



Avaya Oceanalytics - Insights Integration and Support Exam

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QUESTION 1

A customer is deploying Avaya AnalyticsTM with oracle real application cluster setup. Which installation configuration process must this customer follow?

- A. RAC > OBI+DI > SS > OSA
- $\mathsf{B}.\ \mathsf{DB}\mathsf{+}\mathsf{OB}\mathsf{I} > \mathsf{D}\mathsf{I} > \mathsf{SS} > \mathsf{OSA}$
- C. DB > OBI+DI > SS > OSA
- D. RAC+DB > OBI+DI > SS > OSA
- Correct Answer: A

QUESTION 2

Which script is used to stop the OSA server, and from which directory?

Α.

```
Script=>./stopwlevs.sh
Directory=> /home/oracle/Oracle/Middleware/Oracle_Home
/user_projects/domains/osaserver/
```

Β.

Script=>./stopwlevs.sh Directory=> /home/oracle/Oracle/Middleware/Oracle_Home /user_projects/domains/osadomain/osaserver/

A. B.

C.

D.

```
Script=>./stopwlevs.sh
Directory=> /home/oracle/Oracle/Middleware/Oracle_Home
/user_projects/domains/osaserver/bin/
```

Script=>./stopwlevs.sh Directory=> /home/oracle/Oracle/Middleware/Oracle_Home /user_projects/domains/osadomain/bin/



Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101054829 (121)

QUESTION 3

Which statement describes the licensing for Avaya Analytics 3.5?

A. Avaya Analytics is included in Avaya Oceana by default, and one separate quote in Avaya One Source (A1S) is required for each Oracle components.

B. Avaya Analytics is included in Avaya Oceana by default, and no separate quote in Avaya One Source (A1S) is required.

C. Avaya Analytics is included in Avaya Oceana by default, and one more separate quote in Avaya One Source (A1S) is required.

D. Avaya Analytics is not included in Avaya Oceana by default, and a separate quote in Avaya One Source (A1S) is required.

Correct Answer: C

QUESTION 4

Which properties and cluster IPs are needed to verify the cluster IPs in the OSA server configuration file?

Α.

OCEANA.activemq.url=ssl://X.X.X.X:61617 = Common Cluster IP OCEANA.ucm.rest.server.ip=X.X.X.X= Common Cluster IP OCEANA.uca.rest.server.ip=X.X.X.X= UAC Cluster IP

OCEANA.activemq.url=ssl://X.X.X.X:61617 = Common Cluster IP OCEANA.ucm.rest.server.ip=X.X.X.X= Common Cluster IP OCEANA.uca.rest.server.ip=X.X.X.X= ACM IP

Β.

C.

OCEANA.activemq.url=ssl://X.X.X.X:61617 = Common Cluster IP OCEANA.ucm.rest.server.ip=X.X.X.X= Common Cluster IP OCEANA.uca.rest.server.ip=X.X.X.X= Common Cluster IP

D.

OCEANA.activemq.url=ssl://X.X.X.X:61617 = Common Cluster IP OCEANA.ucm.rest.server.ip=X.X.X.X= Common Cluster IP OCEANA.uca.rest.server.ip=X.X.X.X= OCP Cluster IP



D.

Correct Answer: A

QUESTION 5

Which script is used to start the Node Manager of the Streams server, and from which directory?

Β.

```
Script =>./startNodeManager.sh
Directory => /Oracle_Home/user_projects/domains/base_domain/bitools/bin/
```

A.

```
Script =>./startNodeManager.sh
Directory => /Oracle_Home/user_projects/domains/base_domain/bin/
```

C.

```
Script =>./start.sh
Directory => /Oracle_Home/user_projects/domains/base_domain/bin/
```

Script =>./start.sh Directory => /Oracle_Home/user_projects/base_domains/bin/

D.

Correct Answer: B

QUESTION 6

Which command is used to check and see if the DB listener has started and is listening on the default TCP port 1521 in the Oracle DB Server?

- A. # Isnrctl start
- B. # Ispci status
- C. \$ Isnrctl status
- D. \$ Ispci start

Correct Answer: C



Reference: https://docs.oracle.com/cd/E11882_01/network.112/e41945/listenercfg.htm#NETAG306

QUESTION 7

Which task is performed after deploying the Avaya AnalyticsTM for Oceana?Oracle Database?

- A. Deploying Avaya AnalyticsTM for ODI
- B. Deploying Avaya AnalyticsTM for OSA
- C. Deploying Avaya AnalyticsTM for OBI and ODI D. Deploying Avaya AnalyticsTM for BAM

Correct Answer: C

QUESTION 8

Which two Avaya Oceana?components are a source of events for processing and measuring calculations? (Choose two.)

- A. Unified Collaboration Administration
- B. Redis Realtime Cache
- C. Java Messaging Services
- D. Unified Collaboration Model
- E. Streams Weblogic Server

Correct Answer: CD

Reference: https://downloads.avaya.com/css/P8/documents/101054825

QUESTION 9

Which real-time report provides the capability of monitoring the current agent work state and current agent work with account state?

- A. Agent Instantaneous Report
- B. Routing Service Monitoring
- C. Agent Performance Moving Window
- D. Agent Compare

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101037403 (27)



QUESTION 10

What is the recommended deployment sequence for Avaya AnalyticsTM 3.5?

A. Install Oracle® Database > Install Oracle® Business Intelligence and Oracle® Data Integrator > Install Streams Server > Install Oracle® Stream Analytics

B. Install Oracle® Data Integrator > Install Oracle® Database > Install Oracle® Business Intelligence > Install Weblogic Streams Server > Install Oracle® Stream Analytics

C. Install Oracle® Database > Install Oracle® Data Integrator > Install Weblogic Streams Server > Install Oracle® Business Activity Monitor > Install Oracle® Stream Analytics

D. Install Oracle® Stream Analytics > Install Oracle® Data Integrator > Install Oracle® Database > Install Oracle® Business Intelligence > Install Weblogic Streams Server

Correct Answer: A

Reference: https://downloads.avaya.com/css/P8/documents/101054829

QUESTION 11

During the installation of Avaya software on AnalyticsTM servers, which script is run and with which user?

- A. ./RunAvaya.sh, root
- B. ./RunAvaya.sh, oracle
- C. ./installAvaya.sh, root
- D. ./installAvaya.sh, oracle
- Correct Answer: D

Reference: https://downloads.avaya.com/css/P8/documents/101054829 (67)

QUESTION 12

Which two log files are needed to verify the installation of Avaya AnalyticsTM for the Streams server? (Choose two.)

- A. install_ems.log
- B. install_kafka.log
- C. install_avaya.log
- D. install_jms.log
- E. bam_install.log
- Correct Answer: BD

Reference: https://downloads.avaya.com/css/P8/documents/101054829 (83)



QUESTION 13

Avaya AnalyticsTM provides Realtime reporting functionality using which user interface?

- A. Swagger® Realtime Interface
- B. Oracle® Business Intelligence
- C. Avaya Oceana® Workspaces
- D. Microsoft® Business Intelligence

Correct Answer: C

Reference: https://documentation.avaya.com/bundle/DeployingAvayaAnalyticsforOceana_r35/page/ Overview_Oceanalytics.html

QUESTION 14

In a Disaster Recovery implementation with active/standby deployments, which service is used to replicate the data between the Oracle Database servers?

- A. Oracle Data guard
- B. Oracle Realtime reader
- C. Oracle Database replicator
- D. Oracle Data integrator

Correct Answer: A

Reference: https://docs.oracle.com/en/solutions/learn-value-migrate-ebs-to-oci/resiliency-high-availabilityand-disaster-recovery.html

QUESTION 15

Which three measures are provided by the Supervisor Activity report? (Choose three.)

- A. Coaching
- B. Transferred Accepted
- C. Consults Accepted
- D. Channel Name
- E. Transfer to Agent

Correct Answer: ACE



Reference: https://downloads.avaya.com/css/P8/documents/101037403 (71)

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