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VMware Professional Workspace ONE Exam

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**QUESTION 1**

An administrator is seeing user attributes not updating in the Workspace ONE UEM console automatically.

What can resolve the issue?

- A. In Scheduler Services, restart user merge.
- B. In Directory Services, enable auto merge.
- C. In Directory Services, enable auto sync.
- D. In Scheduler Services, restart user sync.

Correct Answer: C

QUESTION 2

What use case is the Workspace ONE Assist unattended mode application recommended for?

- A. CORP Kiosk Devices
- B. BYO User Devices
- C. BYO Kiosk Devices
- D. COPE User Devices

Correct Answer: A

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/2005/WS1_Assist/GUID-10A87E46-05E3-447C-ACD4-187CE2015E2D.html

QUESTION 3

An organization has purchased a SaaS Workspace ONE solution and wants to implement these:

1.
integration with back-end resources like Active Directory from Microsoft to sync users and groups
2.
Kerberos authentication
3.
integration with Virtual Desktops and Applications from services (Horizon 7, Horizon Cloud, or Citrix)
- 4.



third party integration with RSA SecureID, RADIUS for authentication Which Workspace ONE component is required?

- A. VMware AirWatch Cloud Connector
- B. VMware Workspace ONE Assist
- C. VMware Workspace Unified Access Gateway
- D. VMware Workspace ONE Access Connector

Correct Answer: D

Reference: <https://docs.vmware.com/en/VMware-Workspace-ONE-Access/services/rn/VMware-Workspace-ONE-Release-Notes---Cloud-2020.html>

QUESTION 4

When Single Logout (SLO) is disabled in a third party identity provider configuration of Workspace ONE Access, what is the default action taken upon a user signing out of Workspace ONE Access?

- A. The user is redirected back to the Workspace ONE Access catalog.
- B. The user is redirected to the third party identity provider URL provided in metadata.
- C. The user is redirected to a custom URL provided in the identity provider configuration.
- D. The user is redirected to the default Workspace ONE Access login page.

Correct Answer: D

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-Access/services/ws1_access_authentication_cloud/GUID-0C459D5A-A0FF-4893-87A0-10ADDC4E1B8D.html (Single Sign-out configuration)

QUESTION 5

An existing Workspace ONE environment contains 20,000 users/devices. An additional 25,000 users/devices are planning to be added to the system. The total number of users will be 45,000. Which is VMware's best practice recommendation for determining the additional hardware that may be required?

- A. Add an additional server at each node to ensure overhead for the new device addition.
- B. No scaling will be needed for the additional device count and load on the environment.
- C. Review the latest recommended architecture documentation for server scalability recommendations.
- D. Review recommended architecture documentation from any version for server scalability recommendations.

Correct Answer: C

QUESTION 6



Which three are features of the Email Notification Service? (Choose three.)

- A. Secure access to internal content repositories.
- B. Trigger a background sync on Workspace ONE Boxer.
- C. Update the badge count for an unread email.
- D. Provide email notification for Exchange mail.
- E. Support most existing corporate file servers.

Correct Answer: CDE

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/1907/WS1_ENS2_Doc.pdf

QUESTION 7

Which Workspace ONE UEM console feature can be leveraged to confirm a Certificate Authority (CA) is accessible?

- A. Test Connection button
- B. PKI Validation button
- C. Request Dummy Cert button
- D. SCEP Request button

Correct Answer: A

Reference: https://docs.hol.vmware.com/HOL-2020/hol-2051-10-uem_html_en/

QUESTION 8

Which three internal applications are supported by Workspace ONE UEM 20.01? (Choose three.)

- A. .ipa
- B. .apk
- C. .msi
- D. .msix
- E. .ppkg
- F. .app

Correct Answer: CEF

QUESTION 9



Which three are fields populated by an administrator when adding SaaS Web Applications on Workspace ONE Access? (Choose three.)

- A. application parameters
- B. first name format
- C. username format
- D. username source ID
- E. application format
- F. Single Sign-On URL

Correct Answer: CEF

QUESTION 10

IT management has announced all traffic from the DMZ will be blocked unless it passes through a newly configured proxy, effective immediately. Administrators notice that SEGV2 is unable to contact the Workspace ONE API server. Which configuration will the administrators need to amend and apply to the SEGV2 servers?

- A. inbound proxy
- B. SSL offloading
- C. KCD integration
- D. outbound proxy

Correct Answer: D

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/2001/WS1_SEGV2_Doc.pdf (21)

QUESTION 11

For macOS Software Distribution, which three file types are supported? (Choose three.)

- A. .IPA
- B. .MPKG
- C. .DMG
- D. .PKG
- E. .APK

Correct Answer: BCD

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/services/Software_Distribution/GUID-AWT-SOFT-DIST.html

**QUESTION 12**

Which two are IT-driven on-boarding workflows for Windows 10 devices? (Choose two.)

- A. command line interface (CLI) staging
- B. ODBII
- C. manual device staging
- D. OOBE
- E. native MDM enrollment

Correct Answer: AD

QUESTION 13

Which is used to authenticate and encrypt traffic from individual applications on compliant devices to internal resources?

- A. Email Notification Service
- B. Device Compliance
- C. Workspace ONE Intelligence
- D. VMware Tunnel

Correct Answer: D

Reference: https://docs.vmware.com/en/VMware-Workspace-ONE-UEM/2005/Tunnel_Linux/GUID-AWT-TUNNEL-INTRODUCTION.html

QUESTION 14

An organization has a split network comprised of a DMZ and an internal network.

Which Workspace ONE UEM edge service does VMware recommend to be deployed within the organization's internal network?

- A. VMware Unified Access Gateway with (VMware Tunnel Back-End)
- B. VMware Unified Access Gateway with (VMware Tunnel Proxy)
- C. VMware Unified Access Gateway with (VMware Tunnel Front-End)
- D. VMware Unified Access Gateway with (SEG v2)

Correct Answer: B



QUESTION 15

An administrator is tasked with determining the root cause for a recent outage where devices were not able to authenticate. An investigation revealed a single AirWatch Cloud Connector (ACC) server that had a disk error which caused it to be completely unresponsive.

Which VMware resiliency recommendation would have prevented this outage?

- A. Disaster Recovery
- B. Restart ACC
- C. Cloud Hosted ACC
- D. High Availability

Correct Answer: B

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