



# 400-051<sup>Q&As</sup>

CCIE Collaboration Written

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**QUESTION 1**

In the Cisco Unified Mobile Voice Access feature on Cisco Unified Communications Manager, which two calling search space configuration options are significant in routing the second stage call, after the user is authenticated and dialed digits are collected? (Choose two.)

- A. remote destination profile rerouting CSS
- B. mobility user's phone device level CSS
- C. phone line level CSS of the mobility user
- D. concatenation of remote destination profile CSS and line CSS
- E. trunk or gateway inbound CSS
- F. calling number transformation CSS of the remote destination

Correct Answer: AF

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**QUESTION 2**

What is the maximum number of UCM nodes configurable on a Cisco IOS gateway to provide MGCP PRI call control?

- A. 2
- B. 4
- C. 5
- D. 3
- E. 1

Correct Answer: A

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**QUESTION 3**

A collaboration engineer is configuring toll-fraud prevention in the dial plan. Which two sets of patterns allow Cisco Unity Connection to transfer calls to local and long distance numbers while blocking all other patterns? (Choose two.)

- A.
- B.
- C.
- D.
- E.



F.

Correct Answer: EF

#### QUESTION 4

Refer to the exhibit.

```
voice service voip
 no ip address trusted authenticate
 rtcp keepalive
 mode border-element
 allow-connections sip to sip
 redundancy
 no supplementary-service sip refer
 signaling forward unconditional
 fax protocol t38 version 0 ls-redundancy 0 hs-redundancy 0 fallback none
 sip
 min-se 360 session-expires 360
 header-passing
 error-passthru
 asserted-id pai
 midcall-signaling passthru
 privacy-policy passthru
 pass-thru headers unsupp
 pass-thru content unsupp
 no call service stop
```

Which two SIP packet handling behavior will result with this CISCO Unified Border Element (CUBE) configuration? (Choose two)

- A. Unsupported content/MIME pass-through
- B. SIP Refer is not supported when received on this CUBE
- C. Privacy headers received on SIP message will be replaced with NON-privacy headers on this CUBE
- D. P-Preferred identities
- E. Mid-call codec changes

Correct Answer: AE

#### QUESTION 5

Which statement about accessing secure Cisco Unity Connection voice messages in an Exchange mailbox in a Single Inbox deployment is true?

- A. Users can listen to a secure voice message if they use the Outlook email client.



- B. Users can listen to a secure voice message if they use the Outlook email client with the ViewMail add-in.
- C. Users can listen to a secure voice message with email clients other than Outlook if they have installed the ViewMail add-in.
- D. Users cannot listen to a secure message in Exchange because it is not supported in Single Inbox.
- E. Secure voice messages are stored on the Cisco Unity Connection server and the Exchange server.

Correct Answer: B

Users can listen to a secure voice message if they use the Outlook email client with the ViewMail add-in. Because in this integration Outlook integrates with unity as secresmapclient.

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## QUESTION 6

Refer to the exhibit.



The screenshot shows the Cisco Unified CCX Administration interface. The top navigation bar includes links for System, Applications, Subsystems, Wizards, Tools, and Help. The main heading is "Contact Service Queue Configuration". Below this, there are action buttons: Next (green arrow), Delete (trash icon), Cancel (red X), and Open Printable Report of this CSQ configuration (blue document icon). The Status section shows "Status : Ready". The configuration fields include: Contact Service Queue Name\* (SupportQueue), Contact Service Queue Type\* (Voice), Contact Queuing Criteria (FIFO), Automatic Work\* (Enabled), Wrapup Time\* (Enabled 60 Second(s)), Resource Pool Selection Model\* (Resource Skills), Service Level\* (5), Service Level Percentage\* (70), and Prompt (- No Selection -). At the bottom, there are buttons for Next, Delete, and Cancel, and a note: "\*- indicates required item".

A Cisco collaboration engineer is writing a report to summarize the call distribution characteristics in a Cisco Unified Contact Center Express queue. Which three characteristics can be reported about the call distribution? (Choose three.)

- A. This queue will not work because no prompt has been selected.
- B. Calls to this queue can be distributed in a round-robin manner between agents.
- C. Agents that are answering calls for this queue can answer calls to other queues if available.
- D. Agents in this queue are expected to finish (wrap-up) a call within 60 seconds.
- E. Calls to this queue are handled in the order they were received unless prioritized by the script.
- F. Changing the queue name from SupportQueue to Support01 requires updates to the script.
- G. Agents logged in to this queue automatically receive calls without the need to do anything else (automatic work).



Correct Answer: CEF

#### QUESTION 7

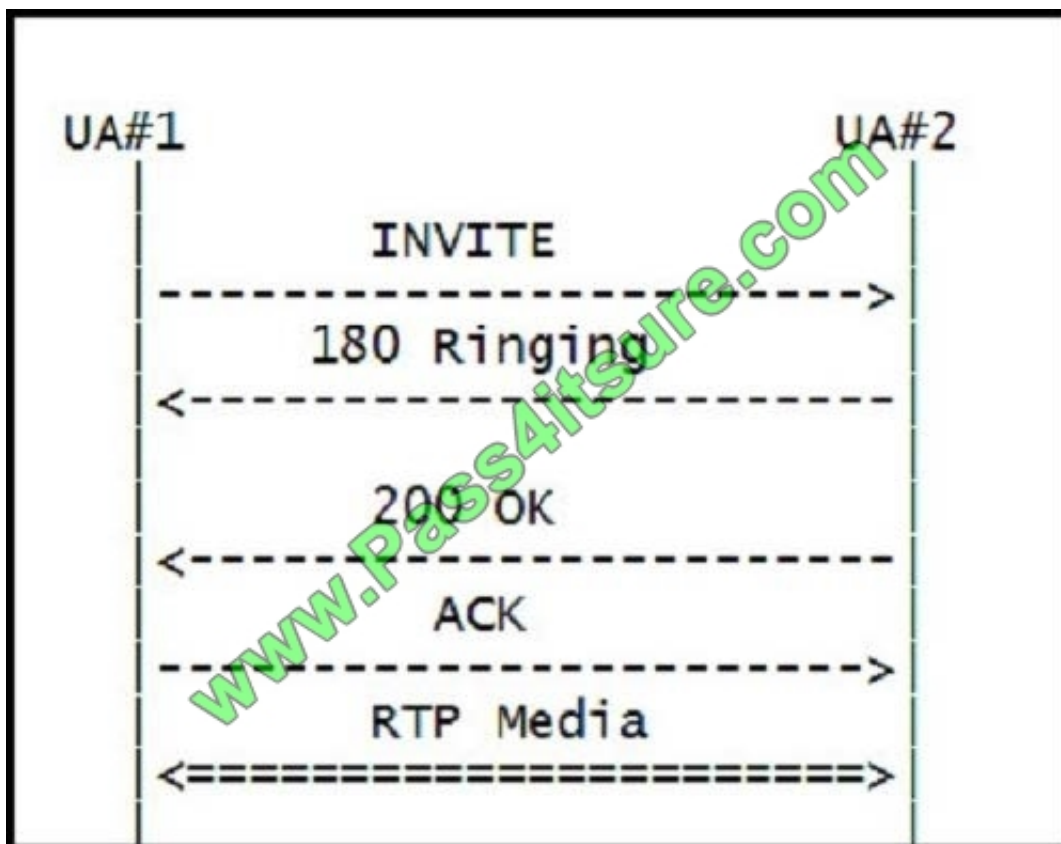
Which parameter in an NTFY message is used by a Cisco IOS MGCP gateway to inform a Cisco Unified CM that an analog endpoint has gone off-hook?

- A. Detect Events
- B. Event States
- C. Connection Mode
- D. Observed Events
- E. Requested Events

Correct Answer: D

#### QUESTION 8

Refer to the exhibit.



If this SIP call is initiated using delayed offer, which SIP message will UA#2 use to communicate its media capability to UA#1?



- A. INVITE
- B. 180 Ringing
- C. 200 OK
- D. ACK
- E. RTP Media

Correct Answer: C

200 OK Indicates the request was successful.

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### QUESTION 9

To which QoS tool category does compressed RTP belong?

- A. classification
- B. marking
- C. link efficiency
- D. queuing
- E. prioritization

Correct Answer: C

LLQ is a feature that provides a strict PQ to CBWFQ. LLQ enables a single strict PQ within CBWFQ at the class level. With LLQ, delay-sensitive data (in the PQ) is dequeued and sent first. In a VoIP with LLQ implementation, voice traffic is placed in the strict PQ.

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### QUESTION 10

A client wants to play and compose voice message from Microsoft Outlook.

What is required for this functionality?

- A. Single inbox user message delivery with folder deletion.
- B. Single inbox with mailboxes larger than 2 GB
- C. Single inbox with ViewMail
- D. Single inbox synchronization with send and draft messages

Correct Answer: C

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### QUESTION 11





Company ABC is deploying Mobile and Remote Access (MRA) to allow employees to login Jabber clients from anywhere on the internet. Which two configuration records does a Jabber client request in the HTTPS "get\_edge\_config" message after it successfully establishes a secured connection with a Cisco Expressway-E? (Choose two.)

- A. FQDN for CUCM Home UDS server
- B. SIPEdgeServer
- C. FQDN for IMandP server
- D. DNS SRV record for \_collab-edge
- E. DNS SRV record for \_cisco-uds
- F. FQDN for Expressway-C

Correct Answer: DE

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## QUESTION 12

Refer to the exhibit.

```
Call-Info: <sip: address>; method="NOTIFY;Event=telephone-event;Duration=msec"
```

Which DTMF relay method is advertised when the originating SIP gateway sends an INVITE message with a Call-Info header shown?

- A. RFC 2833
- B. SIP INFO
- C. SIP NOTIFY
- D. SIP KPML
- E. In-band audio

Correct Answer: C

You can develop user-specific applications that reside on your network entity and have the ability to subscribe for event services supported by the IMG. If the network entity wants the ability to detect an entered DTMF digit (only telephone event of "###" are currently supported) from the TDM-side of a call to the IP side of a call, the entity can subscribe to the IMG for these events and receive SIP NOTIFY events containing the digit event.





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