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QUESTION 1

Which of the following MUST be the same when replacing a hard drive in a laptop?

A. The interface type of the existing drive

B. The speed of the new drive

C. The total data capacity of the PC

D. The cache size of the new drive

Correct Answer: A

QUESTION 2

A user reports that a laptop will not power on. A technician verifies that the battery and power adapter are functional, replaces the power button and its connector, and removes all external devices. Which of the following hardware components is MOST likely at fault?

A. Optical drive

B. Hard drive

C. Memory socket

D. SATA controller

E. System board

Correct Answer: E

QUESTION 3

A technician is tasked with upgrading the hard drives of a high-end workstation to SSD. The drives must be configured in a RAID array, but the RAID card does not support SSD. Which of the following would the technician verify in order to use the new drives?

A. Controller firmware

B. Power requirements

C. File system type

D. System BIOS

Correct Answer: A

QUESTION 4

Which of the following connector types would MOST likely be used to connect multiple monitors to a laptop? (Choose two.)

A. HDMI

B. DVI-D

C. DisplayPort

D. Coaxial

E. BNC

F. Component

Correct Answer: AC

QUESTION 5

Which of the following would be the MOST important factor to consider when building a virtualization workstation?

A. High-end graphics card with onboard memory

B. A compact form factor

C. Dual monitor support

D. Maximum RAM and CPU cores

Correct Answer: D

QUESTION 6

A technician is called to troubleshoot a Windows file server. The technician is told that it takes longer than usual to open documents and, at times, documents will not open at all. The technician notices all the hard drive activity lights in the

server room are on and appear normal. The technician then checks the Event Viewer on the server and discovers an unusual number of hard disk errors.

Which of the following command line tools should the technician use to find and correct these errors?

A. chkdsk

B. diskpart

C. defrag

D. bootrec

E. fsck

Correct Answer: A

QUESTION 7

A printer on the second floor is not printing for anyone. However, the printer has power and displays ready on the LCD display. There is paper in the trays and the toner was recently changed. The system administrator goes to the location with a laptop and tests the network port and is able to connect. Jobs are being queued on the local machines. Which of the following should the system administrator do to get the printer functioning again?

A. Move the printer to a known good port and connect to the network

B. Replace the network cable to the printer

C. Verify the server\\'s print spooler service is running

D. Attach the printer directly to the laptop and print a test page

Correct Answer: C

QUESTION 8

A user is searching for a piano keyboard to connect to a PC. The user would like the keyboard to communicate with the PC. Which of the following features should the user look for on a piano keyboard to BEST facilitate this?

A. MIDI

B. USB

C. TCP

D. HDMI

Correct Answer: A

QUESTION 9

Given the following characteristics: Allows smartphones to make electronic payments Allows smartphones to be used as personal identification Has wireless technology interfacing with an electromagnetic radio field

Which of the following connection types BEST matches these characteristics?

A. Bluetooth

B. IRDA

C. WIFI

D. NFC

Correct Answer: D

QUESTION 10

A technician is notified of an inkjet printer not printing properly. The user\\'s computer has the printer software loaded and is not displaying any errors. A test print was performed, with one of the colors not printing properly. Which of the following would the technician typically perform FIRST to resolve the issue?

A. Replace cartridges

B. Run a cleaning page

C. Clean heads

D. Clean fuser assembly

Correct Answer: C

QUESTION 11

A client, Ann, is having issues with a PC shutting down. There are no error messages displayed before the system powers off. Ann reports that this started after she installed and began using CAD software. The hard drive, video card, and RAM all meet the software requirements and have passed diagnostics. Which of the following is MOST likely the issue?

A. The video card has 3D acceleration disabled.

B. The hard drive is IDE instead of SATA.

C. The hard drive needs to be repartitioned.

D. The PSU is underpowered for the system.

Correct Answer: D

QUESTION 12

Which of the following types of cables are MOST likely to be used to connect to an external hard drive? (Select TWO).

A. Molex

B. SPDIF

C. eSATA

D. HDMI

E. USB 3.0

F. CAT6e

Correct Answer: CE

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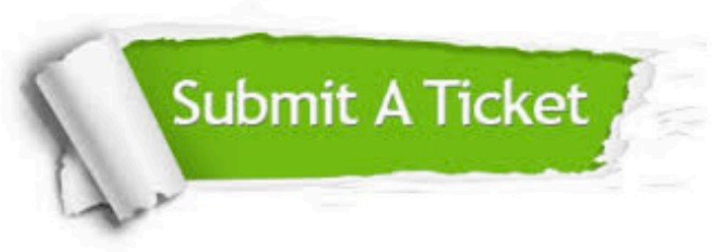

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