



# 3102<sup>Q&As</sup>

Avaya IP Office Implementation

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**QUESTION 1**

What is the outcome of running SMnetsetup on a server that has an existing installation of session manager 601?

- A. The network and date/time is configured on the server.
- B. A System Manager System administrator login will be created.
- C. The same version of the Session Manager software currently Installed is re-installed?
- D. The current version of the Session Manager software is upgraded.

Correct Answer: A

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**QUESTION 2**

The System Manager administrator must consider the implications of restoring System Manager Data. Which two restore-from-backup statements are true? (Choose two.)

- A. The restore operation will terminate all SIP sessions, and no SIP services will be available until the operation completes.
- B. The restore operation will take a varying amount of time depending on the amount of data.
- C. The restore operation will be scheduled for a time when the network is not busy.
- D. The restore operation will over-write all System Manager data held in the repository.

Correct Answer: BC

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**QUESTION 3**

Which statement expresses the relationship between users, roles, and groups?

- A. Roles grant permissions. Users are not directly assigned roles but inherit them through belonging to groups.
- B. A group is a name for a collection of roles and each role is assigned its own administrator user.
- C. Users can belong to groups for easy management and can be assigned roles which grant them access rights.
- D. Groups and roles directly correspond to sections of the SMGR Web Console navigation pane and, unless a user belongs to a specific role group, they cannot access the corresponding management screens.

Correct Answer: C

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**QUESTION 4**

Company XYZ has a multi-location voice network. They have Session Manager at their main site and Avaya Communication Manager (CM) and Cisco Call Manager at their branch locations. Which type of messages does



Session Manager send to the Avaya and Cisco PBX configured as SIP Entities to monitor their status?

- A. ENTITY
- B. LINK
- C. OPTIONS
- D. STATUS

Correct Answer: C

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#### QUESTION 5

Application definitions allow system administrators to define and manage individual applications each with their own attributes. The definitions allow administrators to add one or more such applications to which of the following?

- A. application programs
- B. application data sets
- C. application sequences
- D. application lists

Correct Answer: C

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#### QUESTION 6

How is call Admission Control enabled for Session Manager Release 6.1?

- A. Call Admission Control is enabled in the SIP Entity by specifying a value for Managed Bandwidth.
- B. Call Admission Control is enabled on the Session Manager instance by specifying a value for Managed Bandwidth.
- C. Call Admission Control is enabled on a Location by specifying a value for Managed Bandwidth.
- D. Call Admission Control is enabled on an Entity Link specifying a value for Managed Bandwidth on the Locations screen in Session Manager.

Correct Answer: D

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#### QUESTION 7

Which two statements describe how adaptations affect the routing of a request? (Choose two)

- A. Session Manager making the routing decisions after applying any administered incoming adaption
- B. Session Manager making the routing decisions after applying any administered outgoing adaption
- C. Session Manager making the routing decisions before applying any administered incoming adaption



D. Session Manager making the routing decisions before applying any administered outgoing adaption

Correct Answer: AD

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### QUESTION 8

Shortly after an installation, SIP users in abc.com domain are registered but not able to call H.323 users in training.com domain. When you run traceSM you see a "403 Forbidden" error when users try to call each other. What is the issue and which troubleshooting procedure will help you to identify and isolate the problem?

- A. Replication Failure: run initDRS to reinitialize the synchronization between system and session manager.
- B. Network Issue: status the Bandwidth usage to each location and make sure Call Admission Control is activated.
- C. Misconfigured Communication profile: Sip Users have not been associated to the CM endpoint.
- D. Incorrect Routing: verify domains were properly configured in System Manager, verify an adaption to modify the secure/destination domain was created and applied to the appropriate sip entity.

Correct Answer: C

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### QUESTION 9

A company has multi-location voice network. They are introducing Session Manager to make their routing centralized. They have Avaya Communication Manager at their main location. For the SIP telephone on Session Manager to call the H.323 telephones on communication Manager, which adaption module may be used in their configuration?

- A. ChangeDomain
- B. DigitConversionAdapter
- C. NumberAdaptation
- D. DomainChangeAdapter
- E. DefaultAdapter

Correct Answer: B

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### QUESTION 10

Application definition allows system administrators to define and manage individual applications, each with their own attributes? The definitions allow administrators to add one or such applications to which of the following?

- A. application programs
- B. application data sets
- C. application sequences
- D. application lists



Correct Answer: C

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### QUESTION 11

Which statement describes the purpose of Timer B?

- A. Timer B determines the maximum allowable call duration.
- B. Timer B determines the length of time Session Manager allows a telephone to ring before canceling the call and routing it elsewhere.
- C. Timer B determines the maximum time period between a dispatched request and the anticipated "200 OK".
- D. Timer B determines the period of time a Session Manager waits for a response before canceling the request and perhaps routes it elsewhere.

Correct Answer: D

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### QUESTION 12

While reviewing the Event Logs on the Session Manager, you notice an ALERT message: (OP\_AFW17504) "SIP firewall white list configuration failed, retaining existing configuration." Which action should you perform when you see this alert?

- A. Access the SIP firewall white list configuration and verify that the configuration is correct.
- B. Access the SIP firewall configuration and change the RULE log type to none to not have these ALERTS appear in the EVENT logs.
- C. Access the SIP firewall configuration and Load the ASM Default Configuration.
- D. Disregard these messages as they are sent to the Event Logs and do not generate alarms.

Correct Answer: A

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### QUESTION 13

A known and trusted SIP Entity is anticipated to deliver a higher than normal number of SIP messages to session Manager. Two techniques can be applied to prevent the SIP Firewall dropping or blocking from this trusted SIP Entity. Which techniques will prevent the SIP Firewall dropping or blocking packets from this trusted SIP Entity? (Choose two.)

- A. Configure the SIP Entity to point to Session Manager's Eth3 NIC.
- B. Configure the SIP Firewall Fast Track group to include the SIP Entity.
- C. Add details of the SIP Entity to the White List.
- D. Increase the Threshold packet count for the SIP Entity.

Correct Answer: CD

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**QUESTION 14**

Which statement describes the relationship between System Manager and System Platform?

- A. System Platform hosts System Manager.
- B. System Platform provides access to System Manager's data repositories.
- C. System Manager is the User Interface through which System Platform is administered.
- D. System Manager and System Platform are peer applications, both installed on Avaya S8800 servers.

Correct Answer: A

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**QUESTION 15**

Review the error message in the installation log shown in the exhibit. What is the probable cause for initDRs to fail and how can it be fixed?

- A. There is a non-bidirectional FQDN resolution between Session Manager and System Manager. Verify the enrollment password used to initialize trust management has not expired
- B. There is a JMX connection error. Verify the enrollment password used to initialize trust management has not expired.
- C. There is a non-bidirectional FQDN resolution between Session Manager and System Manager. Verify that either the System Manager or the Session Manager has updated DNS records or the hostnames have been added to the /etc/hosts file on the Session Manager and the System Manager.
- D. There is a JMX connection error. Verify that either the System Manager or the Session Manager has updated DNS records, or the hostnames have been added to the /etc/hosts file on the Session Manager and the System Manager.

Correct Answer: C

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