

# 100% Money Back Guarantee

**Vendor:** Norte

**Exam Code:** 920-183

**Exam Name:** Callpilot RIS.5.0 System Administrator

**Version:** Demo

<b>Exam Name:</b>	<b>CallPilot RIs.5.0 System Administrator</b>		
<b>Exam Type:</b>	<b>Nortel</b>		
<b>Exam Code:</b>	<b>920-183</b>	<b>Total Questions:</b>	<b>56</b>

**Question: 1**

After installing CallPilot Desktop Messaging, an end user needs to retrieve the messages from the CallPilot mailbox. Which protocol enables desktop messaging clients to retrieve messages from the CallPilot server?

- A - Simple Mail Transfer Protocol (SMTP)
- B - Internet Message Access Protocol (IMAP)
- C - Lightweight Directory Access Protocol (LDAP)
- D - Simple Network Management Protocol (SNMP)

**Answer: B****Question: 2**

CallPilot Desktop Messaging clients at a company are unable to send messages from the desktop interlace. Which messaging protocol must be configured to enable this capability?

- A - Simple Mail Transfer Protocol (SMTP)
- B - Internet Message Access Protocol (IMAP)
- C - Lightweight Directory Access Protocol (LDAP)
- D - Simple Network Management Protocol (SNMP)

**Answer: A****Question: 3**

After a user attempts to launch an Email-By-Phone session by pressing 8-9, the system responds by stating that the message list is empty and returns the user to CallPilot messages. What is a possible cause for this scenario?

- A - The message list on the email server is empty.
- B - The user has an incorrect user ID or password.
- C - The Email-By-Phone feature is not enabled for this user.
- D - The email address is entered incorrectly in the mailbox properties.

**Answer: A****Question: 4**

You are implementing the Outlook Single Inbox feature at your company. The IT team asks you how this feature affects the Exchange Server. Which information will you share to answer their question?

- A - The original CallPilot message and all copies are transferred to the Exchange Server.
- B - Synchronization between the Exchange Server and the CallPilot Server occurs even when CallPilot is not running.
- C - Copies of users' CallPilot messages are saved to the Exchange Server, The original messages reside on the CallPilot server.
- D - Desktop Messaging synchronization does not require that Microsoft Outlook be actively running on the user's computer.

**Answer: C****Question: 5**

CallPilot administrators can provide centralized control of desktop options. Which two are configurable services for Desktop and Web Messaging? (Choose two)

- A - fax printing

Page 1 of 13		
--------------	--	--

<b>Exam Name:</b>	<b>CallPilot RIs.5.0 System Administrator</b>		
<b>Exam Type:</b>	<b>Nortel</b>		
<b>Exam Code:</b>	<b>920-183</b>	<b>Total Questions:</b>	<b>56</b>

- B - desktop playback
- C - address book location
- D - creation of a revert directory number

**Answer: B, C**

**Question: 6**

You are installing the Messaging Waiting Indication (MWI) icon for Desktop Messaging and My CallPilot users. Which statement about the MWI icon feature is true?

- A - You can install the MWI software by using only the desktop client installer.
- B - You can install the MWI software by using only the standalone desktop player.
- C - You can install the MWI software by using the desktop client installer or the standalone desktop player.
- D - You cannot download the MWI software from My CallPilot. You must download from Desktop Messaging.

**Answer: C**

**Question: 7**

A customer wants to implement a User Privacy Option for all My CallPilot users. How can the administrator let the users self-administer the privacy option?

- A - In the Mailbox settings of Security Administration, deselect Name Dialing and Name Addressing.
- B - In the Name Dialing settings of the Messaging Management page, deselect Name Dialing and Name Addressing.
- C - In the Privacy and Blocking settings of the User Creation Template, deselect Name Dial able by External Callers.
- D - In the Desktop and Web Messaging Configuration settings of the Mailbox Class Details page, select Allow User to Hide Entry in Address Book.

**Answer: D**

**Question: 8**

The performance and capabilities for Remote Notification are important for both the system administrator and the user. Which two statements about configuring Remote Notification are true? (Choose two.)

- A - The schedule is defined in the mailbox class.
- B - It can be set up with telephone keypad commands.
- C - It can be configured for up to three target Directory Numbers (DNs).
- D - It allows only a specific number of retries before notification is turned off.

**Answer: B, D**

**Question: 9**

A block can be added to an Application Builder application to allow editing of recordings from a remote location. What is the Application Builder block for this purpose?

- A - Customer block
- B - Remote Location block
- C - Custom Recording block
- D - Voice Item Maintenance block

<b>Exam Name:</b>	<b>CallPilot RIs.5.0 System Administrator</b>		
<b>Exam Type:</b>	<b>Nortel</b>		
<b>Exam Code:</b>	<b>920-183</b>	<b>Total Questions:</b>	<b>56</b>

**Answer: D**

**Question: 10**

You are configuring the Telephone Remote Service Activation feature. What is true about the Telephone Remote Service Activation feature?

- A - You can use only CallPilot Manager to change a regularly scheduled service to an alternate service.
- B - You can use a telephone to remotely change a regularly scheduled service to an alternate service.
- C - When you configure the Telephone Remote Service Activation in CallPilot Manager's Service Directory Number (SDN) Details page, at the SDN field you must enter the SDN of the application you want to remotely modify.
- D - When you configure the Telephone Remote Service Activation in CallPilot Manager's SDN Details page, at the Service DN field you must enter the SDN of the application to which you want to switch.

**Answer: B**

**Question: 11**

Remote maintenance capabilities require a security setup. To use the Voice Item Maintenance (VIM) or Fax Item Maintenance (FIM) service on an application, a security parameter must be defined. What is the security parameter called?

- A - FIM password
- B - VIM password
- C - Access password
- D - Telset maintenance password

**Answer: D**

**Question: 12**

The CallPilot Voice Item Maintenance (VIM) and Fax Item Maintenance (FIM) services must be defined in CallPilot before remote application maintenance services will function. The VIM and FIM must have a number defined in a table on the system. Which table contains the definition?

- A - SDN table
- B - VIM Service table
- C - FIM Service table
- D - Remote Service table

**Answer: A**

**Question: 13**

The system ready indicator is a visual indication of the status of the CallPilot system and shows at a glance what is happening with the system. Which two statements about the system ready indicator icons are true? (Choose two.)

- A - When the CallPilot server is starting, the icon is an hourglass.
- B - When calls are not being processed, an X appears on the icon.
- C - When the CallPilot server is in normal operation, the icon is flashing green.
- D - When calls are being processed but some services are not working, the icon is red.

**Answer: A, B**

Page 3 of 13		
--------------	--	--

<b>Exam Name:</b>	<b>CallPilot RIs.5.0 System Administrator</b>		
<b>Exam Type:</b>	<b>Nortel</b>		
<b>Exam Code:</b>	<b>920-183</b>	<b>Total Questions:</b>	<b>56</b>

**Question: 14**

When logging into CallPilot, the CallPilot Manager menu banner is displayed. From this banner, it is possible to navigate through the system, if access has been given. What determines the level of access?

- A - mailbox keycode
- B - the LDAP server
- C - mailbox number and password
- D - the LDAP server and time of day

**Answer: C****Question: 15**

In a single site scenario, an administrator cannot log into CallPilot Manager from the login web page. You have confirmed that the correct mailbox number and password are being entered and that the mailbox is not disabled. However, the administrator login still fails. What should you check?

- A - The user's PC is running Internet Information Server (IIS).
- B - The Server field contains the correct server name for the CallPilot system.
- C - The Location field contains the correct server name for the CallPilot system.
- D - The Secure Sockets Layer (SSL) option is turned on because passwords can only be passed over SSL.

**Answer: B****Question: 16**

The Message Forwarding Rule and Message Archiving feature is packaged as part of the CallPilot server and My CallPilot software. Which message appears when an administrator enables Message Archiving?

- A - Archive messages will be sent as economy.
- B - Enabling Message Archiving turns off Message Forwarding.
- C - Message Forwarding will take priority over Message Archiving.
- D - Message Forwarding must be enabled before Message Archiving is enabled.

**Answer: B****Question: 17**

A company recently purchased a new CallPilot system and wants to use the Message Forwarding Rule feature. Which statement about the Message Forwarding Rule feature is true?

- A - The Message Forwarding Rule feature requires desktop privileges.
- B - Only voice messages can be forwarded using the Message Forwarding Rule feature.
- C - When a message is archived using the Messaging Forwarding Rule feature, CallPilot users no longer have access to any messages they have defined.
- D - Messages in the CallPilot mailbox will be deleted when messages that were generated by the Message Forwarding Rule feature are deleted from an external server mailbox.

**Answer: C****Question: 18**

A user on a CallPilot system wishes to forward messages from a mailbox to an external account using message forwarding rules. Which statement about message forwarding is true?

Page 4 of 13		
--------------	--	--

<b>Exam Name:</b>	<b>CallPilot RIs.5.0 System Administrator</b>		
<b>Exam Type:</b>	<b>Nortel</b>		
<b>Exam Code:</b>	<b>920-183</b>	<b>Total Questions:</b>	<b>56</b>

- A - The administrator ensures that the class of service for the mailbox allows message forwarding, creates the rule and enables the rule.
- B - The administrator ensures that the class of service for the mailbox allows message forwarding, user creates the rule and enables the rule.
- C - The user ensures that the class of service for the mailbox allows message forwarding and creates the rule; the administrator enables the rule.
- D - The administrator ensures that the class of service for the mailbox allows message forwarding. The user creates the rule, and the administrator enables the rule.

**Answer: B**

**Question: 19**

A system administrator is setting up system-wide Message Archiving. Which two statements about configuring Message Archiving are true? (Choose two.)

- A - Message Forwarding takes priority over Message Archiving.
- B - The administrator is responsible for storage space availability.
- C - When Message Archiving is enabled, the user's Message Forwarding Rules are deleted.
- D - When Message Archiving is enabled, users no longer have access to defined Message Forwarding Rules.

**Answer: B, D**

**Question: 20**

Some users in your company need the option to automatically save some or all of their messages. Which statement is true about the Message Forwarding Rule and Message Archiving?

- A - Using My CallPilot, users can create and enable a Message Forwarding Rule.
- B - Using My CallPilot, users can create and enable system-wide Message Archiving.
- C - Using My CallPilot, the administrator can create and enable a Message Forwarding Rule for the users.
- D - Using CallPilot Manager, the administrator can create and enable a Message Forwarding Rule for the users.

**Answer: A**

**Question: 21**

A CallPilot administrator is required to set up system-wide Message Archiving. What is the administrator's responsibility?

- A - Mark each user to be archived.
- B - Add a VPIM prefix to the stored address.
- C - Ensure the destination address has sufficient storage space.
- D - Archive messages as Economy regardless if they arrive as Urgent, Normal, or Economy.

**Answer: C**

**Question: 22**

You are setting up Directory Synchronization for the first time. You are to contact the Active Directory administrator to gather information that will be needed. Which privilege will you need to ask for?

- A - write permissions to the LDAP schema
- B - read permissions to object class 'users'
- C - write permissions to the object class 'users'

Page 5 of 13		
--------------	--	--

To Read the [Whole Q&As](#), please purchase the [Complete Version](#) from [Our website](#).

# Trying our product !

- ★ **100%** Guaranteed Success
- ★ **100%** Money Back Guarantee
- ★ **365 Days** Free Update
- ★ **Instant Download** After Purchase
- ★ **24x7** Customer Support
- ★ Average **99.9%** Success Rate
- ★ More than **69,000** Satisfied Customers Worldwide
- ★ Multi-Platform capabilities - **Windows, Mac, Android, iPhone, iPod, iPad, Kindle**

## Need Help

Please provide as much detail as possible so we can best assist you.

To update a previously submitted ticket:



 <b>One Year Free Update</b> <p>Free update is available within One Year after your purchase. After One Year, you will get 50% discounts for updating. And we are proud to boast a 24/7 efficient Customer Support system via Email.</p>	 <b>Money Back Guarantee</b> <p>To ensure that you are spending on quality products, we provide 100% money back guarantee for 30 days from the date of purchase.</p>	 <b>Security &amp; Privacy</b> <p>We respect customer privacy. We use McAfee's security service to provide you with utmost security for your personal information &amp; peace of mind.</p>
---	---	--

## Guarantee & Policy | Privacy & Policy | Terms & Conditions

Any charges made through this site will appear as Global Simulators Limited.

All trademarks are the property of their respective owners.