



# 72200X<sup>Q&As</sup>

Avaya Aura Core Components Support Exam

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**QUESTION 1**

Which two statements regarding the core architecture in the Avaya Aura@ 7 solution are true? (Choose two.)

- A. SIP trunks can only be configured on Avaya Aura@ Session Manager (SM).
- B. SIP user Agents register with Avaya Aura@ Session Manager (SM).
- C. SIP User Agents can register to Avaya Aura@ Communication Manager (CM) or Avaya Aura@ Session Manager (SM).
- D. Avaya Aura@ Media Server (AAMS) cannot connect to Avaya Aura@ Communication Manager (CM) without routing via Avaya Aura@ Session Manager (SM).
- E. Avaya Aura@ Media Server (AAMS) connects directly to Avaya Aura@ Communication Manager (CM) using SIP.

Correct Answer: BE

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**QUESTION 2**

From which website can you obtain resources such as Product Change Notifications (PCNs), Documentation, Knowledge-based articles and make Parts/Service requests?

- A. pids.avaya.com
- B. avaya-learnintj.com
- C. avaya.com
- D. support.avaya.

Correct Answer: D

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**QUESTION 3**

Which two statements describe steps for searching for an Avaya Aura@ System Manager (SMGR) log containing the phrase '\\down\\'? (Choose two.)

- A. Export the entire log file to your local PC, and then locally search with an application.
- B. Navigate to Home / Services / Events / Logs / Log Viewer, then click on Filter, then Enable, and type '\\down\\' into the Message box, then click on Apply.
- C. Navigate to Home / Services / Events / Logs / Log Harvester, then click on Harvest logs, then type '\\down\\' into the text contains box, then click on Apply.
- D. Navigate to Home / Services / Events / Logs / Log Settings, then click on '\\text search\\' and then type '\\down\\' into the text search box, then click on Apply.

Correct Answer: BC

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**QUESTION 4**

A customer has just configured Avaya Aura@ Media Server (AAMS) on their Avaya Aura@ Communication Manager (CM). They are saying that the AAMS is never being used by CM, but instead is always using the G450 gateways to provide DSP resources.

The customer has checked the status of the Media Server and the Signaling Group and both show In-Service. They have also checked that a Media Server License is installed on WebLM, and the status of the Media Server is showing Element Status as being normal.

Which statement describes the cause of this problem?

- A. The CM license has no CM Media Server VoIP Channels.
- B. No trunk-group members have been configured,
- C. The VoIP Channel License Limit has not been set on the media-server CM SAT screen.
- D. The Dedicated VoIP Channel Licenses has not been set on the media-server CM SAT screen.

Correct Answer: A

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**QUESTION 5**

Which two types of Certificate need to be installed on Communication Manager (CM) in order to successfully establish a TLS connection with Session Manager?

- A. Backup server and default certificates
- B. Site Root certificates and Security certificates
- C. Root or Certificate Authority (CA) and SIP default certificates
- D. Root or Certificate Authority (CA) and CM Server Identity certificates

Correct Answer: D

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**QUESTION 6**

In Avaya Aura@ Communication Manager (CM), what are three valid formats of the list trace command? (Choose three.)

- A. List trace tac 701
- B. List trace ras ip-address 135.60.232.213
- C. List trace previous
- D. List trace 1031711
- E. List trace next



Correct Answer: ABC

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#### QUESTION 7

How can you obtain a list of Avaya Aura@ Communication Manager (CM) alarms that have been raised today, including previous alarms that are no longer active using CM SAT?

- A. Run the display alarm previous command and submit the form.
- B. Run the display alarm command, then change the previous? Filed from N to Y and submit the form.
- C. Run the display alarms command then changed the resolve? Filed from N TO Y and submit the form.
- D. Run the display alarms command, then change the Historical?\' filed from N To Y and submit the form.

Correct Answer: C

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#### QUESTION 8

When retrieving a message from Avaya Aura@ Messenger (AAM), what is the function of the RE-INVITE?

- A. The RE-INVITE is only used when the initial INVITE is not transmitted successfully.
- B. The RE-INVITE shuffles the media path off Avaya Aura@ Communication Manager (CM).
- C. The RE-INVITE is to allow the user to be authenticated.
- D. The RE-INVITE is only sent if a voice port cannot be initially connected to the caller.

Correct Answer: C

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#### QUESTION 9

Which three statements about media-processing resources (DSPs) are true? (Choose three.)

- A. Two-party calls originated by SIP stations or trunks, and terminated by H.323 trunks, media gateways, or other vendors\' H.323 stations, will typically shuffle if CM is configured to do so.
- B. Two-party calls originated by H.323 stations, trunks, or media gateways, and terminated by SIP stations or trunks, cannot shuffle.
- C. SIP-SIP two-party calls will always use SIP Direct Media if Communication Manager (CM) is configured to do so.
- D. H.323-H.323 two-party calls will always shuffle to establish a direct media path if CM is configured to do so.
- E. If a direct media path cannot be established between two IP endpoints the call will fail from release 7.0.

Correct Answer: BCE

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**QUESTION 10**

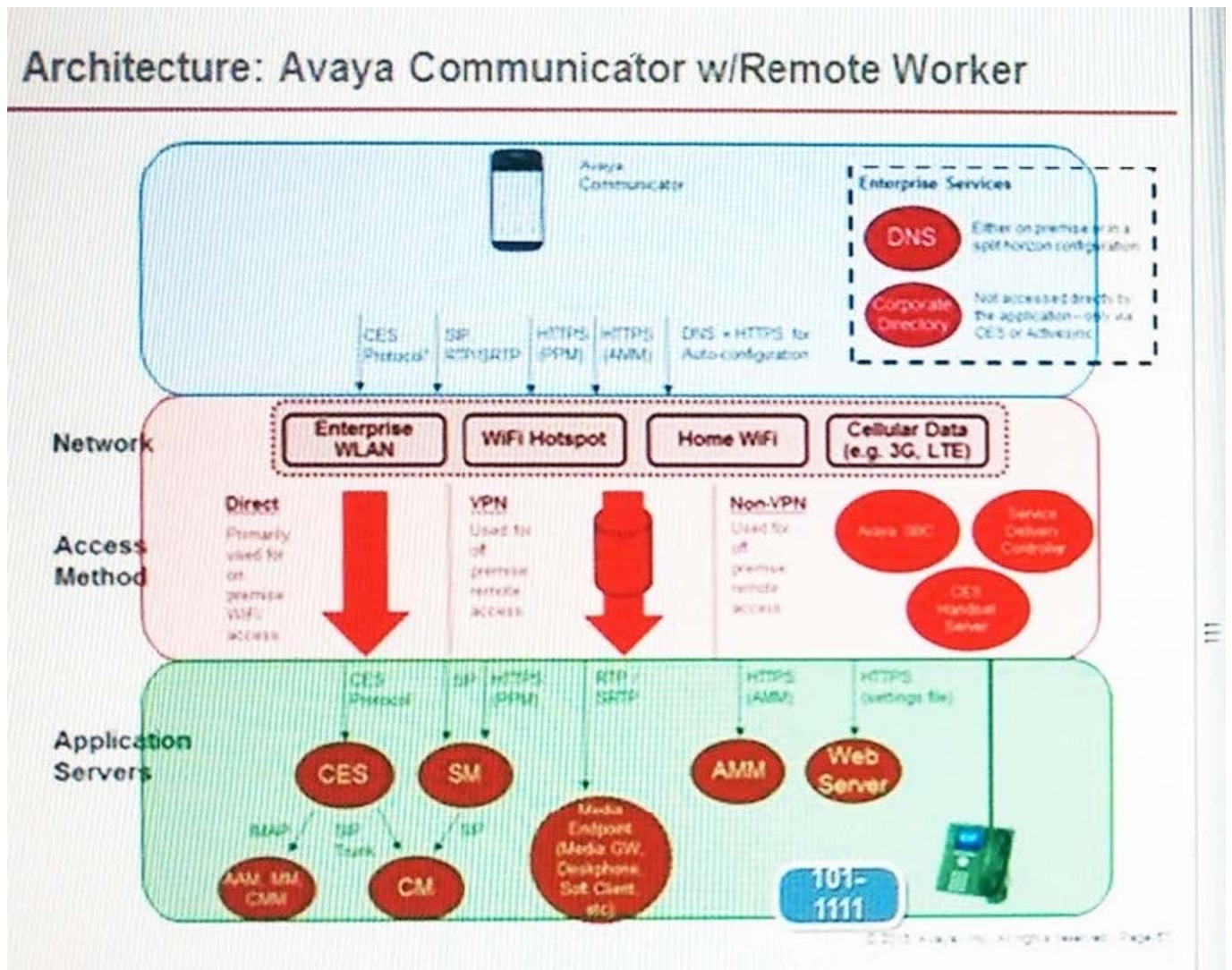
When running the display node-names ip command, what information is found?

- A. type and link number
- B. name and link number
- C. IP address and type
- D. name and IP address

Correct Answer: D

**QUESTION 11**

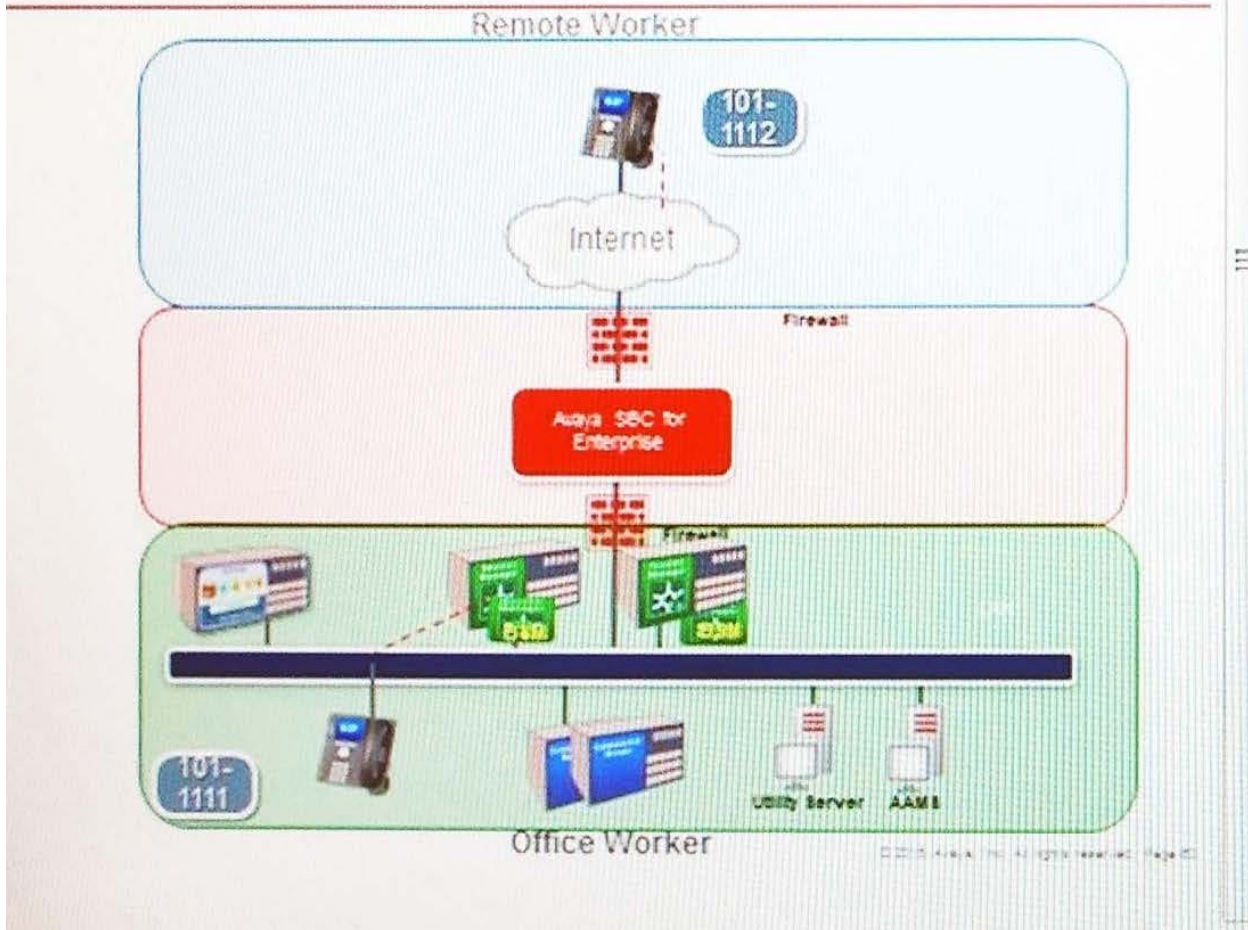
Refer to the Exhibits.







## Remote Worker Architecture: SIP to SIP Routing





The SIP call flow made from an Avaya Communicator Remote Worker is on the left, and the call flow made from a 96X1 telephone Remote Worker is on the right.

When comparing the two call flows, which statement is true?

- A. There is no difference between the two.
- B. Avaya Aura@ Communication Manager does full call model processing for the SIP-to-SIP call flow and does half-call model processing for the SIP-to-Communicator call flow.
- C. The Communicator does not register to Avaya Aura@ Session Manager.
- D. The Communicator registers to Avaya Session Border Controller for Enterprise (SBCE).

Correct Answer: A

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#### QUESTION 12

What statement about the H.323 to SIP routing is true?

- A. Avaya Aura@ Communication Manager does feature processing for both endpoints.
- B. Avaya Aura@ Communication Manager does feature processing for H.323 endpoint only.
- C. Avaya Aura@ Communication Manager does feature processing for SIP endpoint only.
- D. Avaya Aura@ Communication Manager does not do feature processing for any endpoint in this scenario.

Correct Answer: A

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#### QUESTION 13

Avaya currently provides Avaya Diagnostic Methodology for partners to raise trouble tickets and receive assistance.

Which three documents does Avaya expect customers/partners to have filled out before contacting support? (Choose three.)

- A. Problem Clarification
- B. Cause
- C. Knowledge Management
- D. Details/Findings
- E. Problem Statement

Correct Answer: ACE

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#### QUESTION 14



A customer reports that several Remote Worker new hires were trying to call co-workers in the office, but noticed their feature buttons were not working. After running a SIP trace, the administrator did not see any PPM Responses coming from Avaya Aura@ Session Manager (SM).

After looking at how the call flow is supposed to go, the administrator looked at the SIP communication profile and saw that CM had not been administered as a sequenced application.

If CM had been added to the endpoint's SIP Communication Profile as a Sequenced Application, which step was missing in the call flow?

- A. PPM is downloaded to the Remote Worker telephone from Avaya Aura@ System Manager (SMGR).
- B. PPM is downloaded to the Remote Worker telephone from Avaya Aura@ Session Manager (SM) via Avaya Session Border Controller for Enterprise (SBCE).
- C. PPM is downloaded to Avaya Aura@ Session Manager (SM) from CM.
- D. PPM is downloaded to the Remote Worker telephone from CM.

Correct Answer: A

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#### QUESTION 15

As opposed to a regular SIP trace, what do SIP messages captured using the traceSM with "a=showSM" option display?

- A. the message flow details from SM100 to the PPM servlet
- B. the message flow details from the SM100 to Avaya Aura@ Communication Manager (CM)
- C. the message flow details from the network to the SIP container
- D. the message flow details from the SM100 to the Avaya Aura@ Session Manager (SM) Call Processing element

Correct Answer: D

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