



9L0-400^{Q&As}

Mac OS X Help Desk Essentials v10.3

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QUESTION 1

Which method would you use to shut down Classic?

- A. Hold down Control-Option-Escape
- B. Quite all running Classic applications.
- C. Click Stop in the Classic pane of System Preferences.
- D. Control-click on the Finder icon in the Dock and choose Quite Classic from contextual menu.

Correct Answer: C

QUESTION 2

When a Mac OS X v10.3 administrator user attempts to drag a file to the Applications folder, a message tells him, "The item File.app could not be moved because applicatiосn cannot be modified."

To correct this situation the administrator user should _____.

- A. Reinstall Mac OS X
- B. Log in with the Master Password
- C. Restart the computer and log in again
- D. Click the Repair Permissions button in Disk Utility

Correct Answer: D

QUESTION 3

In Mac OS X v10.3, you cannot use the Finder\\'s "Connection to Server" command to select _____.

- A. WebDAV servers
- B. SSH servers
- C. AFP servers
- D. Your iDisk

Correct Answer: B

QUESTION 4

Which three tasks can you perform with Disk Utility? (Choose three).



- A. Erase a CD-RW disk.
- B. Determine disk usage by user name.
- C. Verify and repair a UFS-formatted disk.
- D. Create an encrypted partition on a hard disk.
- E. Discover details about top-level directories on a FireWire disk drive.
- F. Discover details about a FireWire drive such as size and configuration.

Correct Answer: ACF

QUESTION 5

Which statement about FileVault is TRUE?

- A. Once a user enables FileVault, it cannot be disabled.
- B. FileVault can only be enabled for non-administrator user accounts.
- C. There is no way to recover a FileVault-protected account user's data if the password is lost.
- D. When a user enables FileVault, that user's home directory is transferred into an encrypted disk image.

Correct Answer: D

QUESTION 6

Dynamic service discovery protocols on Mac OS X v10.3 include _____. Choose all that apply.

- A. Active Directory
- B. Rendezvous
- C. AppleTalk
- D. Netinfo
- E. LDAP
- F. SMB

Correct Answer: BCF

QUESTION 7

By default in Mac OS X v10.3, you can use the Finder to _____. (Choose all that apply.)

- A. Burn a CD



- B. Create a disk image file
- C. See every file in your home directory
- D. To archive multiple items simultaneously using the Archive menu item
- E. Empty the trash securely, so that data-recovery software cannot restore the files.

Correct Answer: ADE

QUESTION 8

What are two ways to configure Mac OS X v10.3 to get LDAP information? Choose two.

- A. Use Directory Access to configure Mac OS X v10.3 to get LDAP information from a DNS server.
- B. Use Directory Access to configure Mac OS X v10.3 to use DHCP-supplied LDAP server information.
- C. Use Directory Access to configure Mac OS X v10.3 with the IP address, type, and search base of a specific LDAP server.
- D. Use the Sharing pane of System Preferences to configure Mac OS X v10.3 to use an Active Directory server as an LDAP server.

Correct Answer: BC

QUESTION 9

Which three are ways to access the command line in Mac OS X v10.3? Choose three.

- A. Use the Console Utility.
- B. Use the Network Utility.
- C. Use the Terminal Utility.
- D. Start up in verbose mode.
- E. Log in remotely using SSH.
- F. Start up in single-user mode.
- G. Choose Command from the Apple menu.

Correct Answer: CEF

QUESTION 10

If Sandra disables AppleTalk in the Directory Access utility on her iMac running Mac OS X v10.3, what is the result?

- A. Sandra cannot print to AppleTalk printers from her iMac.



- B. Sandra's iMac no longer discovers servers via AppleTalk.
- C. Sandra cannot connect to an AFP filer server from her iMac.
- D. Users on other computers cannot connect to Sandra's iMac via AFP.

Correct Answer: B

QUESTION 11

To allow other Mac OS X v10.3 users on the network to access a USB printer connected to your Macintosh, you can _____.

- A. Start Print Service in Mac OS X server.
- B. Enable Network Printing in Print Setup Utility
- C. Add a network print queue in Print Setup Utility.
- D. Enable AppleTalk in the Network pane of System Preferences.
- E. Select the option to Share my printers with other computers in the Print and Fax pane of System Preferences.

Correct Answer: E

QUESTION 12

Which two directories will NOT exist by default on which you have installed Mac OS X v10.3 and added a single user named "Certkiller"? (Choose two.)

- A. /Fonts
- B. /Applications
- C. /Library/Preferences
- D. /System/Library/Caches
- E. /Users/Certkiller/Documents
- F. /Users/Certkiller/Library/Caches
- G. /Users/Shared/Library/Caches

Correct Answer: AG

QUESTION 13

UNIX-based applications that require the X Windows System server can be opened in Mac OS X v10.3 using _____.



- A. FreeX98 for Mac OS X.
- B. WIN-X for Mac OS X
- C. X11 for Mac OS X
- D. Console

Correct Answer: C

QUESTION 14

To make a font available to Classic applications, install the font in _____.

- A. /User/Fonts
- B. /Library/Fonts
- C. /System Folder/Fonts
- D. /System Library/Fonts
- E. /System Folder/Font Book

Correct Answer: C

QUESTION 15

Some computers on a subnet have statically assigned IP addresses that start with "10". And others are using the built-in Rendezvous protocol to self-assign link-local IP addresses. All the computers have file sharing turned on.

What statement is FALSE?

- A. A user on a computer with a link-local address can browse a computer with a static address.
- B. A user on a computer with a static address can browse a computer with a link-local address.
- C. A user on a computer with a link-local address can browse a computer with a link-local address.
- D. A user on a computer with a static address can browse a computer with a static address by specifying the IP address.
- E. A user on a computer with a link-local address can connect to a computer with a static address by specifying the IP address.

Correct Answer: A