

**Exam** : **646-228**

**Title** : Lifecycle Services  
Advanced IP  
Communications(LSAIPC)

**Version** : Demo

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1. The staff training template is one of the templates and/or tools identified as essential for the informal advanced training for administration and operations activity during the implement phase. What is the other resource that is used to accomplish this activity?

- A. Lessons Learned template
- B. IPC Project Plan
- C. Phone Deployment Kit
- D. System Requirements Validation Report
- E. As Built Documentation

Answer: E

2. Which template is used to define the specifics of a flash or phased implementation strategy?

- A. Business Requirements Document
- B. Network Implementation Plan
- C. High Level Design
- D. IPC Project Plan
- E. Optimization Report
- F. Installation Guide

Answer: B

3. In the optimize phase, the call processing assessment activity contains the establish call volume baselining task. Which template or tool documents the call volumes?

- A. Bridge Traffic Analyzer
- B. Microsoft Performance and Event Monitor
- C. Operational Assessment Checklist
- D. Continuous Improvement Plan
- E. CDR Analysis and Reporting Tool

Answer: E

4. Which two are phases of a project life cycle? (Choose two.)

- A. Plan

- B. Business Requirements Definition
- C. Network Readiness Assessment
- D. Operational Readiness Assessment
- E. Design

Answer: AE

5. Within the prepare phase, which two tasks are required to begin the prepare for business requirements workshop activity? (Choose two.)

- A. Document User-Level Functionality Requirements
- B. Document Vertical Business Initiatives Requirements
- C. Identify key stakeholders for the Business Requirements Development Workshop
- D. Conduct a Solution Value Assessment
- E. Send Invitations
- F. Document Corporate Business Initiatives Requirements

Answer: CE

6. During the plan phase, which template is used during the assess and document infrastructure requirements for the proposed solution task?

- A. Site Requirements Specification Document
- B. IPC Project Plan
- C. Staging Plan
- D. Vertical Industry Snapshots
- E. Operational Assessment Checklist

Answer: A

7. A good change management process incorporates consistent processes for any planned network change. What should be included in the change management process?

- A. Create the low-level design and solution design specifics.
- B. Monitor announcements of upgrades and new releases.
- C. Conduct detailed design business requirements gap analysis.

D. Finalize end user training strategy.

Answer: B

8. A customer requires Cisco CallManager and Cisco MeetingPlace to accomplish business and technology goals. Which two activities must be conducted during the System Design Workshop? (Choose two.)

- A. Design Network Management and Operations Infrastructure
- B. Design Agent and Supervisor Desktop Configurations
- C. Design Rich Media System
- D. Design Call Control System
- E. Design Messaging System

Answer: CD

9. In the design phase, which task is conducted during the host physical design workshop activity?

- A. Finalize Legacy Integration including Legacy Voice, Data and Active Directory
- B. Develop Quality of Service Specifications
- C. Design Dial Plan Architecture and Emergency Call Routing
- D. Define Message Store Options and Sizing
- E. Identify Network Management Design Objectives

Answer: B

10. Within the implement phase, which activity is associated with the define project visibility progress reports and procedures task?

- A. Develop Communications Plan
- B. Informal Basic Training
- C. Internal Kickoff Meeting
- D. Informal Advanced Training for Admin and Operations Staff
- E. Develop Escalation Plan

Answer: A

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