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**QUESTION 1**

Ann. an end user, hears multiple beeps each time she attempts to start her workstation, but the computer does not boot successfully. The workstation was recently serviced for a separate issue. Which of the following will MOST likely resolve the current issue with the shortest amount of downtime?

- A. Reseat the RAM
- B. Replace the PSU.
- C. Reset the BIOS.
- D. Replace the HDD.

Correct Answer: A

QUESTION 2

A technician is configuring a customer's workstation that has two open M.2 peripheral slots available. The customer has requested the fastest read and write times to primary storage. Which of the following technologies would support this request?

- A. SATA 3
- B. NVMe
- C. PCI
- D. SATA 6

Correct Answer: B

QUESTION 3

A CAD PC is running, but it has fault lights that are illuminated. The PC has four disk drives in the drive enclosure. One disk drive has a solid fault light, and another has a flashing fault light. The remaining two disk drives are green. The user was told the drives are hot pluggable. Which of the following should a technician do FIRST to resolve the issue?

- A. Remove the drive with the solid fault light and order a replacement drive.
- B. Reseat both of the error drives and reboot the PC.
- C. Verify hardware RAID state and configuration
- D. Simultaneously replace both drives with the fault lights.

Correct Answer: C

QUESTION 4



A network administrator would like to increase network bandwidth to iGbps between two office buildings that are 0.5mi (805m) apart. Which of the following would be the BEST solution?

- A. Fiber
- B. Coaxial
- C. Plenum
- D. Cat 6

Correct Answer: A

QUESTION 5

A user received the following error message while trying to access a shared drive: Network Path was Not Found. Which of the following should be performed to resolve the issue? (Select TWO).

- A. Set the NIC to full duplex.
- B. Disable the local firewall.
- C. Reset the TCP/IP stack.
- D. Disable the Ethernet adapter.
- E. Use static IP addressing instead of DHCP.
- F. Flush the DNS cache.

Correct Answer: CF

QUESTION 6

A technician is replacing the LCD panel in a laptop. Which of the following components is MOST likely to be damaged accidentally during the repair?

- A. The bezel
- B. The hinge
- C. The motherboard
- D. The digitizer

Correct Answer: A

QUESTION 7

A projector's image begins to flicker during a presentation. The laptop display does not produce this issue.



When a technician changes the resolution on the laptop, the issue persists. Which of the following is the NEXT step the technician should take?

- A. Check the connectivity of the VGA cable.
- B. Check the connectivity of the power cable.
- C. Change the aspect ratio on the laptop.
- D. Change the settings of the projector.

Correct Answer: A

QUESTION 8

A technician is configuring a new desktop and wants to implement full disk encryption. When attempting this task, the technician gets an error stating the device cannot be encrypted. Which of the following does the technician need to enable so the drive can be encrypted?

- A. BIOS
- B. TPM
- C. EFS
- D. UEFI

Correct Answer: B

QUESTION 9

A company is concerned about security of sensitive data on a laptop a user frequently takes off-site Which of the following enables hardware encryption to secure user data?

- A. BIOS password
- B. Hibernation mode
- C. Trusted Platform Module
- D. Screen-saver lock

Correct Answer: C

QUESTION 10

Which of the following server types caches previously visited web pages for faster access in the future?

- A. Proxy server
- B. Web hosting server



C. DNS server

D. Branch cache server

Correct Answer: C

QUESTION 11

A laptop is overheating A technician checks that the laptop is clean and free from dust buildup Which of the following should the technician check NEXT?

A. If the CPU heat sink is seated property

B. If all system fans are functioning

C. If the PSU is working property

D. If the cooling management policy is correct

Correct Answer: B

QUESTION 12

A developer wants to be able to run a virtual machine on a desktop for application testing. Which of the following should a technician Implement to complete this request?

A. KVM

B. Thin client

C. Remote desktop

D. Type 2 hypervisor

Correct Answer: D

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