



# 250-439<sup>Q&As</sup>

Administration of Symantec IT Management Suite 8.1

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**QUESTION 1**

Which website should an administrator browse to when solving Package Service Installation issues to check that the endpoint can resolve to the server?

- A. <https://SiteServer/Altiris/PackageShare>
- B. <https://SiteServer/Symantec/PSS>
- C. <https://SiteServer/Symantec/PackageShare>
- D. <https://SiteServer/Altiris/PS>

Correct Answer: A

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**QUESTION 2**

Which item, in addition to Product Name and Version, must be specified by an administrator to minimize duplication of data and minimize processing on the Notification Server when manually adding a software resource to the Software Catalog?

- A. Platform
- B. Software Product
- C. Manufacturer
- D. Language

Correct Answer: B

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**QUESTION 3**

Which two (2) critical pieces of information should an administrator consider when working with organizational views and organizational groups? (Choose two.)

- A. A resource can be contained by multiple organizational views
- B. A resource can be assigned to multiple organizational groups within an organizational view
- C. A resource can be contained by only one organizational view
- D. A resource can be contained by only one organizational group within an organizational view
- E. A resource can be assigned to only one organizational group within an organizational view

Correct Answer: BC

Reference: <https://support.symantec.com/us/en/article.HOWTO45198.html>

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#### QUESTION 4

Which IT Analytics component allows an administrator to create reports using drag and drop functionality?

- A. Cubes
- B. Reports
- C. Standard report builder
- D. Dashboards

Correct Answer: B

Reference: [https://www.board.com/sites/default/files/BOARD\\_Technology\\_Overview\\_EN\\_1504.pdf](https://www.board.com/sites/default/files/BOARD_Technology_Overview_EN_1504.pdf)

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#### QUESTION 5

An administrator needs to ensure the following functionality for managed computers in an IT Management Suite 8.1 environment:

- Monitoring hardware and software
- Scheduling software installations and file updates
- Collecting basic inventory information
- Managing policies and packages

Which components work together to provide this functionality for managed computers?

- A. Notification Server and Symantec Management Agent
- B. Symantec Management Console and Internet Gateway
- C. Symantec Management Console and Symantec Management Agent
- D. Notification Server and Internet Gateway

Correct Answer: C

Reference: <https://support.symantec.com/us/en/article.doc9469.html>

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#### QUESTION 6

Which object can an administrator add to an organizational group?

- A. User
- B. Report
- C. Policy



D. Data class

Correct Answer: A

Organization is added as a member of the Organization Management role group. This account can then add other members to the role group as needed.

Reference: <https://docs.microsoft.com/en-us/exchange/organization-management-exchange-2013-help>

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#### QUESTION 7

Which two (2) endpoint management features are available in IT Management Suite 8.1? (Choose two.)

- A. Asset Barcoding and Tracking
- B. Centralized Management Platform
- C. Browser Agnostic Management Interface
- D. Software License Management
- E. Filevault Encryption Management

Correct Answer: BD

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#### QUESTION 8

An administrator has been notified that a new office location will be opening within a few weeks. The office is a large site that will have 8,000 managed endpoints. The data center is located in Lindon, Utah and the office is located in Houston, Texas.

What is the minimum number of site servers needed to support the new office location?

- A. Four site servers
- B. Two site servers
- C. One site server
- D. Three site servers

Correct Answer: C

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#### QUESTION 9

What is the function of the applicability rule?

- A. It determines conflicts with other software resources within the Software Catalog
- B. It determines if a software resource is an appropriate candidate for installation based on criteria



- C. It determines if a software resource has all the required components for delivery
- D. It determines if a software resource is applicable to the Software Portal for self-delivery

Correct Answer: B

Reference: <https://www.symantec.com/connect/articles/software-component-management-best-practices->

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#### QUESTION 10

Which IT Management Suite 8.1 solution can an administrator use to track the installation and usage of an application?

- A. Software Management Solution
- B. Inventory Solution
- C. Asset Management Solution
- D. Application Management Solution

Correct Answer: C

Reference: <https://www.manageengine.com/products/asset-explorer/software-asset-management.html>

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#### QUESTION 11

Which two (2) elements can an administrator include when building a resource target in the Computers blade of the IT Management Views? (Choose two.)

- A. Resource filters
- B. Data classes
- C. Resource associations
- D. Organizational groups
- E. Filter criteria

Correct Answer: AD

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#### QUESTION 12

Which two (2) fields are essential to tracking assets when creating a warranty contract in IT Management Suite 8.1? (Choose two.)

- A. Contract's Assigned User
- B. Covered Hardware
- C. Contract's Location



D. Start and End Date

E. Internal Reference

Correct Answer: CD

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### QUESTION 13

Which two (2) fields are essential to the tracking and reporting of an associated asset when creating a lease schedule in IT Management Suite 8.1? (Choose two.)

A. Internal Reference

B. Start Date and End Date

C. Covered Hardware

D. Contract's Assigned User

E. Contract's Location

Correct Answer: BC

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### QUESTION 14

Which two (2) plug-ins are used by Inventory Solution to gather and monitor application-related data? (Choose two.)

A. Application Metering Agent plug-in

B. Software Update Agent plug-in

C. Inventory Agent plug-in

D. Inventory Rule Agent plug-in

E. Software Management Solution Agent plug-in

Correct Answer: AC

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### QUESTION 15

What task, if completed, will likely fix many of the performance related issues an administrator may experience in an IT Management Suite implementation, when solving database performance related issues?

A. Implement a MS SQL Server Performance plan

B. Implement a MS SQL Server Defragmentation plan

C. Implement a MS SQL Server Optimization plan

D. Implement a MS SQL Server Maintenance plan



Correct Answer: D

Reference: <https://support.symantec.com/us/en/article.guides10103.html>

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