500-443^{Q&As}

Advanced Administration and Reporting of Contact Center Enterprise (CCEAAR)

Pass Cisco 500-443 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

https://www.pass4itsure.com/500-443.html

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Cisco Official Exam Center

⚙ **Instant Download** After Purchase

⚙ **100% Money Back** Guarantee

⚙ **365 Days** Free Update

⚙ **800,000+** Satisfied Customers

QUESTION 1

In PCCE 12k, what are two options to manage payloads? (Choose two.)

A. a custom payload is created during the installation

B. ECC Variables where Default Payload is the only option and all new ECC Variables are automatically added to the Custom Payload

C. delete the default payload and rebuild with the same members

D. ECC Variables where Custom payloads are added and new ECC Variables must be manually assigned to the appropriate payload

E. a default payload is created during the installation

Correct Answer: AD

QUESTION 2

DRAG DROP

Drag and drop the item from the left onto the definition on the right.

Select and Place:

JavaScript		This file provides the gadget's core functionality and is the only file required to deploy a gadget.
XML		This file defines the style used to display and define the layout for the gadget.
CSS		This file supports dynamic behavior within the gadget to support interaction with the Agent.
Content		Specifies the programming logic and HTML elements of the gadget to define how the gadget is rendered.

Correct Answer:

Content
CSS
JavaScript
XML

QUESTION 3

What should a Call Type be mapped to for successful call routing?

A. Routing Client

B. Scheduled Script

C. Dialed number

D. Default Label

Correct Answer: A

QUESTION 4

What are two operations supported by the Agent Bulk Import Tool? (Choose two.)

A. Update

B. Create

C. Add

D. Subtract

E. Replace

Correct Answer: AB

QUESTION 5

What are two descriptions about web page accesses for a CUIC user or administrator? (Choose two.)

A. The "Admin" page or OAMP site is used for the daily "admin."

B. The day-to-day admin tasks regarding users, security, and reports will be done on the reporting page.

C. The Web URLs or pages are available for access, "Admin" page, "System" page, and a Reporting page.

D. There is a limited view of activities based on agent size.

E. The default user is defined upon installation of software and can be used to login to either page initially to perform the integration.

Correct Answer: BC

QUESTION 6

What are two ways a Database Action Element is configured in the Call Studio application? (Choose two.)

A. JNDI name (include the jdbc/ portion)

B. CUCM Query

C. SQL Query

D. JNDI Context

E. SQL Type (Insert, Update, Single, Multiple)

Correct Answer: AC

QUESTION 7

Which protocol is used by UCCE/PCCE to communicate with CUCM?

A. H323

B. TAPI

C. JTAPI

D. SIP

Correct Answer: C

QUESTION 8

What are two Bulk Import Tool \\'Template\\' Options to perform Administration Tasks? (Choose two.)

A. Call Type

B. Extended Call Variable

C. Call routes

D. Skill Groups

E. User

Correct Answer: AD

QUESTION 9

Which device access is needed to manage agent phones for UCCE/PCCE?

A. CUCM Admin

B. CCE Web Admin tool

C. Config Manager tool

D. Finesse Admin

Correct Answer: A

QUESTION 10

Where must a Dialed Number be mapped within CCE?

A. Call Type, which in turn points to a scheduled Routing Script

B. Precision queue

C. Skill group

D. Media Server

Correct Answer: A