



70-685^{Q&As}

Windows 7, Enterprise Desktop Support Technician

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**QUESTION 1**

Users in the branch office report slow network performance when they connect to the file shares in the main office. You need to recommend a solution to improve performance when users access the file shares from the branch office. The solution must minimize hardware costs.

What should you recommend implementing?

- A. BranchCache
- B. DirectAccess
- C. Distributed File System Replication (DFSR)
- D. Universal Group Membership Caching

Correct Answer: A

<http://www.youtube.com/watch?v=vZboHyu9isA>

QUESTION 2

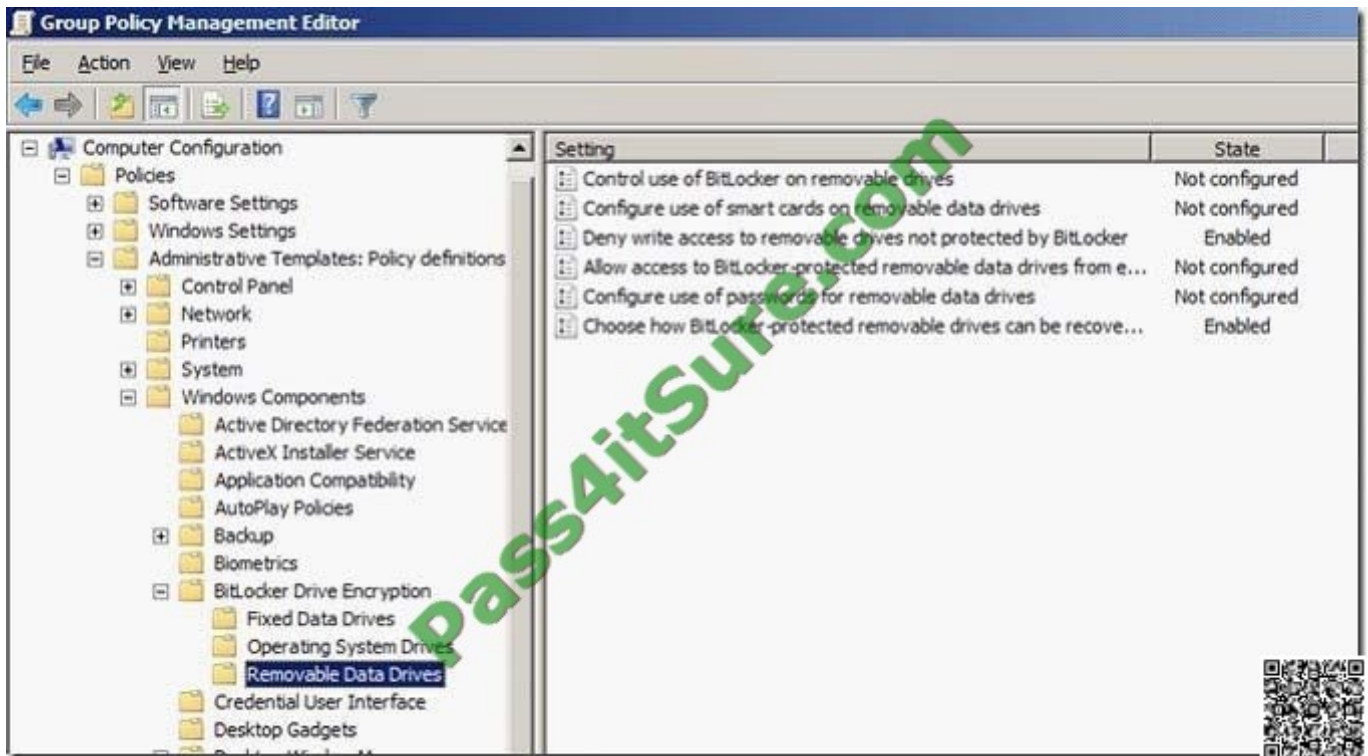
All client computers on your company network run Windows 7. The computers are members of a Windows Server 2008 R2 domain.

You need to ensure that data stored on removable drives is encrypted.

What should you do?

- A. Set the Removable Disks:Deny write access option by using Group Policy.
- B. Set the Control use of BitLocker on removable drives option to Allow users to apply BitLocker on removable drives by using Group Policy.
- C. Set the Configure use of passwords for removable data drives option to Require password for removable data drive by using Group Policy.
- D. Enable the Deny write access to removable drives not protected by BitLocker option by using Group Policy.

Correct Answer: D



[http://windows.microsoft.com/en-US/windows7/What-Group-Policy-settings-are-used-with- BitLocker](http://windows.microsoft.com/en-US/windows7/What-Group-Policy-settings-are-used-with-BitLocker)

QUESTION 3

You are troubleshooting recurring performance issues on a Windows 7 client computer.

Each time a performance issue occurs, an associated event log entry is written to the Application event log.

You need to recommend ways to query the Application event log from the command line.

Which commands should you recommend? (Choose all that apply.)

- A. `wevtutil qe application / rd:true / f:text`
- B. `eventvwr / happlication.evtx`
- C. `wevtutil gl application`
- D. `Get-Event - EventIdentifier =2`
- E. `eventvwr \\localhost`
- F. `Get- WmiObject Win32_NTLogEvent -filter-LogFile "\\Application\\"`

Correct Answer: AEF

QUESTION 4



You need to troubleshoot the remote access issues in the Beijing office. What should you configure? (Choose all that apply.)

- A. the network test resources for DirectAccess Connectivity Assistant (DCA)
- B. the external DNS servers to use for name resolution
- C. the internal DNS servers to use for name resolution
- D. the IPv6 addresses of all DirectAccess servers
- E. the IPv4 addresses of all DirectAccess servers

Correct Answer: ACD

QUESTION 5

Your company has a main office and a branch office. The network contains a single Active Directory domain. All servers and client computers are members of the domain.

A print server is located in the branch office. All other servers are located in the main office. All servers run Windows Server 2008 R2. All client computers run Windows 7.

Users in the branch office report poor performance when they access an intranet Web site in the main office.

You need to recommend changes to the network to improve the performance of intranet access by computers in the branch office.

What should you recommend implementing?

- A. A VPN
- B. BranchCache
- C. HTTP redirect
- D. WebDav

Correct Answer: B

QUESTION 6

A company has client computers that run Windows 7 Enterprise and a server that runs Windows Server 2008 R2 with Windows Server Update Services (WSUS).

The client computers are individually configured to receive Windows updates from the WSUS server running on the internal company network.

An audit found that one user has not received several critical updates. This user works from home and does not connect to the company network.



You need to configure this user's computer so that it will receive updates from the Windows Update site on the Internet.

Which two actions should you perform in sequence?

(To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:

In Control Panel, open Windows Update and choose **Change Settings**.

Open Internet Explorer and go to windowsupdate.microsoft.com.

Open Local Group Policy Editor. Under Administrative Templates, go to **Windows Update**.

Under **Specify intranet Microsoft update service location**, choose **Enabled**.

Under **Specify intranet Microsoft update service location**, choose **Disabled**.

Under **Specify intranet Microsoft update service location**, enter **windowsupdate.microsoft.com**.

Correct Answer:

In Control Panel, open Windows Update and choose **Change Settings**.

Open Internet Explorer and go to windowsupdate.microsoft.com.

Under **Specify intranet Microsoft update service location**, choose **Enabled**.

Under **Specify intranet Microsoft update service location**, enter **windowsupdate.microsoft.com**.

Open Local Group Policy Editor. Under Administrative Templates, go to **Windows Update**.

Under **Specify intranet Microsoft update service location**, choose **Disabled**.

QUESTION 7

You deploy a WAP in one of the company locations. Client computers connect to it by using the WiFi GPO.



You need to ensure that users cannot change the network location for the connection.

Which policy should you define?

- A. Wireless Network (IEEE 802.11)
- B. IP Security
- C. Network List Manager
- D. Windows Firewall with Advanced Security

Correct Answer: C

Chapter 7 p 346 348

QUESTION 8

A company has computers running Windows 7 Enterprise. The company also has one file server and two domain name servers running Windows Server 2008 R2.

All computers except for one user's computer can correctly resolve the IP address of the file server from its host name. The user's computer is resolving the file server's host name to an incorrect IP address. The user's computer can access

the Internet but cannot access the file server.

You need to recommend actions that can be performed on the user's computer to resolve the host name of the file server.

What should you recommend? (Choose all that apply.)

- A. Run the ipconfig /flushdns command.
- B. Run the hostname command.
- C. Run the ipconfig /release and ipconfig /renew commands.
- D. Remove the file server's entry in the HOSTS file.
- E. Run the ipconfig /registerdns command.

Correct Answer: BE

QUESTION 9

A company has computers that run Windows 7 Enterprise. The company has one wireless network named Domain Network, and another wireless network named Internet Network. Both networks are available in all areas of the building.

A user's computer automatically connects to Domain Network when it is powered on, but the user wants to connect to Internet Network automatically. Because the user connects to Domain Network occasionally, the network must still be



available.

You need to configure the computer to connect to the Internet Network wireless network automatically when the computer powers on.

From the Manage Wireless Networks window, what should you select? To answer, select the appropriate setting or settings in the work area.

Point and Shoot:



Correct Answer:



Clearing the checkbox will cause the computer to connect to the last network it connected to rather than connecting to the most preferred network (which must be the Domain Network).

QUESTION 10

You have an Active Directory domain. All client computers run Windows 7 and are joined to the domain.

The help desk reports that several users recently downloaded and installed malware. You discover that the users modified the Windows Defender settings on their computers. You need to recommend a solution to prevent users from modifying their Windows Defender settings.

What should you recommend?

- A. Modify the User Account Control (UAC) settings.
- B. Modify the membership of the local Administrators group.
- C. From Program and Features, modify the Windows Features.
- D. From a Group Policy object (GPO), modify the Windows Defender settings.

Correct Answer: D



changed answer from B.to D. Chapter 5 Lesson 1 p 209 - 211 <http://sourcedaddy.com/windows-7/configuring-windows-defender-group-policy.html>

QUESTION 11

A company has computers running Windows 7 Enterprise. User accounts are part of the Users group on the computers.

A user has an application named Dialer that uses a modem to dial in to remote systems. The application looks for phonebook entries in a folder named C:

\Program Files (x86)\Dialer\Phonebook\. When the user tries to save files to the folder, a message appears that says "You don't have permission to save in this location. Contact the administrator to obtain permission."

You need to modify the NTFS permissions of the folder so that the user can save files to the folder.

Which two actions should you perform in sequence?

(To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:

Grant Modifypermission to the Users group.

Grant Modifypermission to the Administrators group.

Move the Phonebook folder to the C:\Users folder.

Move the Dialer folder to the C:\Program Files folder.

From the Phonebook folder's Properties window,open the Security tab.

From the Phonebook folder's Properties window,open the Sharing tab.

Correct Answer:



The screenshot shows a Windows taskbar with several taskbar buttons. The buttons contain the following text:

- Grant Modifypermission to the Administrators group.
- Move the Phonebook folder to the C:\Users folder.
- Move the Dialer folder to the C:\Program Files folder.
- From the Phonebook folder' s Properties window,open the Sharing tab.
- From the Phonebook folder' s Properties window,open the Security tab.
- Grant Modifypermission to the Users group.

A watermark "www.Pass4itSure.com" is visible across the screenshot.

QUESTION 12

A user at the Headquarters site is able to run .bat files on LAPTOP01. However, you notice that the AppLockdown GPO was successfully applied to the computer. You need to ensure that the user's computer complies with the existing AppLockdown GPO settings.

Which service should you start on LAPTOP01?

- A. Application Experience
- B. Application Identity
- C. Application Management
- D. Application Information

Correct Answer: B

Determines and verifies the identity of an application. Disabling this service will prevent AppLocker from being enforced.

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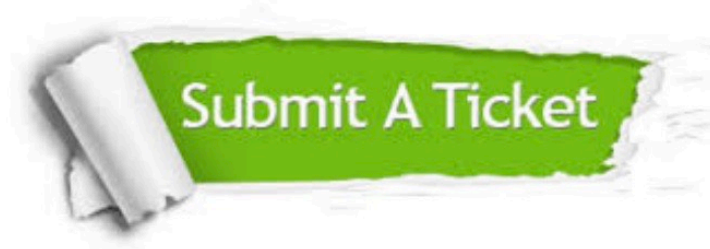
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