



# C2010-508<sup>Q&As</sup>

IBM Endpoint Manager V9.0 Fundamentals

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**QUESTION 1**

An operator has a number of systems that report to the same relay that are no longer reporting to the IBM Endpoint Manager server. Which service should be checked on the relay to ensure that the relay is running?

- A. BESClient
- B. BES Relay
- C. BES Gather
- D. BES Root Server

Correct Answer: A

Reference: <https://www.ibm.com/developerworks/community/wikis/home?lang=ru#!/wiki/Tivoli%20Endpoint%20Manager/page/BigFix%20Monitoring>

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**QUESTION 2**

When adding a Fixlet or task to a baseline, which option is used automatically as the action?

- A. Action 1
- B. Quick Action
- C. Default Action
- D. No action is used automatically.

Correct Answer: C

Both Fixlets and Tasks might have a Default Action, allowing you to simply click from the list to deploy it. They can both be grouped into Baselines, allowing higher levels of automation. If you create a Baseline of Fixlets or Tasks which all contain default Actions, you can turn the tedious chores of maintaining a corporate policy or common operating environment into a single-click operation. Reference: [http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/index.jsp?topic=%2Fcom.ibm.tem.doc\\_8.2%2FPlatform%2FConsole%2Fc\\_introducing\\_fixlets\\_and\\_tasks.html](http://pic.dhe.ibm.com/infocenter/tivihelp/v26r1/index.jsp?topic=%2Fcom.ibm.tem.doc_8.2%2FPlatform%2FConsole%2Fc_introducing_fixlets_and_tasks.html)

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**QUESTION 3**

An administrator is required to Take Action from a custom Fixlet which is not showing any relevant machines. After inspecting the Fixlet the administrator has discovered that the group of endpoints that he manages were excluded in the Fixlet relevance statement. What can be done to bypass this?

- A. Take Action Execution tab. select ...ignore action relevance and force execution.
- B. Take Action Target tab. click on Enter Device Names, and type in the names of the target endpoints.
- C. Take Action Target tab. click on Dynamically Target by Property, choose Computer Groups, and select the group under management.



D. Take Action Applicability tab, select ...the following relevance clause evaluates true, and alter the existing relevance to include the group of managed machines.

Correct Answer: D

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#### QUESTION 4

The IBM Endpoint Manager (IEM) console was left running on a workstation, the IEM server was restarted, and the data presented in the IEM console is showing incorrectly. What can be done to correct this issue?

- A. Reboot the workstation.
- B. Restart the IEM console.
- C. Refresh the IEM console.
- D. Clear the cache and restart the IEM console.

Correct Answer: D

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#### QUESTION 5

What are two required attributes to create a named analysis?

- A. Property Size
- B. Property Definition
- C. Number of Results
- D. Reporting Frequency
- E. Computer IDs of Targeted Clients

Correct Answer: DE

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#### QUESTION 6

This error message is displayed in the IBM Endpoint Manager (IEM) console: Class NoSuchActionID. and prompts to exit without saving or to ignore. Which action should be taken?

- A. Exit without saving; then reboot the computer.
- B. Ignore; continue working as this is a minor warning.
- C. Exit without saving; then uninstall and reinstall the IEM console.
- D. Ignore; use the Clear Cache button in the File > Preferences dialog then restart the IEM console.

Correct Answer: D

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**QUESTION 7**

A retrieved property is configured to return data on every report. How often will each relevant endpoint return results for the property?

- A. every hour
- B. every heartbeat
- C. whenever the client is restarted
- D. whenever the value changes on the endpoint

Correct Answer: D

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**QUESTION 8**

A non-master operator has rights to create custom content and to access all the sites in the deployment. She creates a baseline to deploy a variety of software packages to newly imaged workstations. This baseline becomes relevant when a custom client setting is `new_workstation = true`. She tests the baseline on two freshly imaged machines that have the custom client setting and everything works fine. She tells her team the baseline is ready to go, but members of her team report they cannot use the baseline. The master operator can see the baseline but cannot deploy it. What is wrong?

- A. Baselines are not used for software deployment.
- B. Custom client settings are IBM Endpoint Manager user-specific.
- C. She forgot to publish the baseline in a custom site where it can be shared.
- D. Only the person with custom content rights can deploy the content they create.

Correct Answer: B

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**QUESTION 9**

When troubleshooting a target endpoint, what does it mean when Winsock errors are found in the client log?

- A. The BES client service has stopped.
- B. The ICMP protocol has been blocked.
- C. Port 443 has been blocked by the Windows firewall.
- D. An error occurred when the BES client attempted to create a network connection.

Correct Answer: D

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**QUESTION 10**



The Audit group has requested a summary report of all critical patches for the environment. Which feature is available in the IBM Endpoint Manager (IEM) console to provide this information?

- A. Patch Overview Dashboard in the Patch Management domain
- B. List OS Patches Dashboard in the Patch Compliance domain
- C. List Critical Patches Dashboard in the Patch Management domain
- D. Critical Vulnerabilities Dashboard in the Patch Compliance domain

Correct Answer: A

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### QUESTION 11

A retrieved property is configured to return results for relevant endpoints once every 24 hours. The last property result for a specific endpoint was six hours ago. The configuration has changed so the next time the result is returned, it will be

different than the result from six hours ago.

When will the endpoint return an updated result?

- A. As soon as the client loop has completed.
- B. In approximately 18 hours, if the endpoint is online.
- C. There will not be a new result until the retrieved property has been deactivated and reactivated.
- D. Immediately; a change in property value will cause the endpoint to upload a new result to the server.

Correct Answer: B

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### QUESTION 12

What does an earlier deployed action with a current state of Open indicate?

- A. The action has been opened by the client running on the target endpoints.
- B. The action is still running on relevant machines. It remains open until the completion state is 100%.
- C. The action is currently being edited by another operator and will remain open until the action has been saved.
- D. The action is active and will run on any endpoint that is relevant. It remains open until its expiration date elapses, or an operator stops it.

Correct Answer: A



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