



# 640-461<sup>Q&As</sup>

Introducing Cisco Voice and Unified Communications Administration  
v8.0

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### QUESTION 1

Which three options are the correct methods to implement end users in Cisco Unified Communications Manager? (Choose three.)

- A. manually
- B. DHCP
- C. bulk import using BAT
- D. TFTP
- E. LDAP synchronization
- F. autoregistration

Correct Answer: ACE

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### QUESTION 2

A Cisco IP phone fails to register with the Cisco CallManager. Which choice should be checked first to isolate the issue?

- A. Cisco Discovery Protocol is enabled on the switch.
- B. The phone generates dhcp request packets.
- C. The phone generates TFTP request packets.
- D. Delete and re-create the phone.

Correct Answer: B

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### QUESTION 3

Which three characteristics are associated with data? (Choose three.)

- A. Greedy
- B. TCP retransmits
- C. UDP priority
- D. delay sensitive
- E. drop insensitive



F. benign

G. benign or greedy.

Correct Answer: BEG

Data traffic always acknowledge TCP packets for confirm delivery E2E.

It is not drop sensitive because it's not real time traffic.

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#### QUESTION 4

Which user parameter is used as a password when connecting through the telephony user interface?

A. PIN

B. Passphrase

C. PassKey

D. Key ID

Correct Answer: A

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#### QUESTION 5

Which server does Cisco recommend that you configure before a CUCM backup?

A. SFTP

B. FTP

C. SNMP

D. TFTP

Correct Answer: A

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#### QUESTION 6

Which describes how to provide a third directory number button and a BLF speed dial for twelve of the Cisco Unified IP Phone 7965?

A. Modify the Standard User softkey template.

B. Copy the Standard User softkey template, name it, and add the requested features.

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- C. Copy the Standard 7965 SCCP phone button template, rename it, and add the requested features.
- D. It is not possible to add a third DN and a BLF speed dial to the IP Phone 7965 IP.

Correct Answer: C

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#### QUESTION 7

An administrator is attempting to add a new user in Cisco Unified Communications Manager Administration but does not see the option to add a new user. What is the most likely cause of this issue?

- A. The SQL User database is not running.
- B. The system is synchronized with an LDAP server.
- C. BAT is not enabled.
- D. The administrator has the aceno user adda rights box checked.
- E. The SIP Realm is not defined in User Management.

Correct Answer: B

If you enable LDAP synchronization in Cisco Unified Communications Manager Administration, you thereby configure your system to use the LDAP corporate directory as the end user directory for Cisco Unified Communications Manager. In this scenario, you cannot add or delete users in Cisco Unified Communications Manager Administration. You add and remove end users in the corporate LDAP directory.

[http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cucm/admin/8\\_6\\_1/ccmcfg/b02ldsys.html](http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/admin/8_6_1/ccmcfg/b02ldsys.html)

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#### QUESTION 8

After obtaining a License Unit Report from Cisco Unified Communications Manager, it shows you have 19 license units remaining. How many Cisco Unified Wireless IP Phone 7925 handsets will this quantity of licenses support?

- A. 3
- B. 4
- C. 5
- D. 19

Correct Answer: B

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#### QUESTION 9



Which device would allow you to place calls from a Cisco Unified Communications Manager that is configured with SCCP phones to a Cisco Unified Communications Manager Express that is configured with SIP phones?

- A. gatekeeper
- B. gateway
- C. H.323 trunk
- D. SIP trunk
- E. Cisco Unified Border Element

Correct Answer: E

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#### QUESTION 10

Can an IP phone be configured so that calls to that IP phone can be rerouted if the IP phone become unregistered?

- A. Yes, configuring call forward All provides this coverage
- B. No, if a phone is unregistered, the re-order tone is played to the caller
- C. Yes, configuring Call Forward Busy Internal provides this coverage
- D. Yes, configuring Call Forward Unregistered provides this coverage
- E. No. the call is dropped at the gateway

Correct Answer: D

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#### QUESTION 11

Cisco Jabber facilitates online communication through the use of all of these features except one. Which one?

- A. chat
- B. desktop sharing
- C. Microsoft SharePoint workspace integration
- D. Microsoft Outlook integration
- E. Presence
- F. video conferencing

Correct Answer: C

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### QUESTION 12

What tool is provided by Cisco Unity to actively, semi-intrusively monitor Unity system performance?

- A. Cisco Unity Performance Information and Diagnostics
- B. Cisco Unity Disaster Recovery Tools
- C. Microsoft Management Console
- D. Microsoft Windows Performance Monitor

Correct Answer: A

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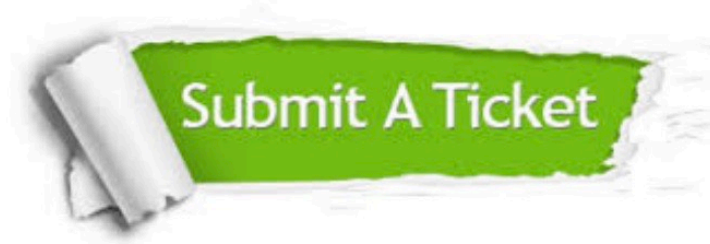
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