



650-251^{Q&As}

LCSAUC Cisco Lifecycle Services Advanced IP Communications

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QUESTION 1

Which service component within the prepare phase recommends the appropriate technology to address a business requirements of the customer?

- A. High-level Design Development
- B. Operations Technology Strategy Development
- C. Technology Strategy Development
- D. Business Case Development

Correct Answer: C

QUESTION 2

Which three business case development activities within the prepare phase are performed providing financial justification and business benefits for the customer to review and evaluate before investing in the technology? (Choose three)

- A. Present Business Requirements
- B. Review Business and technical requirements of the customer
- C. Review High-level Design
- D. Develop a financial analysis
- E. Collect and Verify project Management budgetary requirements
- F. Document and present project management budgetary requirements

Correct Answer: BCD

QUESTION 3

In the operate phase, the task of analyzing process exceptions belongs to which service component?

- A. Problem Management
- B. Incident Management
- C. Change Management
- D. Service Assurance
- E. Security Administration

Correct Answer: D



QUESTION 4

Which two activities are included in the operations implementation service component in the Cisco Unified Communications implementation phase? Select two.

- A. Develop an Implementation-Ready Operations Plan
- B. Develop Operational Processes and Procedures
- C. Execute the Staging Test Plan and Acceptance Test Subset
- D. Install and Configure a Network Management System

Correct Answer: BD

QUESTION 5

Helping to reduce operating costs for Customer by enhancing IT staff productivity is a benefit of which service component within the design phase ?

- A. Security Design Development
- B. Detailed Design Development
- C. Staff Plan Development
- D. Migration Plan Development
- E. Staging Plan Development

Correct Answer: C

QUESTION 6

Informal basic training is conducted for helpdesk, admin, operations staff and end users. Which two templates will help to accomplish this task? (Choose two.)

- A. End User Training Template
- B. Executive Interview Template
- C. Change Management Process Template
- D. Network Ready for Use Template
- E. Staff training Template
- F. WLAN Assessment Report

Correct Answer: AE



QUESTION 7

What is the primary objective of the plan phase?

- A. Assess the existing environments to determine if it can support the proposed system.
- B. Identify the activities for installing and configuring the equipment at the customer sites.
- C. Gather high-level solution requirements, and understand the customer business needs and the opportunity.
- D. Prepare the activities for day-to-day support, management, and monitoring of the newly implemented system.

Correct Answer: A

QUESTION 8

In the Implement Phase, the operations implementation service component includes which of the following tasks?

- A. Provides an objective means of measuring system operability and functionality
- B. Provides technical Assistance to Customers in resolving complex issues and for replacement hardware when needed
- C. Installs, Configures, tests and commissions tools and processes in accordance with the customer's operations implementation plan
- D. Provides the customer with information indicating the customer-specific design requirements and configurations

Correct Answer: C

QUESTION 9

In the Implement Phase, What is the possible customer benefit of implementation support (Day 1)?

- A. Increases revenue or lowers operating costs or does both by helping to ensure that the implemented system is working to the measures defined in the system acceptance test plan
- B. Provides instructions on how to get technical support when needed
- C. Provides documentation needed to understand the details of network that will be useful when planning for future changes to the system
- D. Assures customer of a fully operational system and that there is support if needed

Correct Answer: D

QUESTION 10

Which Service Component within the prepare phase helps customers make a sound decision by providing information



relating to financial justification and benefits?

- A. Operations Technology Strategy Development
- B. Business Requirements Development
- C. Proof of Concept
- D. Business Case Development
- E. Technology Strategy Development

Correct Answer: D

QUESTION 11

Which service component includes preparing for the Cisco Unified Communications customer demonstrations and presenting an overview of the applicable solutions?

- A. Present an Overview of the Design
- B. Conduct Administrator and End-User Training
- C. Customer Educations
- D. Proof of concept

Correct Answer: C

QUESTION 12

Which two of the following activities are included in the Cisco Unified Communications staff development? Select two.

- A. Collect Cisco Unified Communications Training Materials
- B. Develop Job Role Training Requirement
- C. Request for Training Budget
- D. Develop Curriculum Map
- E. Develop Informal Basic Training

Correct Answer: BD

QUESTION 13

Assessing the existing network infrastructure is a task conducted as part of which service component in the plan phase?

- A. Network Readiness Assessment



- B. Account Planning
- C. Solution Implementation
- D. Operations Readiness Assessment
- E. Detailed Design Development

Correct Answer: A

QUESTION 14

The staff training template is one of the templates and/or tools identified as essential for the informal advanced training for administration and operations activity during the implementation phase. What is the other Resources that is used to accomplish this activity?

- A. System Requirements Validation Report
- B. As Built Documentation
- C. IPC Project Plan
- D. Lessons Learned Template
- E. Phone Deployment Kit

Correct Answer: B

QUESTION 15

What customer benefits are provided by conducting a project kickoff in the Cisco Unified Communications plan phase?

- A. It helps to confirm project roles and responsibilities, and milestones dates.
- B. It reduces the risk of downtime caused by facilities-related problems.
- C. It ensures that the customer receives a detailed network diagram.
- D. It ensures end-user support immediately after the launch of the new system.

Correct Answer: A

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