



1Z0-493^{Q&As}

Oracle Communications Order and Service Management Server 7
Implementation Essentials

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**QUESTION 1**

Consider an order recognition rule where the validation rule XQuery expression contains the following lines of code. When a CRM application tries to create orders that would be processed by this recognition rule by using the CreateOrder web service, which are two possible responses it could receive depending on the output of the validation expression?

```
let $id := ../orderId
return
if (fn:exists($id) and $id/text () != "")
then true()
else 'Order Id is missing in the request'
```

- A. a "CreateOrderResponse" message with the created "Order Id"
- B. a "Fault" message with the description containing "No matching Order Recognition rule found"
- C. a "Fault" message with a description containing "Order Id is missing in the request"
- D. a "Fault" message with a description containing "Transaction not allowed"
- E. a "Fault" message with the description containing "Error in validation expression. See order for details"

Correct Answer: BC

QUESTION 2

Identify two perspectives in Design Studio and Eclipse that can be used to model cartridge entities and develop XQueries.

- A. Studio Design Perspective
- B. Studio Environment Perspective
- C. Java Perspective
- D. Cartridge Perspective
- E. Debug Perspective

Correct Answer: AC

Reference https://docs.oracle.com/cd/E35413_01/doc.722/e35419/dev_studio.htm#autold0

QUESTION 3

You decide to implement a jeopardy notification to ensure that a manual task is completed within an hour. Which two jeopardy notification configurations would you consider?



- A. The jeopardy condition "Raise a Jeopardy when the Order is Received within" should be configured with the value of "1 Hours."
- B. The jeopardy condition "Raise a Jeopardy when Task Duration Exceeds:" should be configured with "Given Duration" set to "1 Hours."
- C. The jeopardy rule should be configured with the "null rule" value.
- D. The jeopardy polling interval should be configured as "Once."
- E. The jeopardy condition "Raise a Jeopardy when Process Duration Exceeds:" should be configured with "Given Duration" set to "1 Hours."

Correct Answer: BD

QUESTION 4

You configure an External Event Receiver XQuery Automator with the following incomplete lines of code in your automated task. To complete this implementation, you must substitute the value assigned to the \$requestStr variable with another appropriate value. What could be the possible value for this variable?

```
declare namespace context =
  "java:com.mslv.oms.automation.TaskContext";
declare namespace automator =
  "java:oracle.communications.ordermanagement.automation.plugin.ScriptRe
ceiverContextInvocation";
declare variable $context external;
declare variable $automator external;
let $requestStr := "your_value_here"
let $ret := context:processXMLRequest ($context, $requestStr)
return
  automator:setUpdateOrder ($automator,"false")
```

- A. a request to update order data
- B. the request that was sent to an activation system
- C. the response received from an automation system
- D. the data associated with this task
- E. the request that will be sent to an activation system

Correct Answer: B

QUESTION 5

Which three aspects can you ascertain by analyzing an orchestration plan in the Order Management Web client?

- A. You can find the order items that are associated with each fulfillment function.



- B. You can identify the order components that will be executed in parallel.
- C. You can identify the order components that will be executed at the beginning of order execution.
- D. You can identify the fulfillment mode associated with an order.
- E. You can define the dependency conditions between order components.

Correct Answer: ACD

Reference: https://docs.oracle.com/cd/E49155_01/doc.73/e49705/mdl_full_patt.htm#OSMMG612

QUESTION 6

A new CRM system is submitting orders, which are recognized by a recognition rule, to an OSM instance. However, the validation rule XQuery returns errors. How would you justify that these errors are related to the validation rule?

- A. Orders are created with the Not Started state.
- B. Orders are created with the Failed state.
- C. Orders are created with the Completed state.
- D. Orders are created with the Aborted state.
- E. Orders are created with the In Progress state.

Correct Answer: B

Reference: https://docs.oracle.com/cd/E35413_01/doc.722/e35415/cpt_request_processing.htm#autold0

QUESTION 7

What is the possible reason for calling the following XQuery function from an automation?

```
declare function local:setCorrelation (  
    $id as xs:string,  
    $context as javatype:com.mslv.oms.automation.TaskContext,  
    $automator as  
javatype:oracle.communications.ordermanagement.automation.plugin  
.ScriptReceiverContextInvocation  
)  
(  
    let $correlator := automator:getCorrelator($automator,  
$context)  
    return  
        correlator:add($correlator, $id)  
);
```



-);
- A. to set a correlation ID in the context of a task that receives responses from a supply chain system
 - B. to set a correlation ID in the context of a task that sends requests to an activation system
 - C. to set a correlation ID in the context of an order received from a CRM system
 - D. to set a correlation ID in the context of a notification that sends updates back to a CRM system
 - E. to set a correlation ID in the context of a task that sends requests to and receives responses from an inventory system

Correct Answer: D

QUESTION 8

An enterprise customer requests a high-speed broadband service at three different office locations, which are indicated in three CustomerAddress structures in the order data. This requires three requests to be submitted to the activation system to activate services at the three locations.

Considering a process-based order, which is the most efficient process modeling approach to send as many requests to the activation system as the CustomerAddress structures present in your order?

- A. Configure a single task that sends a request to the activation system with a Pivot Node based on the CustomerAddress structure.
- B. Configure a counter in your order data and a loop in the process flow, such that the task is executed as many times as the CustomerAddress structures present in the order.
- C. Configure an XQuery in a task that sends a request to the activation system to publish as many messages as the CustomerAddress structures present in the order.
- D. Design the process, including as many tasks that send a request to the activation system as the maximum number of CustomerAddress structures.
- E. configure an XQuery in a task that sends a request to the activation system by setting CustomerAddress as the multi-instance indicator in the task context.

Correct Answer: B

QUESTION 9

Your OSM solution fulfills orders originating from two different countries, C1 and C2. Two roles, R1 and R2, are created in your cartridges. Which design feature can you use to enable users with role R1 to view and manage orders only from country C1 and users with role R2 to view and manage orders only from country C2?

- A. Query
- B. Filters
- C. Task Data



D. Order Data

E. Roles, which alone are sufficient to meet the desired functionality

Correct Answer: A

QUESTION 10

Identify three functions of the OSM Task Web client.

A. It enables order processing personnel to monitor and manage tasks within an order and to ensure that all associated tasks are completed.

B. It enables order fallout managers to diagnose and manage the order fallouts associated with an order.

C. It enables users to associate roles or workgroups with task and manually complete the activities associated with those tasks.

D. It enables users to monitor email notifications and handle them through acknowledgement, escalation, and forwarding to other users.

E. It enables users to suspend and resume orders, cancel orders, and create orders manually.

Correct Answer: ABE

Reference: https://docs.oracle.com/cd/E49155_01/doc.73/e49159/web_intro.htm#OSMSM106

QUESTION 11

You detect some performance issues during the execution of a load test in an environment that will be used to fulfill a large number of orders in a given day. Which three resources should you check and reconfigure in your Oracle WebLogic Server console in order to provide better performance to this environment?

A. database connections

B. threads

C. users and groups

D. JMS queues

E. deployments

Correct Answer: ABD

Reference: https://docs.oracle.com/cd/E13222_01/wls/docs81/perform/WLSTuning.html

QUESTION 12

When defining a new stage of decomposition that decomposes order times by VPN site, you realize that you cannot model each site as an order component because you cannot estimate the number of sites at design time. How would



you propose a solution to this situation?

- A. by defining a single order component with a component ID expression that generates distinct values for distinct sites
- B. by defining as many order components as it is needed to accept any possible combination of VPN sites
- C. by modeling as many stages of decomposition as the number of VPN sites that you expect to handle at run time.
- D. by modeling a decomposition rule with a logic that determines the target order component at run time, based on VPN site information
- E. by using multi-instance order components with a pivot node that will generate at run time as many order components as the sites present in the order

Correct Answer: D

QUESTION 13

A client's requirement involves sending a single message to a CRM system after all tasks associated with an order process have completed successfully. How would you address this requirement, independently of what the tasks do or where they are placed in the process flow?

- A. by implementing Data Change Notifications at the Order level
- B. by implementing Data Change Notifications at the Task level
- C. by implementing Milestone Events Notifications at the Order level
- D. by implementing Task-State Event Notifications at the Task level
- E. by implementing Jeopardy Notifications at the Order level
- F. by implementing Jeopardy Notifications at the Task level

Correct Answer: B

QUESTION 14

Identify the outcome when an upstream system creates an order and some transformation errors are generated in the recognition rule.

- A. OSM accepts the order and immediately transitions it to the Failed state.
- B. OSM rejects the order back to the external system with an error message indicating the discrepancies.
- C. OSM queues the order in the web service queue until an administrator resolves it.
- D. OSM accepts the order and transitions it to the Not Started state.
- E. OSM accepts the order and transitions it to the In Progress state.

Correct Answer: E



QUESTION 15

Which two actions would allow you to configure an XQuery automation plug-in in an automated task that is intended to publish a message in a JMS queue when the task becomes ready to be executed?

- A. setting the Event Type as Internal Event Receiver
- B. setting the Event Type as External Event Receiver
- C. setting the Automation Type as XQuery Automator
- D. setting the Automation Type as XQuery Sender

Correct Answer: BC

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