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QUESTION 1

You are a small-business owner and would like to encourage employees to bring their own devices (BYOD) to work. Which of the following can help reduce the security risks associated with a BYOD implementation?

A. Expense accounts

B. Acceptable use policy

C. End user license agreement

D. In-house device maintenance

Correct Answer: B

QUESTION 2

Ron has an older computer to which he frequently downloads and saves company files. He recently noticed that he was running low on disk space and decided to delete many old files that he no longer needed. He now notices that it takes a long time to open or save documents to his hard drive. Which maintenance task can help?

A. Disk defragmentation

B. chkdsk command

C. fdisk command

D. Disk cleanup

Correct Answer: A

QUESTION 3

Gwen works for a small company where she has been asked to find a cost-effective option for providing comprehensive customer service. The finance, technical support, sales and customer service departments all need to share information about their customers. Gwen is considering adoption of a customer relationship management (CRM) application. Which of the following would be the most cost-effective solution?

A. She can purchase a new server, then create and maintain the CRM in-house.

B. She can outsource all customer service so the company can focus on product development.

C. She can contract with a cloud service provider to host the CRM that her company\\'s employees can access.

D. She can hire a programmer to develop and maintain the CRM specific to her company\\'s needs, then have a service provider host the application.

Correct Answer: C

QUESTION 4

Which of the following is a disadvantage of implementing a Bring Your Own Device (BYOD) policy in a company?

A. Increased cost for licensing mobile applications

B. Configuring the corporate e-mail server to work with mobile devices

C. Inability to control access to company data if the device is stolen or lost

D. Providing training for employees on how to use mobile devices with company applications

Correct Answer: C

QUESTION 5

Sally is a network technician at Acme Corporation. She has been directed to configure the network adapter for a company laptop so that it can be used to connect to the company network and the Internet. What is one of the required TCP/IP settings that she will need to configure?

A. MAC address

B. Default gateway

C. Workstation name

D. Loopback address

Correct Answer: B

QUESTION 6

Lisa is traveling on company business. She has a company-issued smartphone with 4G access. Her hotel does not provide Internet access. What advantage does 4G provide to help her access the Internet?

A. She can use a 4G mobile hotspot device with her phone to connect her laptop to Wi-Fi.

B. She can use the 4G phone to establish a VPN connection into the company network.

C. She can use the41G phone to call and locate a public location that provides free Wi-Fl.

D. She can use her41G phone\\'s GPS to identify another hotel that provides in-room Internet access.

Correct Answer: A

QUESTION 7

Selena has run out of memory on her phtone\\'s SD card. She has decided to store the files she has accumulated on a third-party cloud service provider\\'s drives. Which of the following is a typical issue that she may encounter?

A. The files become corrupted due to an attack from a hacker botnet.

B. The files become unavailable whenever Internet connectivity is lost.

C. The files become unavailable because they are being shared with other users.

D. The files become corrupted because the provider uses a proprietary compression algorithm during transit.

Correct Answer: B

QUESTION 8

Henry is the network manager at XYY Corporation, a large manufacturing company that competes in the global market. The company\'s computing environment is extremely complex and includes several proprietary software systems, all of which require custom configuration of network devices to operate correctly. The company\'s executive management team believes that they can benefit by switching the company over to any cloud-based service. Henry disagrees.

What is a disadvantage of cloud-based services that Henry can cite to support his position?

A. Cloud-based services provide no maintenance or support.

B. Cloud-based services are typically more costly than in-house solutions.

C. The company must typically purchase additional servers to support connections to these types of cloud-based service providers.

D. Cloud-based services are typically more limited in offerings and configurations than the company currently supports in-house.

Correct Answer: D

QUESTION 9

You are distributing a large video game file using BitTorrent. First, you upload the initial file and make it available via a central server called a tracker. Other users can then connect to the tracker and download the file. Each user who downloads the file makes it available to other users to download. The use of BitTorrent significantly reduces the original provider\'s hardware and bandwidth resource costs. BitTorrent is an example of what type of network?

A. Centralized network

B. Client-server network

C. Peer-to-peer (P2P) network

D. Virtual private network (VPN)

Correct Answer: C

QUESTION 10

You are a computer technician supporting a small 15-computer Internet lab. The computers are regularly used to browse the Internet and download files. Users have recently complained that they receive error messages saying the hard disk is full or out of space. You suspect this is a result of a large amount of temporary Internet files. Which of the

following is a way to easily delete all the temporary Internet files?

A. Disk cleanup

B. fdisk command

C. chkdsk command

D. Disk defragmentation

Correct Answer: A