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Oracle Utilities Customer Cloud Service 2022 Implementation
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QUESTION 1

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD

QUESTION 2

Which three statements are true about initial measurements, final measurements, and usage? (Choose three.)

- A. Usage is a synonym for bill determinants.
- B. The initial measurement data can be optionally stored in Raw format.
- C. A service point can have more than one initial measurement for the same period, but only one final measurement.
- D. Final measurements can be directly edited or updated by users or by automated processes as required.
- E. Usage is loaded in the application to generate final measurements.

Correct Answer: CDE

QUESTION 3

When you cancel a payment, what will the system automatically do?

- A. generate a new Financial Transaction to reverse the original Financial Transaction
- B. cancel all tenders associated with the payment
- C. impact the credit rating
- D. charge a NSF Fee for the payment cancellation

Correct Answer: D

QUESTION 4

What correctly describes the possible causes of price proration?



- A. change in Bill Factor only
- B. changes in Rate Schedule and Bill Factor only
- C. change in Rate Schedule only
- D. change in Rate Version Calculation Group only
- E. changes in Rate Version Calculation Group and Bill Factor only

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V3_01.pdf

QUESTION 5

New: An electric utility is starting an Advanced Meter Infrastructure (AMI) roll-out for their residential customers. The initial plan is to roll out devices from their manufacturer with potentially three different device models. The customer has not decided what head-end systems they will use to communicate with these devices. Based on the customer's initial roll-out strategy, the devices will have to be configured consistently to support existing tariffs for billing.

Which is a valid consideration to determine the setup of device type administrative data for this implementation?

- A. billing usage rules
- B. the model number
- C. the device's date of manufacturer
- D. valid head-end systems, valid device configuration types, and the electricity service type

Correct Answer: C

QUESTION 6

The base package usage transaction business object is represented by D2-UsageTransaction. The usage calculation engine or process drives the specifics of the usage to be calculated on this business object.

Based on this, which three configuration areas will have an impact on the usage calculation process? (Choose three.)

- A. VEE rule
- B. TOU map
- C. Usage Rule
- D. Factor Override

Correct Answer: BCD

Reference: https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf



QUESTION 7

If a customer makes a payment for more than what is due for the account, which entity contains the logic for how this overpayment should be handled?

- A. Tender Type
- B. Installation Options
- C. Customer Class
- D. Pay Segment Type
- E. Service Agreement Type

Correct Answer: BCE

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf

QUESTION 8

Which option correctly describes the high-level process from loading measurements through calculating usage?

- A. 1. Load Initial Measurements
- 2. Validate, edit, and estimate Initial Measurements
- 3. Create Final Measurements
- 4. Update Initial Measurements
- B. 1. Load Initial Measurements
- 2. Verify, evaluate, and enter Initial Measurements
- 3. Create Final Measurements
- 4. Calculate Usage
- C. 1. Load Initial Measurements
- 2.



Validate, evaluate, and estimate Initial Measurements

3.

Update Initial Measurements

4.

Calculate Usage

D. 1. Load Initial Measurements

2.

Validate, edit, and estimate Initial Measurements

3.

Create Final Measurements

4.

Calculate Usage

Correct Answer: B

QUESTION 9

What determines an Account's Balance?

A. the sum of all the Financial Transactions linked directly to the service agreements related to the account

B. the amount recorded in the "Balance Due" field on an account

C. the logic defined in a plug-in spot on the Installations Option

D. the sum of all the balances recorded in the "Balance Due" field on each service agreement related to the account

E. the sum of all the Financial Transactions linked directly to the account

Correct Answer: E

QUESTION 10

How many devices can be installed at a service point at an instance in time?

A. exactly one device

B. up to three devices

C. one for each service type

D. one for each measuring component



Correct Answer: A

Reference: https://docs.oracle.com/cd/E80256_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_0.pdf

QUESTION 11

How many derived values can a final measurement have in addition to the primary measured value?

- A. 2
- B. 15
- C. 10
- D. 5

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf (80)

QUESTION 12

How should you configure the derived values that are relevant for a device?

- A. Configure the derived values on the Measuring Component for the measuring components to be defined on the device.
- B. Configure the derived values on the Measuring Component Type for the measuring components to be defined on the device.
- C. Configure the derived values on the Device Type for the derived values to be defined on the device.
- D. Configure the derived values on the Final Measurement Type for the measuring components to be defined on the device.

Correct Answer: D

QUESTION 13

Which statement correctly describes the relation between a device and a measuring component?

- A. A device configuration links a device only to interval channels.
- B. Two measuring components on the same device should have the same Units of Measure (UOM).
- C. A device should have only one measuring component type.
- D. A device can have any combination of interval and/or scalar measuring components.

Correct Answer: D



Reference: https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf (33)

QUESTION 14

As part of the service order processing, the algorithm D1-CNSPINS DV (Connect SP and/or Install Device) determines if a specific activity needs to be created based on the state of the service point.

Based on the status of the service point, what can this algorithm create?

- A. Device
- B. Device Configuration
- C. Smart Meter Command
- D. Service Point

Correct Answer: D

Reference: https://docs.oracle.com/cd/E63094_01/PDF/SGG_SOM_Configuration_Guide_v2_1_0_3.pdf (18)

QUESTION 15

Which relationship must be established with an external system or a service provider before creating bill determinants?

- A. Usage Transaction
- B. Usage Rule
- C. Usage Subscription
- D. Usage Factor

Correct Answer: C

Reference: https://docs.oracle.com/cd/E41155_03/library/CCB-MDM_Implementation_Guide_v12.1.pdf

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