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**QUESTION 1**

A bank moves currency from the main office to the branches daily for operational use. To avoid paying overnight interest, the branches return the currency at the end of the business day. The bank requires a new inventory management system to account for the whereabouts of the cash at all times. A software provider has proposed a heavily customized version of their standard inventory management software. As the project progresses, the business analyst (BA) identifies a number of subtleties that would suggest a fully made to order solution may be a better option for the bank. What inputs does the BA need to perform the analysis?

- A. Change strategy and performance objectives
- B. Requirements and business policies
- C. Potential value and design options
- D. Needs and business analysis approach

Correct Answer: C

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**QUESTION 2**

The RGQ Organization utilizes a change log.

What is a change log?

- A. It is a document that records all change requests for the project.
- B. It is a document that tracks all unauthorized changes to the project solution.
- C. It is a document that tracks all characteristics and status of changes that have been received.
- D. It is a document that tracks the changes that have been received, including their implementation to the project solution.

Correct Answer: C

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**QUESTION 3**

You are the business analyst for your organization and are working on organizing the identified requirements for a new solution. Nancy, your assistant in this process, says that these requirements aren't very complex. You agree but add that it's this thing that makes the overall solution complex.

What thing adds to the level of complexity among requirements?

- A. Relationships among the requirements
- B. Management in the project
- C. Stakeholders in the project
- D. Cost and schedule constraints



Correct Answer: A

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#### QUESTION 4

You are the business analyst for your organization and are currently with several key stakeholders as part of the determination of which business analysis approach is most appropriate for the current project.

Which one of the following is not a stakeholder that is considered when completing the business analysis planning and monitoring task to determine a business analysis approach?

- A. Tester
- B. Project manager
- C. Regulator
- D. Functional management

Correct Answer: D

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#### QUESTION 5

Which of the following is the process of developing a document that formally authorizes a project or a phase?

- A. Define Scope
- B. Develop Schedule
- C. Develop Project Charter
- D. Create Work Breakdown Structure

Correct Answer: C

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#### QUESTION 6

Which of the following stages of a project defines the number of risks and opportunities, including intense planning and anticipation of risk events?

- A. Planning
- B. Executing
- C. Initiation
- D. Closing

Correct Answer: C

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**QUESTION 7**

The \_\_\_\_\_, an output of the define scope process, does document the process and criteria for accepting completed products.

- A. Statement of Work
- B. Contract
- C. Project scope statement
- D. Project management plan

Correct Answer: C

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**QUESTION 8**

A corporation is experiencing poor financial performance and needs to change many aspects of its business strategy in order to become solvent again. A business analyst (BA) is conducting a feasibility analysis and analyzing resources required. The BA has identified the existing resources, the resources that need to be increased, and the required additional capabilities. What is the other dimension this analysis should indicate?

- A. The enterprise readiness agreement
- B. The new resources to be developed
- C. The new financial performance metrics
- D. The timeline for instituting the change

Correct Answer: A

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**QUESTION 9**

Robert is the business analyst for his organization and he's working with several stakeholders to identify the business need for an opportunity. Robert needs to identify the stakeholder that will be responsible for authorizing the actions needed in order to meet the identified business need.

Which stakeholder does Robert need to identify?

- A. Sponsor
- B. Customer
- C. Implementation Subject Matter Expert
- D. Regulator

Correct Answer: A

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**QUESTION 10**



Which of the following documents is described in the statement below?

"It is a type of procurement document used to request proposals from prospective sellers of products or services."

- A. Request for quote
- B. Request for information
- C. Request for bid
- D. Request for proposal

Correct Answer: D

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#### QUESTION 11

The stakeholders are interested in ensuring that expected value is assessed prior to acceptance. To determine if the solution is providing expected value and ensure the accuracy of the measurements, the stakeholders and the business analyst (BA) determine that they need to measure:

- A. performance, trends, and variances
- B. benefits, penalties, and costs
- C. impacts, problems, and dependencies
- D. strategy, solution, and scope

Correct Answer: A

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#### QUESTION 12

A business analyst (BA) is preparing a governance approach. The BA is trying to define the approval process. Which factors should the BA consider?

- A. The organizational culture and type of information being approved
- B. The solution performance measures
- C. The formality and rigor of the prioritization process
- D. The associated risks of foregoing or delaying an approval

Correct Answer: D

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#### QUESTION 13

In a risk assessment exercise of a software implementation program, the business analyst (BA) has successfully computed the probability of occurrence (POC) and the cost of impact for each of the identified risks as follows:



	Probability of Occurrence	Cost of Impact (in US Dollars)
Natural disasters	0.2	15,000
Power surges	0.5	20,000
Human errors	0.9	3,000
System security	0.4	16,000

Which of the following will have the highest negative impact to value?

- A. System security
- B. Natural disasters
- C. Human errors
- D. Power surges

Correct Answer: D

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#### QUESTION 14

Which of the following is NOT a component of flowchart?

- A. Forks
- B. Attributes
- C. Activities
- D. Joins

Correct Answer: B

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#### QUESTION 15

A business analyst is helping management determine which solution they should choose. As it happens that the organization can only choose one of the two solutions due to time and resource restrictions. Solution A worths \$456,000 to the organization while solution B worths \$565,000 to the organization. While solution A costs less, it is less risky and takes less time to complete so management elects to seize Solution A.

What is the opportunity cost?

- A. \$565,000
- B. There is not enough information to know how much the solution will cost the organization.
- C. \$109,000
- D. \$456,000



Correct Answer: A

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