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Avaya Aura® Experience Portal with POM Implementation and Maintenance Exam

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QUESTION 1

Consider that Proactive Outreach Manager (COM) has been implemented, administered and is now in live production. The POM Monitor can be used for real-time monitoring of the active campaigns and data imports. Which two statements arc correct? (Choose two)

A. A global user that has POM administration and POM Campaign Manager roles can monitor all the campaigns and data imports across all organizations.

B. An organization user can monitor campaigns and data Imports created by the users belonging to the specific organization.

C. The Avaya Aura Experience Portal super-root user can monitor all the campaigns and data imports | across all organizations.

D. Lightweight Directory Access Protocol (LDAP) has to be configured to enable users to have appropriate privileges to monitor POM Campaigns in real-time.

Correct Answer: AB

QUESTION 2

A customer creates a campaign but it is failing to start. Which two logs should be checked for possible error messages? (Choose two)

A. $POM__HOME/logs/PIM _CmpMgr.log* log files

B. $POM_HOME/logs/PIM_CmpDir.log* log files

C. $POM _HOME/logs/PIM_Web.log log* files

D. $POM_.HOME/logs/CmpMgrService.out* log files

E. $POM_HOME/logs/CmpDirService.out* log files

Correct Answer: AB

QUESTION 3

You have installed an application that uses the VoiceXML tag, but you