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Avaya Equinox Solution with Avaya Aura Collaboration Applications
Support

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QUESTION 1

In an Avaya Aura release 8.0.1 environment, where is the best place to start troubleshooting Instant Messaging issues?

- A. Avaya Aura Messaging (AAM)
- B. Presence Services Snap-In/Avaya Breeze
- C. Avaya Aura Communication Manager
- D. Avaya Aura Device Services (AADS)

Correct Answer: A

QUESTION 2

Which three call flow steps apply to Avaya IXTM Workplace for Web Client? (Choose three.)

- A. Register and use SIP Signaling with Communication Manager.
- B. Obtain Dynamic Configuration from SM.
- C. Exchange Instant Messages with Presence Services via HTTPS.
- D. Exchange HTTPS Signaling with Avaya Aura Web Gateway (AAWG).
- E. Obtain Dynamic Configuration from AADS.

Correct Answer: ACE

QUESTION 3

How does setting the "IP Video" parameter to "N" (NO) on the signaling group between Communication Manager and Session Manager affect Avaya IXTM Workplace Clients (Windows/Mac/iOS/Android)?

- A. The Clients can\\'t use video during any type of calls.
- B. The Clients can use video when calling each other, but can\\'t use video when calling CM (H.323) users.
- C. The Clients can use video during P2P calls, but can\\'t use video during multipoint calls (calls to an Avaya Equinox Virtual Meeting Room).
- D. The Clients can use video during multipoint calls (calls to an Avaya Equinox Virtual Meeting Room), but can\\'t use video during P2P calls.

Correct Answer: B



QUESTION 4

An AADS FQDN has been mis-configured in the AADS Dynamic Configuration settings, and a support technician wants to correct the setting.

Which parameter must be updated with the correct AADS Server FQDN value?

- A. Set ESMSRVR to the correct FQDN.
- B. Set ACSSRVR to the correct FQDN.
- C. Set ACSEVER to the correct FQDN.
- D. Set ACSSERVER to the correct FQDN.

Correct Answer: B

QUESTION 5

Which three call flow steps apply to Avaya IXTM Workplace Clients? (Choose three.)

- A. Obtain Dynamic Configuration from SMGR.
- B. Obtain Dynamic Configuration from AADS.
- C. Register and exchange SIP signaling with ASM.
- D. Exchange Instant Message/Multimedia Message information with Presence Services via HTTPS.
- E. Register and uses SIP Signaling with Communication Manager.

Correct Answer: BCD

QUESTION 6

The Instant Messaging and Multimedia Messaging capabilities of a User can be checked using which technique?

- A. From the Multimedia Messaging GUI on the Messaging Profile page
- B. From the Multimedia Messaging GUI on the User Management page
- C. Addressing a web browser to <https://acs/resources/configurations>
- D. Addressing a web browser to <https://aem/resources>

Correct Answer: B

**QUESTION 7**

Which AAMS log, accessible via web GUI, displays details about changes to the AAMS state/ configuration?

- A. Operational Log
- B. Components Status Log
- C. Security Log
- D. Event Log

Correct Answer: D

Reference: https://support.avaya.com/resources/sites/AVAYA/content/live/SOLUTIONS/307000/SOLN307565/en_US/ImplementingAndAdministering_AMS_7.7.pdf

QUESTION 8

Which CLI command is used to copy logs from an AADS node?

- A. archive aads-logs
- B. app collectLogs collect
- C. app retrieveLogs
- D. retrieve aads-logs

Correct Answer: B

Reference: <https://downloads.avaya.com/css/P8/documents/101041244> (156)

QUESTION 9

A customer has hired a new system technician to support their Avaya IXTM Workplace solution. While troubleshooting an issue with Avaya IXTM Workplace AAMS, the system technician has locked the Avaya IXTM Workplace AAMS Server as part of the procedure, however accidentally forgot to unlock it later.

How will Clients be affected by a locked AAMS?

- A. Avaya IXTM Workplace clients will display the error "AAMS resource is locked".
- B. Users will be able to register on their Avaya IXTM Workplace Clients (Windows/Mac/iOS/Android), but not on Avaya IXTM Workplace for Web Clients.
- C. Users will not be able to register on their Avaya IXTM Workplace Clients (Windows/Mac/iOS/Android) and Avaya IXTM Workplace for Web Clients
- D. Calls to/from Avaya IXTM Workplace for Web Clients will fail.

Correct Answer: C



QUESTION 10

An Avaya support engineer has advised the customer to use the Diagnostic feature of the Avaya IXTM Workplace Client for Windows to collect the client log files and attach them to an email message to Avaya Support.

Where in the Avaya IXTM Workplace Client for Windows can the customer generate an email message with an attached zip archive of the Client logs?

- A. Select Settings > Trouble Ticket and then click on Report a Problem.
- B. Select Settings > Logs and then click on Report a Problem.
- C. Select Settings > Support and then click on Report a Problem.
- D. Select Settings > Log Pack and then click on Report a Problem.

Correct Answer: B

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