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**QUESTION 1**

An ISP has provided a DSL Internet connection with a static IP address. A technician is setting up a small office home office (SOHO) wireless router and needs to provide Internet access to five PCs on the network. Which of the following should be enabled?

- A. NAT
- B. WPS
- C. MAC filtering
- D. Port forwarding

Correct Answer: A

Reference. <http://www.howstuffworks.com/nat.htm>

QUESTION 2

A user has been reported for storing prohibited material on a company owned PC. The accused user is notified and an investigation is launched. However, no evidence is found and it is believed that the user was able to delete all relevant evidence. Which of the following would prevent this from happening in the future?

- A. Change documentation
- B. Chain of Custody
- C. Automatic notifications for complaints
- D. Data preservation

Correct Answer: D

QUESTION 3

A new user in a corporate HR department must print to a network printer. This printer is only used by the HR department for confidential documents. Which of the following is the FASTEST way to allow the user access to the printer?

- A. Add the group Print Users to the HR group.
- B. Add the new user to the Everyone group and give the group Print rights to the printer.
- C. Add the group Everyone group to the HR group.
- D. Add the new user to the HR group.

Correct Answer: D

**QUESTION 4**

Which of the following laptop accessories would MOST likely be used to support multiple displays when the laptop hardware does not have multiple video outputs?

- A. Docking station
- B. VGA to DVI converter
- C. Adjustable monitor arm
- D. PCMCIA card

Correct Answer: A

Reference: http://en.wikipedia.org/wiki/Docking_station

QUESTION 5

Which of the following is an advantage of an IPv6 network?

- A. Virtually unlimited number of network addresses
- B. Backwards compatible with all network devices and operating systems
- C. Less security concerns
- D. Higher available speed

Correct Answer: A

QUESTION 6

A technician is building a new PC and notices that it has 8 DIMM sockets labeled 0 through 7. Four are white and four are blue. Which of the following should the technician do FIRST?

- A. Install the memory in the four white slots
- B. Install the memory in the four blue slots
- C. Consult the motherboard documentation
- D. Install the memory in slots 0 through 3
- E. Fill all slots with memory

Correct Answer: C

QUESTION 7

A new security flaw and fix has been published about a laptop's OS. Which of the following can be implemented to



prevent exploitation?

- A. Enable screen lock
- B. Patching policy
- C. User training
- D. Enable hard drive encryption

Correct Answer: B

Reference. <http://www.computerweekly.com/feature/Microsoft-patch-management-policy>

QUESTION 8

The wires that run along the side of an LCD panel in the display of a laptop are used for which of the following functions?

- A. Prevent EMI from nearby electronics
- B. Install additional backlights for the display
- C. Wireless network card antenna leads
- D. Connections for memory card reader in the display

Correct Answer: C

QUESTION 9

Ann, a user, wants to host a gaming server on her SOHO network. Which of the following features on the SOHO router would need to be configured?

- A. Channels
- B. DHCP
- C. Port forwarding
- D. Firmware

Correct Answer: C

QUESTION 10

Which of the following laptop components provides direct electrical supply to illuminate the screen's image?

- A. DC jack
- B. CMOS battery



C. Inverter

D. Backlight

Correct Answer: C

QUESTION 11

Modern ATX v2.3 power supplies employ motherboard power connectors with how many pins?

A. 16

B. 20

C. 24

D. 28

Correct Answer: C

QUESTION 12

Which of the following features can be configured with keyboards to assist users with disabilities?

A. Pointer trails

B. Magnifier

C. Sticky keys

D. Character map

Correct Answer: C

Reference. <http://windows.microsoft.com/is-is/windows-xp/help/using-stickykeys>

QUESTION 13

Which of the following transmission methods is dependent on line of sight?

A. 802.11

B. RF

C. Bluetooth

D. IR

Correct Answer: D



QUESTION 14

A technician has been asked to share a laser printer amongst the users in an HR workgroup. The printer will need to be accessed from distances up to 200 feet through no more than one to two, hollow, dry board walls. Which of the following methods should be used?

- A. 802.11x
- B. PAN
- C. USB
- D. Infrared (IR)

Correct Answer: A

QUESTION 15

Which of the following is the strongest wireless encryption method?

- A. WPA2 AES
- B. WEP
- C. WPA2 TKIP
- D. WPA

Correct Answer: A

Reference. <http://cybercoyote.org/classes/wifi/wpa2.shtml>

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