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Vendor: Cisco

Exam Code: 300-085

Exam Name: Implementing Cisco Collaboration Application v1.0 (CAPPS)

Version: Demo

DEMO

QUESTION 1

Which CCC action applies only to the Cisco TelePresence MPS Series?

- A. block fast update requests
- B. Status Duo Video
- C. move back
- D. release floor

Correct Answer: A

QUESTION 2

Where is BFCP desktopvideo sharing enabled?

- A. trunk configuration
- B. gateway configuration
- C. gatekeeper configuration
- D. SIP profile
- E. phone services
- F. common phone profile
- G. ILS configuration
- H. SIP trunk security profile

Correct Answer: D

QUESTION 3

How many distinct auto-attendants can you configure in the Cisco Unity Express GUI?

- A. 1
- B. 2
- C. 3
- D. 4
- E. 5
- F. 6

Correct Answer: E

QUESTION 4

Which four call management capabilities are valid? (Choose four.)

- A. system call handlers
- B. operator handlers
- C. directory handlers
- D. receptionist handlers
- E. interview handlers
- F. custom recordings

Correct Answer: ACEF

QUESTION 5

Which three types of integrations can Cisco TMS use to import users during provisioning? (Choose three.)

- A. Cisco Unified Communications Manager
- B. Cisco VCS
- C. Active Directory

- D. Secure Active Directory
- E. Cisco Unified Communications Manager IM and PresenceService
- F. Cisco Unity Connection
- G. LDAP

Correct Answer: CDG

QUESTION 6

In Cisco Unity Express, which two Call Handling options can you configure on the Voice Mail tab of the GUI? (Choose two.)

- A. distribution list
- B. application parameter settings script
- C. business schedule
- D. voice mail operator number
- E. calling search space

Correct Answer: BD

QUESTION 7

When configuring an IM and Presence server on the Expressway-C or VCS-C, which role must the user have for connecting to the IM and Presence server?

- A. Standard CTI Enabled
- B. Standard Serviceability Administration
- C. Standard AXL API Access
- D. Standard CCM Admin Users

Correct Answer: C

QUESTION 8

Which three components are the minimum needed to enable the FindMe feature for the users of an enterprise? (Choose three.)

- A. Cisco TelePresence Management Suite
- B. Cisco TelePresence Management Suite Provisioning Extension
- C. Cisco Unified Communications Manager with Extension Mobility Service
- D. Video Communication Server
- E. Cisco IM and Presence
- F. CiscoWebex On Premises deployment
- G. Cisco TelePresence Conductor

Correct Answer: ABD

QUESTION 9

When using VPIM Networking for messaging between Cisco Unity servers in different directories, which two factors should be considered for Audio Format Conversion settings? (Choose two.)

- A. network bandwidth between the local and remote Cisco Unity servers
- B. traffic volume of messages
- C. network latency between the local and remote Cisco Unity servers
- D. Audio Format of the outbound message
- E. DSCP flags on the packet

Correct Answer: AB

QUESTION 10

In Cisco Unified Communications Manager presence with SIP, if the presence entity resides within the Cisco Unified Communications Manager cluster, how does Cisco Unified Communications Manager respond to a SIP line-side presence request?

- A. by sending a SIP NOTIFY message to the presence watcher to indicate the current status of the presence entity
- B. by sending a SIP SUBSCRIBE message to the presence watcher to request the presence status of the indicated presence entity
- C. by sending SCCP messages to the presence watcher to indicate the current status of the presence entity
- D. by using the Cisco Unified Presence PUBLISH Trunk service parameter on Cisco Unified Communications Manager to associate the user with a line appearance

Correct Answer: A

QUESTION 11

Which three integration methods between Cisco Unity Connection and Cisco Unified CommunicationsManager are valid? (Choose three.)

- A. SIP
- B. ISDN
- C. SCCP
- D. H.323
- E. SIP to DMG/PIMG/TIMG
- F. RIP
- G. EIGRP
- H. IP

Correct Answer: ACE

QUESTION 12

The administrator of a Cisco Unity Connection system would like to set up a new employee and assign him a password of 123. The system gives him an error when he attempts to save the user. Which two of the following settings sections and features of Cisco Unity Connection should the administrator change to set up the user? (Choose two.)

- A. User Template > Maximum Credential Length
- B. Authentication Rules > Minimum Credential Length
- C. User Template > Check for Trivial Passwords
- D. Restriction Tables > Minimum Credential Length
- E. Restriction Tables > Check for Trivial Passwords
- F. Authentication Rules > Check for Trivial Passwords

Correct Answer: BF

QUESTION 13

Refer to the exhibit.

Search Space	Partitions (in order)
HQ_SS	NY, HQ
NY_SS	NY

User	Search Space	Alternate Extension	Partition
George	HQ_SS	3001	HQ
Bill	HQ_SS	3002	HQ
Alice	NY_SS	3002	NY

If George addresses a message by entering extension 3002, which match does Cisco Unity Connection return?

- A. Cisco Unity Connection returns Bill as the match.
- B. Cisco Unity Connection returns Alice as the match.
- C. Cisco Unity Connection returns both Alice and Bill as the match.
- D. CiscoUnity Connection randomly returns Alice or Bill as the match.

Correct Answer: B

QUESTION 14

Where do you navigate to within Cisco TMS to place a call?

- A. Systems > Navigator > Endpoint > Call Status
- B. Systems > Monitoring > Endpoint > Place Call
- C. Endpoint > Navigator > Call Status
- D. Booking > List Conferences > Place Call
- E. Systems > Navigator > Manage Dial Plan > Place Call
- F. Systems > Navigator > Provisioning > Place Call

Correct Answer: A

QUESTION 15

Which two options does Cisco Unity Connection use to import users? (Choose two.)

- A. Cisco Unified Presence Server
- B. Cisco Unified Communications Manager
- C. VPN
- D. Cisco TMS
- E. LDAP Directory
- F. Prime

Correct Answer: BE

QUESTION 16

Which set is a list of valid functions in Cisco TelePresence Management Suite?

- A. registration, reporting, provisioning, and remote control
- B. reporting, registration, provisioning, and asset management
- C. provisioning, reporting, asset management, and call control
- D. call control, asset management, reporting, and registration

E. reporting and phonebook

Correct Answer: E

QUESTION 17

When creating new user accounts in Cisco Unity Connection, you want to allow users to add alternate extensions to access their voicemail. In which area of the menu do you do this?

- A. under the class of service
- B. under the class of service membership
- C. under the user templates
- D. under the contact templates

Correct Answer: A

QUESTION 18

The Cisco Unity Connection Serviceability menu provides which two troubleshooting functionalities? (Choose two.)

- A. viewing the status of the Cisco Unity Connection featureservice
- B. generating reports that you can view in a range of formats, such as PDF, CSV, or HTML
- C. viewing trace information through the web browser
- D. providing an interface for the "starting and stopping" feature and network services
- E. monitoring the number of threads and processes that are in the system

Correct Answer: AB

QUESTION 19

A user reports that when calling an auto-attendant, they receive a fast busy signal. Which two options can cause this issue? (Choose two.)

- A. An improperly configured dial peer is in the Cisco Unified CME.
- B. The auto-attendant service is not running.
- C. No call-in number is specified for the auto-attendant.
- D. A prompt is missing in the auto-attendant.
- E. An improperly configured ephone-dn is in the Cisco Unified CME.

Correct Answer: AC

QUESTION 20

An end user is complaining that when they try to retrieve their voicemail messages, they hear the message "mailbox is currently in use." What must the administrator do to resolve this issue?

- A. The administrator must reload the mailbox for the user.
- B. The administrator must verify that the mailbox is enabled.
- C. The administrator must verify that the primary extension that is associated with the end user is in an 164 format.
- D. 164 format.
- E. The administrator must unlock the mailbox for the user.

Correct Answer: D

QUESTION 21

When a user password is changed on Cisco Unified Communications Manager Express, how is that change propagated to Cisco Unity Express?

- A. The change is automatic; there is no Cisco Unity Express administrator intervention required.
- B. The user password in Cisco Unity Express does not need to match the user password in Cisco Unified Communications Manager Express because they are separate systems.

- C. The Cisco Unity Express administrator needs to change the password and PIN every time a change is made to the user account in Cisco Unified Communications Manager Express.
- D. The Cisco Unity Express administrator needs to synchronize the user account in Cisco Unified Communications Manager Express by importing the user again.
- E. The Cisco Unity Express administrator needs to change the user password to match the password in Cisco Unified Communications Manager Express.

Correct Answer: E

QUESTION 22

Which four items are needed to provision a user for Cisco Unified Presence? (Choose four.)

- A. Client Services Framework device
- B. directory number
- C. mobility information
- D. voicemail account
- E. assign user to Cisco Unified Presence node
- F. UC service
- G. service profile

Correct Answer: ACFG

QUESTION 23

Which two protocols allow Cisco TMS to manage an EX60 endpoint? (Choose two.)

- A. H.323
- B. SNMP
- C. SMTP
- D. SIP
- E. HTTP/HTTPS
- F. RTCP

Correct Answer: BE

QUESTION 24

Which protocol does Jabber use to communicate with the Cisco IM and Presence server when instant messages are sent and received?

- A. MSNP
- B. SIMPLE
- C. XMPP
- D. OSCAR

Correct Answer: C

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