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QUESTION 1

Measurement error is defined as the effect of all sources of measurement variability that caused an observed or measured value to deviate from the _____.

- A. Standard Deviation
- B. Mean
- C. Median
- D. True value

Correct Answer: D

QUESTION 2

Which element of waste best describes the cost of a resource being in the queue?

- A. Waiting
- B. Motion
- C. Inventory
- D. Correction

Correct Answer: A

QUESTION 3

If a Histogram displays two peaks the distribution would likely be _____.

- A. Transformed
- B. Multi-skewed
- C. Bimodal
- D. Bi-attribute

Correct Answer: C

QUESTION 4

The very best way to begin an effort to map a process is to do which of these?

- A. Interview the process owner



- B. Interview the manager of the department
- C. Walk the actual process from beginning to end
- D. Take pictures of the factory floor at each shift

Correct Answer: C

QUESTION 5

When analyzing a data set we frequently graph one metric as a function of another. If the slope of the Correlation line is -2.5 we would say the two metrics are _____ correlated?

- A. Positively
- B. Not
- C. Negatively
- D. None

Correct Answer: C

QUESTION 6

The acronym for the defined approach taken by Lean Six Sigma to solve significant challenges related to a process is which of these?

- A. DOE
- B. DMAIC
- C. SIPOC
- D. FMEA

Correct Answer: B

QUESTION 7

For a Cpk value of 1.67 and Cp value of 1, what can be concluded?

- A. This process is centered but contains variation
- B. Process is well centered and variation is also low
- C. Process is not centered and has wide variation
- D. There is a calculation error

Correct Answer: B

**QUESTION 8**

In the late 1980's William Smith coined the name Six Sigma for a methodology that had its origins at _____ for quality related work being done there.

- A. Honeywell
- B. Allied Signal
- C. General Electric
- D. Motorola

Correct Answer: D

QUESTION 9

A Belt gathered the following defect data for a shoe production line and wanted to assemble it into a Pareto Chart. The correct order from left to right in the chart would be: Data: Cutting38 Forming17 Stitching56 Sealing42

- A. Forming, Sealing, Cutting, Stitching
- B. Sealing, Stitching, Forming, Cutting
- C. Stitching, Sealing, Cutting, Forming
- D. Forming, Cutting, Sealing, Stitching

Correct Answer: C

QUESTION 10

The 5 Why Analysis is only useful if the possible independent variable can be broken down into five possible causes.

- A. True
- B. False

Correct Answer: B

QUESTION 11

Conducting a viable Capability Analysis using Attribute Data one must obtain a fairly large sample set to be statistically sound.

- A. True
- B. False



Correct Answer: A

QUESTION 12

Hypothesis Testing can help avoid high costs of experimental efforts by using existing data.

- A. True
- B. False

Correct Answer: A

QUESTION 13

A plastic box manufacturer is producing 4 types of boxes. A quality engineer is working on reducing the variances of the storage capacity of boxes. To explain the variation of storage capacity across all types of boxes, which method should he use?

- A. Random sampling
- B. Stratified random sampling
- C. Systematic sampling
- D. All of these answers are correct

Correct Answer: D

QUESTION 14

Voice of the Customer is a Lean Six Sigma technique to determine _____ attributes of a product or service.

- A. At least 6
- B. The profitable
- C. Critical-to-Quality
- D. The majority of the

Correct Answer: C

QUESTION 15

When a Belt applies the practice of Poka-Yoke to a project challenge she is attempting to make certain the activity is _____.

- A. Well documented



B. Removed from the line

C. Mistake proofed

D. Highly visible

Correct Answer: C

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