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Oracle Utilities Customer Cloud Service 2020 Implementation Essentials

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**QUESTION 1**

Which statement supports usage transaction calculation?

- A. Bill determinants are derived from the final measurements for only interval measuring components or devices installed at the usage subscription's service points during the calculation period.
- B. Bill determinants are derived from the initial measurement data of the measuring components devices installed at the usage subscription's service points during calculation period.
- C. Bill determinants are derived from the final measurements of the measuring components or devices installed at the usage subscription's service points during the calculation period.
- D. Bill determinants are derived from the initial measurement data of the measuring components installed at the usage subscription's devices during the calculation period.

Correct Answer: C

QUESTION 2

Using a base-supplied algorithm type, what is payment distribution priority typically determined by?

- A. Customer Class and Service Agreement Type
- B. Payment Type + Debt Age
- C. Debt Age
- D. Service Agreement Type's Priority and Debt Age
- E. Customer Class and Debt Age

Correct Answer: E

QUESTION 3

What Service Order activity types does the application include?

- A. Start Service; Stop Service; Cut for Non-Payment; Reconnect Service for Payment; Exchange Meter; Move-In/Move-Out Service
- B. Start Service; Stop Service; Install Meter; Remove Meter; Exchange Meter; Move-In/Move-Out Service
- C. Enable Service; Disable Service; Install Meter; Remove Meter; Exchange Meter; Back-to-Back Service
- D. Enable Service; Disable Service; Cut for Non-Payment; Reconnect Service for Payment; Exchange Meter; Back-to-Back Service

Correct Answer: D

Reference: https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf



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QUESTION 4

Critical validation rules verify the integrity of the initial measurement data (IMD). If an implementation needs to add new critical validations, where would you configure them?

- A. as new lifecycle algorithms on the IMD Seeder BO (D1-IMDSeeder)
- B. in the pre-processing algorithm of the IMD Seeder BO (DI-IMDSeeder)
- C. as options on the IMD Seeder BO (D1-IMDSeeder)
- D. in the schema of the IMD Seeder BO (D1-IMDSeeder)
- E. in the validation algorithm on the IMD Seeder BO (D1-IMDSeeder)

Correct Answer: B

QUESTION 5

How do you ensure that specific Validation, Editing, and Estimation (VEE) rules are applied to estimated measurements?

- A. by adding the VEE Group to the Device Configuration Type
- B. by adding the estimation rules to the Manual Override VEE Group to the Measuring Component Type
- C. by adding the VEE Group to the Device Type
- D. by adding the VEE Group as the Fallback VEE Group for the appropriate VEE role

Correct Answer: B

QUESTION 6

Your implementation requires an installation of two types of devices:

1.
Electric Smart Meter
2.
Gas Manual Meter

Which two Device Type attributes are required to identify these device types? (Choose two.)

- A. Device Business Object
- B. Service Type



C. Valid Measuring Component Types

D. Manufacturer

E. Serial Number

Correct Answer: BC

QUESTION 7

Which statement correctly describes the relation between a device and a measuring component?

A. A device configuration links a device only to interval channels.

B. Two measuring components on the same device should have the same Units of Measure (UOM).

C. A device should have only one measuring component type.

D. A device can have any combination of interval and/or scalar measuring components.

Correct Answer: D

Reference: https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf (33)

QUESTION 8

For a customer to receive a Subscription communication, what must they have?

A. an active address contact preference

B. an active address type preference

C. an active person contact preference

D. an active account contact preference

Correct Answer: D

QUESTION 9

Throughout its lifecycle, an asset's disposition changes as it is moved between locations and service statuses.

Which are valid asset dispositions?

A. Receiving; Installed; Storage; Retired

B. In Receipt; In Field; In Stores; Retired

C. In Receipt; Installed; In Stores; Retired

D. Receiving; In Field; Storage; Retired



Correct Answer: B

QUESTION 10

New: An electric utility is starting an Advanced Meter Infrastructure (AMI) roll-out for their residential customers. The initial plan is to roll out devices from their manufacturer with potentially three different device models. The customer has not decided what head-end systems they will use to communicate with these devices. Based on the customer's initial roll-out strategy, the devices will have to be configured consistently to support existing tariffs for billing.

Which is a valid consideration to determine the setup of device type administrative data for this implementation?

- A. billing usage rules
- B. the model number
- C. the device's date of manufacturer
- D. valid head-end systems, valid device configuration types, and the electricity service type

Correct Answer: C

QUESTION 11

How many service agreements are linked to a severance process?

- A. all service agreements that are connected to the initiating overdue process
- B. one
- C. any number defined by the business user
- D. zero - accounts are linked to severance processes
- E. all service agreements that are connected to the initiating collection process

Correct Answer: C

QUESTION 12

Which three statements are true about usage subscriptions? (Choose three.)

- A. A usage subscription can have either parent or child service points.
- B. A usage subscription can be configured to include only a portion of a service point usage.
- C. A usage subscription can have many service points.
- D. Usage subscriptions are always related to an account.
- E. A usage subscription can have only one service point.



Correct Answer: ACD

Reference: https://docs.oracle.com/cd/E38983_04/PDF/MDM_Configuration_Guide_v2_1_0_3.pdf (227)

QUESTION 13

What can cause multiple bill lines for a rate component to be produced in a bill calculation header?

- A. changes in Rate Schedule and Bill Factor
- B. changes in Rate Version Calculation Group and Bill Factor
- C. change in Bill Factor
- D. change in Rate Version Calculation Group
- E. change in Rate Schedule

Correct Answer: A

QUESTION 14

Which three statements are correct for Adjustment Types? (Choose three.)

- A. They can default an Adjustment Amount to adjustments.
- B. They control how adjustments appear on bills.
- C. They control whether a rate is to be called to calculate an adjustment amount.
- D. They control the valid Service Agreement Types that adjustments can be linked to.
- E. They control the valid Adjustment Profiles that adjustment types can belong to.

Correct Answer: BCD

QUESTION 15

What happens when a device's measuring components are reconfigured (a new measuring component will be read) at a service point?

- A. A device with a new configuration type is created.
- B. The original installation event is updated with the "removal" (expire old device configuration).
- C. A device with a new configuration type is created. Moreover, a new installation event is created to "install" (new device configuration).
- D. The original installation event is updated with the "removal" (expire old device configuration) and a new installation event is created to "install" (new device configuration).



E. A new installation event is created to "install" (new device configuration).

Correct Answer: D

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