



3100.1^{Q&As}

Avaya Aura Communication Manager Administration Exam

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**QUESTION 1**

You have to add a new G650 Media Gateway to the system. Which command will perform this I

- A. add cabinet next
- B. add port network next
- C. add media ?gateway next
- D. add G6SO-port next.

Correct Answer: A

QUESTION 2

All release 6x and later Avaya Aura?Communication Manager (CM) deployments support secure link access:

SAL for remote access to the server and alarm notification from the server to the support engineer? Which hardware or software is required at the customer site for SAL support of the CM server?

- A. SAL software is required and uses a separate SAL server.
- B. SAL software is required and uses a secure external modem.
- C. SAL software is part of System Platform and requires no additional hardware.
- D. SAL software is part of System Platform and uses a remote maintenance board (RMB) that must be installed in the server.

Correct Answer: A

QUESTION 3

A customer wants to connect two branch offices with an ISDN trunk, where each branch office has a PBX system. Which service Type Should you selected in the configuration of the trunk?

- A. Tie
- B. Tandem
- C. Operator
- D. Internal

Correct Answer: A

QUESTION 4

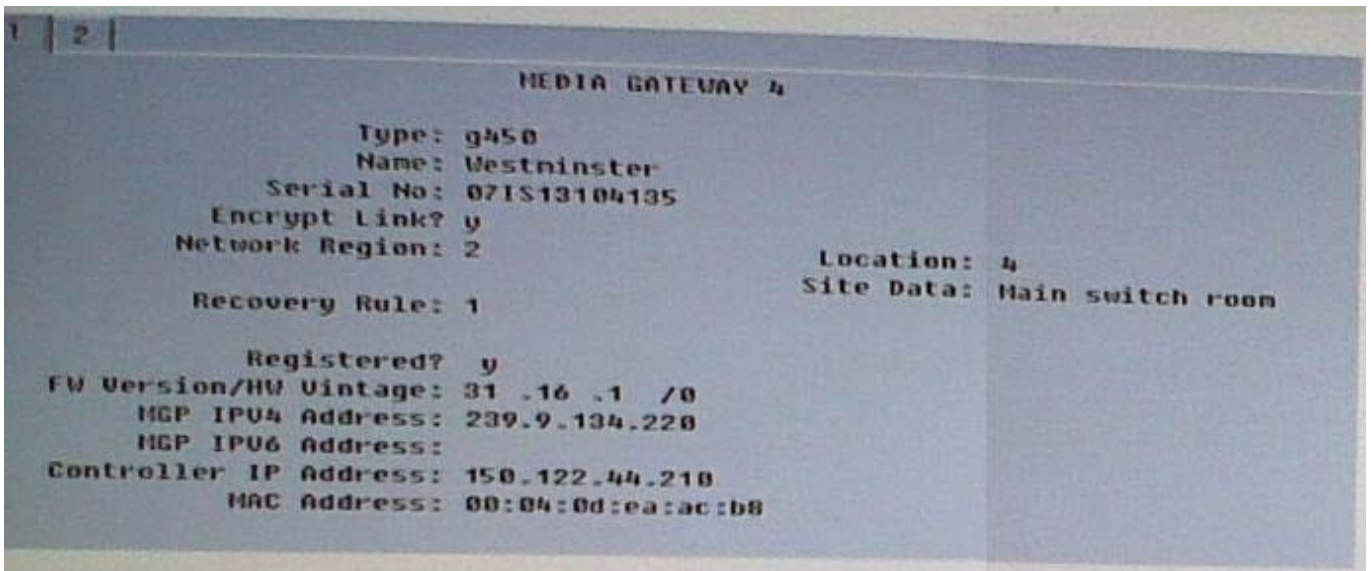


Which two Statements are true about Automatic Route Selection (ARS)? (Choose two)

- A. ARS routes calls only across tie trunks to local switching equipment.
- B. ARS routes calls to remote company locations in the absence of a private network.
- C. ARS allows Communication Manager to use an ISDN trunk to connect to the PSTN.
- D. ARS mutes calls across all trunk types but only to remote switching equipment

Correct Answer: BC

QUESTION 5



With consideration to the exhibit, in which hardware component do you configure the IP address 150.122.44.210?

- A. In the Media Gateway
- B. In the Server administration port
- C. In a CLAN board or Processor Ethernet port
- D. In the Server services port

Correct Answer: D

QUESTION 6

Scenario

A user reports that when attempting to dial an external call to local number the system does nothing ?just silence.



You interview the user as follows.

You: What happens if you longer after you dial your number? User: once I waited for about half a minute, then I heard these tones that supported the something was wrong.

You: Did the sound stay on the same pitch or did it change pitches back and forth? User: Back and forth one pitch higher than the other.

You: OK, that helps. What did you dial to get an outside line? User: Nine (9)

You: Thank you, I appreciate the information, I will get back with you shortly.

Dialed String	Total Length	Call Type	Dialed String	Total Length	Call Type	Dialed String	Total Length	Call Type
0	1	att'd	87	5	ext			
1	3	fac	88	5	ext			
2	5	ext	89	5	ext			
3	5	ext	9	5	ext			
4	5	ext	*	2	fac			
5	5	ext	#	2	fac			
6	5	ext						
7	5	ext						
80	3	dac						
81	3	dac						
82	3	dac						
83	3	dac						
84	3	dac						
85	3	dac						
86	3	dac						

With reference to the scenario shown in the exhibit, which action should you take?

- A. Re-administer the Dial Plan to requiring 10 digits for making local external calls
- B. Determine the correct Feature Access Code to make an external call and inform the user
- C. Re-administer the feature access code for the user's situation to dial `9` to make an external call.
- D. Do nothing to the Dial Plan but delete the "*" Feature Access Code

Correct Answer: A

QUESTION 7

You execute the List history command to display the system transaction log. Which two types of Information do you expect to find in the transaction log or history report? (Choose two)

- A. valid user logins and logoffs to or from the system
- B. valid and invalid logins and logoffs to or from the system
- C. recent, successful administration and maintenance commands to the system
- D. recent successful and unsuccessful administration and maintenance commands to the system



Correct Answer: AC

QUESTION 8

You run a daily Occupancy Summary Measurements report to monitor system capacity and to review processor occupancy metrics. Which occupancy situation is an issue that warrants further analysis?

- A. For two nonconsecutive hours, the idle Occ value was between 20 and 25 percent.
- B. For one hour, the combined SM Occ and idle Occ was 90 percent.
- C. For two consecutive hours, the Static Occ and SM Occ were each below 10 percent.
- D. For two consecutive hours, the combined Static Occ and CP occ was 77 percent

Correct Answer: D

QUESTION 9

Scenario

A user reports that when attempting to dial an external call to local number the system does nothing ?just silence.

You interview the user as follows.

You: What happens if you longer after you dial your number? User: once I waited for about half a minute, then I heard these tones that supported the something was wrong.

You: Did the sound stay on the same pitch or did it change pitches back and forth? User: Back and forth one pitch higher than the other.

You: OK, that helps. What did you dial to get an outside line? User: Nine (9)

You: Thank you, I appreciate the information, I will get back with you shortly.



```
display dialplan analysis
```

DIAL PLAN ANALYSIS TABLE						Page 1 of 12		
Location: all						Percent Fail: 0		
Dialed String	Total Length	Call Type	Dialed String	Total Length	Call Type	Dialed String	Total Length	Call Type
0	1	attd	87	5	ext			
1	3	fac	88	5	ext			
2	5	ext	89	5	ext			
3	5	ext	9	5	ext			
4	5	ext	*	2	fac			
5	5	ext	#	2	fac			
6	5	ext						
7	5	ext						
80	3	dac						
81	3	dac						
82	3	dac						
83	3	dac						
84	3	dac						
85	3	dac						
86	3	dac						

With reference to the scenario described in the exhibit, which statement most accurately describes the situation?

- A. The user should have been able to complete the call as dialed
- B. The system must be re-administered to correct the situation
- C. After dialing "9" the user should have dialed more digits, then the external call would have completed
- D. The user did not dial the correct access code to make an external call

Correct Answer: B

QUESTION 10

The monitor and display capacity commands can be used to get a real-time status of the system using Avaya Site Administration (ASA). Which command and tool should you use to view a summary of the overall condition of the system?

- A. monitor system command using terminal emulation
- B. monitor system command using GEDI
- C. monitor status command using terminal emulation
- D. display status using GEPI or terminal emulation

Correct Answer: A