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Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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**QUESTION 1**

Measuring components are either subtractive or consumptive. Which statement correctly describes these two concepts?

- A. Subtractive measuring components are associated only with water service, whereas consumptive measuring components are for gas and electric services.
- B. Subtractive measuring components are used to measure demand, whereas consumptive measuring components are used to measure how much was consumed since the previous reading.
- C. Subtractive measuring components are associated with deductive meters, whereas consumptive measuring components are not.
- D. A subtractive measuring component's consumption for a given period of time is the end measurement minus the start measurement. A consumptive measuring component's consumption is simply the measurement itself, and represents the consumption for the period of time since the previous measurement was taken.

Correct Answer: B

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf

QUESTION 2

Which three statements are true about the different types of measuring components? (Choose three.)

- A. Seconds-per-interval (SPI) is one of the attributes of scalar measuring components.
- B. Only physical measuring components reference a device configuration.
- C. The terms register and channel are synonyms for measuring component.
- D. The measuring component types are physical, standalone, scratchpad, and TOU.
- E. Scalar measuring components contain a single measurement for an arbitrary period of time.

Correct Answer: CDE

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf (36)

QUESTION 3

How do you ensure that specific Validation, Editing, and Estimation (VEE) rules are applied to estimated measurements?

- A. by adding the VEE Group to the Device Configuration Type
- B. by adding the estimation rules to the Manual Override VEE Group to the Measuring Component Type
- C. by adding the VEE Group to the Device Type



D. by adding the VEE Group as the Fallback VEE Group for the appropriate VEE role

Correct Answer: B

QUESTION 4

When a customer has a specific price for a defined quantity which is different to other customers, where is this specific price for the related Bill Factor defined?

- A. Bill Factor Characteristic
- B. Bill Factor Value
- C. Service Agreement - Contract Value
- D. Calculation Rule
- E. Account Characteristic

Correct Answer: C

QUESTION 5

How many devices can be installed at a service point at an instance in time?

- A. exactly one device
- B. up to three devices
- C. one for each service type
- D. one for each measuring component

Correct Answer: A

Reference: https://docs.oracle.com/cd/E80256_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_0.pdf

QUESTION 6

Which relationship must be established with an external system or a service provider before creating bill determinants?

- A. Usage Transaction
- B. Usage Rule
- C. Usage Subscription
- D. Usage Factor

Correct Answer: C



Reference: https://docs.oracle.com/cd/E41155_03/library/CCB-MDM_Implementation_Guide_v12.1.pdf

QUESTION 7

How many derived values can a final measurement have in addition to the primary measured value?

- A. 2
- B. 15
- C. 10
- D. 5

Correct Answer: C

Reference: https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf (80)

QUESTION 8

Which entity defines the type of collection process to start based on age of debt, amount of debt, and type of customer?

- A. Debt Class
- B. Customer Class
- C. Collection Class Control
- D. Collection Class
- E. Collection Process Template

Correct Answer: A

Reference: https://docs.oracle.com/cd/E28945_01/4.3%20Collect%20Revenue/CCandB%20URM%204.3.2.1.pdf

QUESTION 9

Which four statements correctly describe what a Service Agreement Type controls? (Choose four.)

- A. It controls the Late Payment Charge Calculation Method.
- B. It controls the Service Type to be billed.
- C. It controls the valid Rates that can be applied to the service agreement type.
- D. It controls debt age.
- E. It controls where the bill is to be sent.

Correct Answer: ABCD

**QUESTION 10**

Your client has three requirements:

1.

Apply validations on meter reads coming from the Data Collectors.

2.

If a meter read does not pass the validation, an error will be generated and assigned to a user.

3.

Retry the validation every 30 minutes for the errors in case the issue is related to configuration. Which statement describes the base functions you should use?

A. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-COMP-TD (Complete To Do Entries).

B. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-IMD-RETRY (Retry Initial Measurement Data Processing)

C. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be loaded after 30 minutes.

D. If a To Do entry is created on the VEE exception, the IMD's Next Retry Date/Time is set to 30 minutes, and then processed by the algorithm D1-CRE-IMDTD (Create To Do)

E. If a To Do entry is created on the VEE exception, the user will need to discard the IMD and a new IMD will be manually loaded.

Correct Answer: D

QUESTION 11

Which two statements about usage subscription types are correct? (Choose two.)

A. Usage subscription types define the main billing contact.

B. Usage subscription types define the time zone.

C. Usage subscription types define the valid service point types.

D. Usage subscription types define the recipient of the usage.

Correct Answer: BC

Reference: https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf (40, 41)

QUESTION 12



Usage transactions can contain date breaks. Which is used to supply date breaks?

- A. the Deferred Monitor Calculation Algorithm
- B. the Usage Subscription Type
- C. the requesting system or user input
- D. the Usage Subscription BO

Correct Answer: B

QUESTION 13

How many service agreements are linked to a severance process?

- A. all service agreements that are connected to the initiating overdue process
- B. one
- C. any number defined by the business user
- D. zero - accounts are linked to severance processes
- E. all service agreements that are connected to the initiating collection process

Correct Answer: C

QUESTION 14

Your implementation requires an installation of two types of devices:

1.
Electric Smart Meter
2.
Gas Manual Meter

Which two Device Type attributes are required to identify these device types? (Choose two.)

- A. Device Business Object
- B. Service Type
- C. Valid Measuring Component Types
- D. Manufacturer
- E. Serial Number

Correct Answer: BC



QUESTION 15

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

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