Answer: C

QUESTION 8

In obtaining Total Customer Satisfaction, management should NOT undertake which of the following activities?

- A. Use employee involvement and teamwork.
- B. Encourage team competition.
- C. Encourage sacrificing for the team.
- D. Coordinate efforts of the departments.

Correct Answer: B

QUESTION 9

Maintainability is

- A. The probability of a system being restored to functional operation within a given period of time.
- B. Performing adequate maintenance on a system.
- C. Probability of survival of a system for a given period of time.
- D. Maintaining a machine in satisfactory working condition.

Correct Answer: A

QUESTION 10

When used together for variables data, which of the following pair is the MOST useful in preparing control charts?

- A. AQL, p-bar
- B. p, n
- C. X-bar and R
- D. R, sigma

Correct Answer: C

QUESTION 11

In order to implement a continuous improvement strategy, a company may institute a steering committee or

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improvement council. Which of the following would generally NOT be a task performed by this council?

- A. The development of a quality vision for the company.
- B. The combined development and implementation of the company improvement strategy.
- C. The definition of certain quality objectives for sections of the company.
- D. The development of quality education and communication modules for the organization.

Correct Answer: A

QUESTION 12

Which of the following distributions have the set of all real numbers as their domain?

- A. Lognormal
- B. Exponential
- C. Weibull
- D. None of the above.

Correct Answer: D

QUESTION 13

Which of the following are TRUE statements regarding the use of visual inspection?

- . Reference standards can be used.
- . It provides consistency between inspectors.
- . It is relatively expensive.
- . It can be quickly performed.
- A. I and I Vonly
- B. I, IlandIV only
- C. IlandIVonly
- D. I,II,IIIandIV

Correct Answer: A

QUESTION 14

The MOST essential value of a surface plate in precision measurement application is which of the following?



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- A. It provides a flat working surface.
- B. It provides a surface free of minor vibration.
- C. It provides an accurate reference surface.
- D. It provides a chemically resistant work surface.

Correct Answer: C

QUESTION 15

The AQL for a given sampling plan is 1% this means that

- A. The producer takes a small risk of rejecting product which is 1% defective or better.
- B. All accepted lots are 1% defective or better.
- C. All lots are 1% defective or better.
- D. The average quality level of the plan is 1%.

Correct Answer: A

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