3002^{Q&As}

Avaya IP Office™ Platform Configuration and Maintenance Exam

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QUESTION 1

Before attempting to connect an IP Office to a one-X® Portal server, what must be checked?

- A. User Rights
- B. Hunt Group Settings
- C. Security Settings
- D. Time Profiles

Correct Answer: A

QUESTION 2

In the IP Office Manager program, which statement describes a condition that will enable the display of the Voicemail Recording tab?

- A. An Essential Edition is included in the IP Office.
- B. Voicemail Pro/Lite is selected in the IP Office.
- C. Voicemail Pro is running on a Linux machine,
- D. The IP Office system is a Server Edition.

Correct Answer: B

QUESTION 3

A user is testing a mobile telephone in a new deployment of Avaya Communicator. Calls can be made, but the Presence and Instant Messaging features do not work.

Which statement describes why the user cannot make the new features work?

- A. The new Codecs are not supported.
- B. The user is not configured as an agent.
- C. The license is for Telephony Only.
- D. The IP Office is only an Essential Edition.

Correct Answer: C

QUESTION 4

You have changed the default port numbers for UDP, TCP and TLS in the IP Office to support a SIP Remote worker.



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Which two other items need to be changed? (Choose two.)

- A. Domain Name Servers
- B. Manager PC
- C. Internet Router/Firewall
- D. Client device
- E. One-X® Portal

Correct Answer: AE

QUESTION 5

Which method will avoid corruption of the data on the SD card when removing the SD card?

- A. Pull out the card. Special shutdown is not required.
- B. Use System Monitor to shut down the card before removing the SD card.
- C. Use the Manager application to shut down the card before removing the SD card.
- D. Dial the shutdown short code to shut down the card before removing the SD card.

Correct Answer: C

QUESTION 6

Where can additional IP Office Service User logins be setup?

- A. The IP Office Softphone Application
- B. The IP Office System Monitor Application
- C. The IP Office Manager Network Configuration
- D. The IP Office Manager Security Settings

Correct Answer: D

QUESTION 7

Where is the TCP streaming Tool found?

- A. In SSA
- B. In Monitor
- C. In Manager



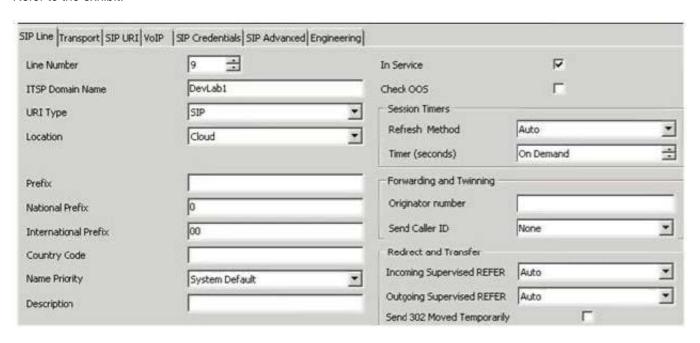
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D. In Web Manager

Correct Answer: C

QUESTION 8

Refer to the exhibit.



You have configured enough SIP channels to carry the expected communications load, but users are reporting that sometimes they cannot call out and callers cannot get through.

Based on the information in the exhibit, what is causing the problem?

- A. The timer should be set to 2 minutes.
- B. The calls are being referred incorrectly.
- C. The caller ID is not passed by some carriers.
- $\ensuremath{\mathsf{D}}.$ The system is ignoring refresh messages.

Correct Answer: C

QUESTION 9

Which item lets you see the progress of a software upgrade on an expansion system?

- A. IP Office Manager on the expansion system
- B. System Monitor Program
- C. System Tab



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D. Web Manager

Correct Answer: D

QUESTION 10

A user at a remote IP Office site calls in to discuss a voicemail issue. You launch the Manager program to see your multi-site IP Office network, but only your local IP Office appears.

What is causing this problem?

- A. The WAN connections are down.
- B. The remotes are doing a reboot.
- C. The Unit/Broadcast address is 255.255.255.255.
- D. Your login is not correct.

Correct Answer: A

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