1Z0-996-21^{Q&As}

Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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QUESTION 1

Which three statements are correct for Adjustment Types? (Choose three.)

A. They can default an Adjustment Amount to adjustments.

B. They control how adjustments appear on bills.

C. They control whether a rate is to be called to calculate an adjustment amount.

D. They control the valid Service Agreement Types that adjustments can be linked to.

E. They control the valid Adjustment Profiles that adjustment types can belong to.

Correct Answer: BCD

QUESTION 2

As part of the service order processing, the algorithm D1-CNSPINSDV (Connect SP and/or Install Device) determines if a specific activity needs to be created based on the state of the service point.

Based on the status of the service point, what can this algorithm create?

A. Device

B. Device Configuration

C. Smart Meter Command

D. Service Point

Correct Answer: D

Reference: https://docs.oracle.com/cd/E63094_01/PDF/SGG_SOM_Configuration_Guide_v2_1_0_3.pdf

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QUESTION 3

Which statement correctly describes the relation between a device and a measuring component?

A. A device configuration links a device only to interval channels.

B. Two measuring components on the same device should have the same Units of Measure (UOM).

C. A device should have only one measuring component type.

D. A device can have any combination of interval and/or scalar measuring components.

Correct Answer: D

Reference: https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf (33)

QUESTION 4

There has been a meter exchange at a service point in the past year.

How many installation events exist for the service point for the past year?

A. Two

B. One

C. Four

D. None

E. Three

Correct Answer: B

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18368_V2_01.pdf

QUESTION 5

New: An electric utility is starting an Advanced Meter Infrastructure (AMI) roll-out for their residential customers. The initial plan is to roll out devices from their manufacturer with potentially three different device models. The customer has not decided what head-end systems they will use to communicate with these devices. Based on the customer\\'s initial roll-out strategy, the devices will have to be configured consistently to support existing tariffs for billing.

Which is a valid consideration to determine the setup of device type administrative data for this implementation?

A. billing usage rules

B. the model number

C. the device\\'s date of manufacturer

D. valid head-end systems, valid device configuration types, and the electricity service type

Correct Answer: C

QUESTION 6

Which usage rule would be used to retrieve scalar measurements and convert the total from one unit of measure to another?

A. Get Scalar Details and Math

B. Get Scalar Details and Apply Formula

C. A custom set of usage rules must be written.

D. Get Scalar Details and Axis Conversion

Correct Answer: D

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf

QUESTION 7

Which major entities hold the key geographic, demographic, and financial information related to a customer who is financially responsible for a property?

A. Account, Bill, Customer Class, Premise, Service Agreement

B. Account, Bill, Premise, Service Agreement, Service Port

C. Account, Person, Premise, Service Agreement, Service Port

D. Account, Customer Class, Person, Premise, Service Agreement

E. Account, Customer Class, Premise, Service Agreement, Service Port

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18733_01/pdf/E18367_V1_01.pdf (3)

QUESTION 8

Critical validation rules verify the integrity of the initial measurement data (IMD). If an implementation needs to add new critical validations, where would you configure them?

A. as new lifecycle algorithms on the IMD Seeder BO (D1-IMDSeeder)

B. in the pre-processing algorithm of the IMD Seeder BO (Dl-IMDSeeder)

C. as options on the IMD Seeder BO (D1-IMDSeeder)

D. in the schema of the IMD Seeder BO (D1-IMDSeeder)

E. in the validation algorithm on the IMD Seeder BO (D1-IMDSeeder)

Correct Answer: B

QUESTION 9

What Service Order activity types does the application include?

A. Start Service; Stop Service; Cut for Non-Payment; Reconnect Service for Payment; Exchange Meter; Move-In/Move-Out Service

B. Start Service; Stop Service; Install Meter; Remove Meter; Exchange Meter; Move-In/Move-Out Service

C. Enable Service; Disable Service; Install Meter; Remove Meter; Exchange Meter; Back-to-Back Service

D. Enable Service; Disable Service; Cut for Non-Payment; Reconnect Service for Payment; Exchange Meter; Back-to-Back Service

Correct Answer: D

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

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QUESTION 10

Your client has three requirements:

1.

 Apply validations on meter reads coming from the Data Collectors.

2.

 If a meter read does not pass the validation, an error will be generated and assigned to a user.

3.

 Retry the validation every 30 minutes for the errors in case the issue is related to configuration. Which statement describes the base functions you should use?

A. If a To Do entry is created on the VEE exception, the IMD\\'s Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-COMP-TD (Complete To Do Entries).

B. If a To Do entry is created on the VEE exception, the IMD\\'s Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-IMD-RETRY (Retry Initial Measurement Data Processing)

C. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be loaded after 30 minutes.

D. If a To Do entry is created on the VEE exception, the IMD\\'s Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-CRE-IMDTD (Create To Do)

E. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be manually loaded.

Correct Answer: D

QUESTION 11

Which three initial measurement data (IMD) exception categories are available when you execute VEE rules? (Choose three.)

A. Issue

B. Terminate

C. Low

D. Information

E. Complete

Correct Answer: ABD

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf (32)

QUESTION 12

When configuring the Get Scalar Details usage rule, which three attributes can be defined to retrieve scalar values? (Choose three.)

A. Unit of Measure

B. Device ID

C. Service Quantity Identifier

D. Time of Use

E. Service Point ID

Correct Answer: BDE

QUESTION 13

When you cancel a payment, what will the system automatically do?

A. generate a new Financial Transaction to reverse the original Financial Transaction

B. cancel all tenders associated with the payment

C. impact the credit rating

D. charge a NSF Fee for the payment cancellation

Correct Answer: D

QUESTION 14

What can cause a bill segment to have multiple bill calculation headers?

A. multiple Rate Version Calculation Group

B. multiple Scheduled Read Dates covered by the bill period

C. proration at Bill Factor level

D. multiple service agreements being covered by a bill segment

E. proration at Calculation Rules level

Correct Answer: C

QUESTION 15

A Service Order Orchestrator determines the steps required to complete the service.

As an example, based on the state of the service point, what does the Enable Service Orchestrator determine the actions for?

A. Create a Device Configuration; Install a Device; Turn on the Device

B. Connect the Service Point; Install a Device; Create a Usage Subscription

C. Create a Service Point; Install a Device; Turn on the Device

D. Connect the Service Point; Install a Device; Turn on the Device

Correct Answer: C

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