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TS: Designing, Assessing, and Optimizing Software Asset Management (SAM)

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QUESTION 1

Your customer completes an internal audit. The audit concludes that the customer does not maintain hardware and software inventories.

You need to implement a process that enables the customer to maintain hardware and software inventories.

Which step should you include in the process?

A. Gather install, move, add, change (IMAC) activities.

B. Collect cost savings information related to reusing software.

C. Purchase all software and hardware from an online auction site.

D. Collect hardware purchase history and generate a Microsoft Product License Advisor (MPLA) report.

Correct Answer: A

QUESTION 2

You maintain a SAM program for a customer. The customer experiences the following recent developments:

Correct Answer: B

QUESTION 3

Your customer plans to replace several physical servers for virtual servers. The customer does not plan to modify the software inventory.

The customer signs all financial statements and confirms that all fixed asset reports are complete. You need to reconcile an inventory against the fixed asset report.

Which inventory should you reconcile?

A. configuration management database (CMDB) desktop hardware inventory

B. configuration management database (CMDB) server hardware inventory

C. Windows Server license inventory

D. Windows Server Client Access License (CAL) inventory

Correct Answer: B

QUESTION 4

Your customer has the following key performance indicators:

?he SAM plan is defined and approved.

?ign-off on SAM reports is performed annually.

?irect SAM responsibility is identified throughout the organization. You need to identify the minimum SAM maturity level represented by all of these indicators.

Which maturity level should you identify?

A. Basic

B. Dynamic

C. Rationalized

D. Standardized

Correct Answer: D

QUESTION 5

You design a SAM program for a customer.

You implement an asset management system.

You need to design a process to identify all owned software licenses. What should you integrate into the asset management system?

A. an auto-discovery tool

B. a change management system

C. a human resources system

D. a procurement system

Correct Answer: D

QUESTION 6

Your customer has one main office in Boston and three branch offices in London, New York, and Paris. All purchasing, software deployment, and inventory is centralized in the New York office. Microsoft Office is installed in only the Paris

office. The main data center is in the London office. You plan to perform a SAM program assessment of Office for the customer. You need to visit one of the offices to collect data for the assessment.

Which office should you visit?

A. Boston

B. London

C. New York

D. Paris

Correct Answer: C

QUESTION 7

Rate your level of proficiency with assessing SAM programs by using the SAM Optimization Model, including defining scope, assessing SAM processes throughout an organization, assigning maturity levels according to the 10 components of the SAM Optimization Model, and performing gap analysis between current and desired maturity levels.

A. Very High

B. High

C. Moderate

D. Low

E. Very Low

Correct Answer: A

QUESTION 8

Your customer has 4,000 Windows-based network devices. NetBIOS is disabled on all devices. You need to recommend a tool to collect software deployment inventory. Which tool should you recommend?

A. Microsoft Product License Advisor (MPLA)

B. Microsoft Software Inventory Analyzer (MSIA)

C. Microsoft System Center Configuration Manager (CfgMgr)

D. Microsoft System Center Operations Manager (OpsMgr)

Correct Answer: C

QUESTION 9

Your customer has multiple offices. All purchasing is decentralized. The customer maintains software and hardware inventories for each office in Microsoft Office Excel spreadsheets. You need to identify which tool collects software usage

information.

Which tool should you identify?

A. metering tool

B. network discovery tool

C. network monitoring tool

D. procurement tool

Correct Answer: A

QUESTION 10

Your company has executive sponsorship to start a SAM program.

You need to secure funding.

What should you do?

A. Present SAM program deliverables to the company.

B. Present SAM program risks, costs, and benefits to the company.

C. Develop a plan to restrict all purchasing and software installations.

D. Develop a plan to adhere to international standards for International Standardization Organization (ISO) certification.

Correct Answer: B

QUESTION 11

Your customer has one office. All software and hardware purchasing is centralized. You need to define the scope of a SAM program assessment for the customer. Which information should you collect?

A. current license versions

B. install, move, add, change (IMAC) activities

C. list of people responsible for SAM sign-off

D. quantity of server licenses

Correct Answer: C

QUESTION 12

You plan to perform a software entitlement reconciliation for a customer. The customer provides the following reports:

?eseller purchase history

?icrosoft License Statement (MLS)

Both reports contain the following data fields:

?urchase order number and date

?roduct description

You need to identify which additional data field should be included in the reports.

Which field should you identify?

A. Agreement enrollment number

B. Customer name

C. Manufacturer part number

D. Purchase order date

Correct Answer: C

QUESTION 13

You manage the software asset lifecycle for a customer. The customer\\'s security policy states that employees can only install and use approved software. You need to implement a process to support the security policy. Which process should you implement?

A. change management

B. Client Access Licenses (CALs) approval

C. intrusion detection

D. license recovery

Correct Answer: A

QUESTION 14

Your customer purchases 80 Windows-based desktop computers that have Microsoft Office Professional preinstalled. The customer does not have Microsoft Software Assurance. You need to create a single image for all computers that is

compliant with product licensing.

Which media should you include in the image?

A. Windows Vista Business OEMOffice Professional OEM

B. Windows Vista Business OEMOffice Professional Volume Licensing

C. Windows Vista Business Volume LicensingOffice Professional OEM

D. Windows Vista Business Volume LicensingOffice Professional Volume Licensing

Correct Answer: C

QUESTION 15

Your customer purchases all server software through volume licensing by using Microsoft Select. You need to ensure that the customer\\'s server purchasing information is accurate. Which tool should you use?

A. eOpen

B. Microsoft System Center Configuration Manager (CfgMgr)

C. Microsoft System Center Operations Manager (OpsMgr)

D. Microsoft Volume Licensing Service (MVLS) Web site

Correct Answer: D

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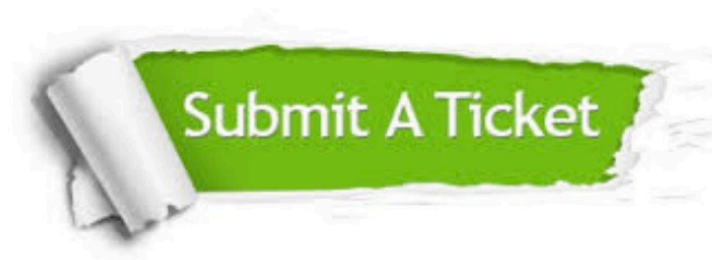Multi-Platform capabilities - Windows, Mac, Android, iPhone, iPod, iPad, Kindle

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