



9L0-422^{Q&As}

OS X Support Essentials 10.10

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**QUESTION 1**

When Time Machine backed up your file yesterday, the file was 5MB. Now that you've changed the file, it's 6MB.

What does Time Machine do with the file at the next backup?

- A. Time Machine copies the 6MB file to the backup drive and deletes the original backup copy of the file from the backup drive.
- B. Time Machine copies the 6MB file to the backup drive and keeps both the new backup file and the original backup file on the backup drive.
- C. Time Machine identifies the 1MB of file changes, copies those changes to a new file on the backup drive, and keeps both the new backup file and the original backup file.
- D. Time Machine identifies the 1MB of file changes, copies those changes to a new file on the backup drive, creates a 500K parity file, and keeps all three files: the two new files representing the 1MB of file changes and the original backup file.

Correct Answer: C

QUESTION 2

Review the screenshot, then answer the question below.



You connect a Mac OS Extended (Journaled)-formatted FireWire disk to a Mac configured as shown in the screenshot. What will happen the next time a standard user attempts to mount the hard disk?

- A. The disk will mount, and the user will be able to read, modify, and delete any file on the disk.
- B. The disk will mount, and the user will be able to read any file on the disk. The user will be required to enter an administrator password to modify or delete files on the disk.
- C. The user will be required to enter an administrator password to mount the disk. After the disk is mounted, the user will be able to read, modify, and delete any file on the disk.
- D. The user will be required to enter an administrator password to mount the disk. After the disk is mounted, the user will be able to read any file on the disk but be required to reenter an administrator password to modify or delete files.

Correct Answer: A



QUESTION 3

In the screenshot, click the icon of the preference pane where you create a VPN configuration for your Mac.

Hot Area:



Correct Answer:



QUESTION 4

You're logged in to a Mac as a standard user.

How can you display the OS X Yosemite build number?

- A. Choose About This Mac from the Apple menu, then click the OS X version number to reveal the build number.
- B. In the General pane of System Preferences, click the Info disclosure triangle to reveal the build number.
- C. Type build number in Spotlight, then scroll through the results until the build number appears.
- D. Choose Software Update from the Apple menu, then choose Build Number from the Update menu.

Correct Answer: A

**QUESTION 5**

On an OS X Mac, how can you display a list of installed software including software updates?

- A. In the Apple menu, choose Software Update and click Receipts.
- B. Open Installer, choose Show Files from the File menu, and select install.log in the Files section under / var/log/.
- C. In the Apple menu, choose Software Update preferences and click Installed Software.
- D. In the Utilities folder, open System Information and select Installations in the sidebar under Software.

Correct Answer: D

QUESTION 6

You downloaded an app using Safari. When you try to open the app, you see a message that says the application is damaged and cannot be opened, and that you should move it to the Trash.

Which is a possible explanation?

- A. Gatekeeper has recognized that the app was altered after it was signed.
- B. The quarantine system downloaded the app into a sandbox that is corrupted.
- C. The app was signed using a certificate from an unknown authority.
- D. The certificate needed to decrypt this app can't be found in the keychain.

Correct Answer: A

QUESTION 7

You're unable to connect to a web server from your OS X computer.

How can Traceroute help you troubleshoot this issue?

- A. Traceroute can help determine whether the web server is configured correctly.
- B. Traceroute can help determine whether the ports are open on the web server.
- C. Traceroute can help determine whether the server that the web service is running on has a firewall.
- D. Traceroute can help determine where the connection is breaking down.

Correct Answer: B

**QUESTION 8**

When a user logs in, which task is NOT performed by loginwindow or launchd processes?

- A. Launch Dock and Finder
- B. Launch Login Items specified in Users and Groups preferences
- C. Scan for new peripheral devices and register them with Launch Services
- D. Configure input device and system settings according to System Preferences

Correct Answer: B

QUESTION 9

Which folder contains instructions for the launchd process to start certain items when a user logs in to an OS X computer?

- A. /etc/launchd/
- B. /var/run/launchd/
- C. /Library/Extensions/
- D. /Library/LaunchAgents/

Correct Answer: C

QUESTION 10

How do you start up a Mac in Safe Mode?

- A. Hold down Command-Option-P-R during startup.
- B. Start up from the OS X Recovery partition, then choose Safe Boot from the Startup Disk menu.
- C. Hold down Shift during startup.
- D. Open Terminal, type shutdown -safe, press Return, then restart the Mac.

Correct Answer: C

QUESTION 11

Which process can you use to start up a Mac in target disk mode?

- A. Start up from the OS X Recovery partition, choose Target Disk Mode from the Startup Disk menu, then restart the Mac.
- B. Hold down the S key as the Mac starts up, then enter the command shutdown -r -target.



- C. Restart your Mac, then hold down the T key as the Mac starts up.
- D. Hold down the Option key as the Mac starts up, until a dialog appears, then select Target Disk Mode from the dialog.

Correct Answer: C

QUESTION 12

Which IP address could a Mac assign to its Ethernet interface if no DHCP services were available on the network?

- A. 10.0.0.100
- B. 169.254.100.100
- C. 172.16.100.100
- D. 192.168.100.100

Correct Answer: B

QUESTION 13

Review the screenshot from FileVault preferences, then answer the question below.



You click the Enable User button for the Bill Sykes account. What happens next?

- A. An alert message appears that says Bill Sykes will be prompted to enter the Recovery Key at next login.
- B. An alert message appears that says FileVault is now enabled for the Bill Sykes account.



- C. You\\re prompted to enter an administrator password to enable FileVault on the Bill Sykes account.
- D. You\\re prompted to enter the Bill Sykes login password to enable FileVault on the Bill Sykes account.

Correct Answer: C

QUESTION 14

On your OS X computer, you want the Finder to display filename extensions by default.

How can you configure this setting?

- A. Choose Show View Options from the View menu in the Finder, and select the option "Show all filename extensions."
- B. Choose Preferences from the Finder menu, click Advanced, and select the option "Show all filename extensions."
- C. Control-click anywhere on the Desktop, select Preferences from the pop-up menu, and select the option "Show all filename extensions."
- D. Choose Get Info from the File menu; click the disclosure triangle next to Name and Extension, deselect "Hide extension," and click Change All.

Correct Answer: B

QUESTION 15

You\\ve started up a Mac from its Recovery partition.

How do you open the Startup Disk utility?

- A. Choose Startup Disk from the Utilities menu.
- B. Choose Startup Disk from the Apple menu.
- C. Open Startup Disk from the OS X Utilities window.
- D. Choose Disk Utility from the Utilities menu then choose Startup Disk from the File menu.

Correct Answer: B