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QUESTION 1

Which product in the Cisco Spark Flex Plan offers enterprise-class IP-telephony voice, call control, desktop video, and Telepresence conference room device support?

- A. Cisco Expressway Series Server
- B. Cisco Unified Communications Server
- C. Cisco Meeting Server
- D. Cisco Unity Connection Server

Correct Answer: B

QUESTION 2

Which option describes the significance of a PIN with Cisco WebEx Personal Rooms?

- A. You are prompted to create one when you first set up your Personal Room, but you can never change it.
- B. It is assigned to you when you first set up your Personal Room, but you can change it.
- C. You are prompted to create one when you first set up your Personal Room, but you can change it.
- D. It is assigned to you when you first set up your Personal Room, but you can never change it.

Correct Answer: C

QUESTION 3

Which support tools option is available in the Cisco WebEx Support Center?

- A. Monitor all sessions and agent activity at the queue and support-representative levels.
- B. Allow recording of support sessions manually or automatically
- C. Allow technicians to reboot and reconnect.
- D. Set up queues with rules-based routing, by availability or skill set.

Correct Answer: B

QUESTION 4

Which description of how to access a Cisco WebEx personal meeting room is true?



- A. Use only the web client.
- B. Web clients can always be used. Video Telepresence endpoints can also be used if your WebEx site supports video conferencing.
- C. Use only video Telepresence endpoints.
- D. Use all video Telepresence endpoints or all web clients, depending on how you schedule your meetings.

Correct Answer: B

QUESTION 5

Which feature is offered in Web Ex Training Center that is not offered in Web Ex Meeting Center?

- A. annotation tools
- B. breakout sessions
- C. polling question
- D. desktop, application and content sharing

Correct Answer: C

QUESTION 6

How can you invite people to your Personal Room?

- A. From within your Personal Room, select the Schedule WebEx Meeting button and follow the prompts.
- B. From within your Personal Room, select the Schedule Personal Room Meeting button and follow the prompts.
- C. From within your Personal Room, select the invite and Remind button and follow the prompts.
- D. From within your Personal Room, select the Meet Now button and follow the prompts.

Correct Answer: C

QUESTION 7

What happens to participants who try to access your Cisco WebEx Personal Room when the Lock option is enabled?

- A. Those participants hear a busy message and then are disconnected.
- B. Those participant are presented with busy message and the option to join the meeting or wait until you are free.
- C. Those participants are disconnected.
- D. Those participants are redirected to a virtual waiting room.



Correct Answer: D

QUESTION 8

Which purpose of the Cisco Spark Hybrid Call Service, Call Service Aware is true?

- A. It allows simple screen sharing between the two users.
- B. It allows the Cisco Spark App to register to the Cisco Unified Communication Manager.
- C. It allows third-party endpoints to register to the Cisco Spark Cloud.
- D. It allows users to make and receive calls on their Cisco device or Spark application using the same dialing procedure as with on-premises registered endpoints.

Correct Answer: A

QUESTION 9

Which feature can be customized in your Cisco WebEx Personal Room view?

- A. Change your PIN.
- B. Automatically lock your room.
- C. Configure alternate hosts.
- D. Change the drink image.

Correct Answer: D

QUESTION 10

What is the maximum wait time before your Cisco WebEx Personal room locks after the automatic lock option has been configured?

- A. 20 minutes
- B. 15 minutes
- C. 5 minutes
- D. 10 minutes

Correct Answer: A

QUESTION 11

Which option is one way to invite people to your Personal Room?



- A. Share your unique URL through and email message or instant message. Go to My Personal Room > Preferences > My WebEx to find the URL.
- B. Share your unique URL through and email message or instant message. Go to My WebEx > My Personal Room to find the URL.
- C. Share your unique URL through and email message or instant message. Go to My Personal Room > My WebEx to find the URL.
- D. Share your unique URL through and email message or instant message. Go to My WebEx > Preferences > My Personal Room to find the URL.

Correct Answer: D

QUESTION 12

Which option do you select in the WebEx toolbar in Outlook to invite people to your Personal Room?

- A. Select Schedule Personal Room Meeting.
- B. Select Schedule WebEx Meeting
- C. Select Invite and Remind
- D. Select Meet Now

Correct Answer: A

QUESTION 13

Which description of Spark bots is true?

- A. integrations for your apps to request permission to invoke the Spark APIs on behalf of other Spark users
- B. machine accounts that can automate routine tasks
- C. SDKs that can automate routine tasks
- D. APIs that can automate routine tasks

Correct Answer: B

QUESTION 14

Which capabilities do you get with a Cisco Spark M3 package in the Cisco Spark Flex Plan?

- A. Cisco WebEx with 500 WebEx participants and 25 SIP participants



- B. Cisco WebEx with 500 WebEx participants and 200 SIP participants
- C. Cisco WebEx with 200 WebEx participants and 25 SIP participants
- D. Cisco WebEx with 1000 WebEx participants and 200 SIP participants

Correct Answer: C

QUESTION 15

Which option is the maximum capacity of a Cisco BE7000 appliance deployment?

- A. no enforced limit
- B. 10000
- C. 5000
- D. 1000

Correct Answer: C

<https://www.cisco.com/c/en/us/products/collateral/unified-communications/business-edition-7000/datasheet-c78-730649.html>

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