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QUESTION 1

Which of these elements is part of the preparation stage of implementation?

- A. Identifying and assessing software risks and creating a risk register
- B. Occasionally completing surprise or ad hoc reviews and audits
- C. Highlighting any problems and raising the profile of continued non-conformance
- D. Continuously emphasise the importance of the SAM process to all ICT and business personnel.

Correct Answer: A

QUESTION 2

Where should the duties of the Software Asset Manager be allocated?

- A. Be covered by the Service Desk
- B. Included in the duties of the Procurement Manager
- C. Shared among as few individuals as possible
- D. To a single individual, by name

Correct Answer: D

QUESTION 3

The following SAM objective is part of which implementation stage? "Review of the risk register and the implementation of software risk mitigation actions using cost justifiable countermeasures".

- A. Staying there
- B. Getting there
- C. Preparation
- D. Proving you are staying there.

Correct Answer: B

QUESTION 4

Which of the following statements is TRUE? 1.SAM Processes do not relate to in-house developed software because there are no licensing issues 2.SAM processes relate to all areas apart from network equipment because network software is not licensed



- A. Both of them
- B. 2 only
- C. Neither of them
- D. 1 only.

Correct Answer: C

QUESTION 5

As part of the taying there phase of implementation, it is essential that SAM processes are institutionalised and become part of what?

- A. Everyone\\'s everyday job
- B. Standard operating procedures.
- C. ICT
- D. Project planning.

Correct Answer: A

QUESTION 6

Which of the following duties should be carried out by the Software Asset Manager?

1.Installing software 2.Producing periodic reconciliation reports 3.Maintaining a record of license purchases 4.Auditing the reconciliation results

- A. 1, 2 and 3
- B. 2 and 4
- C. 2 and 3
- D. 1, 2, 3 and 4.

Correct Answer: C

QUESTION 7

What is important to establish within an organisation before buying any SAM tool?

- A. Funding
- B. Culture
- C. Technology framework



D. Business Case.

Correct Answer: B

QUESTION 8

A number of sources of help and information are available to the Software Asset Manager. To whom should a he or she first refer to for advice on licensing matters?

- A. FAST
- B. The software publisher
- C. BSA
- D. Their software reseller.

Correct Answer: D

QUESTION 9

Which of the following should be considered when outsourcing elements of the SAM processes?

1.The conflicts of interest regarding asset information 2.The ownership of software licenses 3.The Software development costs

- A. All of them.
- B. 1 and 3.
- C. 1 and 2.
- D. 2 and 3.

Correct Answer: C

QUESTION 10

What is the essential FIRST step in initiating a SAM project?

- A. Deploy a software usage tool to identify the scale of the problem and document all associated risks
- B. Develop and communicate an overall SAM policy
- C. Develop and implement a SAM processes and procedures
- D. Develop a clear vision and strategy that is owned by senior management.

Correct Answer: D



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