



# 1Y0-371<sup>Q&As</sup>

Designing, Deploying and Managing Citrix XenMobile 10 Enterprise Solutions

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**QUESTION 1**

Scenario: A Citrix Engineer uses the Netscaler XenMobile wizard to configure SSL Offload for a single XenMobile Server and selects the http communication to XenMobile Server under Mobile Application Management (MAM) load balancing settings. After completing the wizard, the engineer runs the Load Balancer for MAM connectivity check, which shows a failure.

Which corrective step will the engineer need to take to ensure successful communications between the XenMobile Server and NetScaler?

- A. Add the CITRIX-XDM monitor to the load-balancing virtual server.
- B. Add the NetScaler SNIP to the Access-white list on the XenMobile Server.
- C. Allow the http service through the XenMobile Server firewall.
- D. Upload the XenMobile Server root certificate to the NetScaler.

Correct Answer: C

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**QUESTION 2**

Scenario: A Citrix Engineer needs to prevent restrictions from being applied to members of the Executive Staff regardless of their enrollment status. The engineer must also ensure that existing Device Manager rules still apply to all other users.

Which policy modes on the XenMobile NetScaler Connector would the engineer use to meet the requirements of the scenario?

- A. Static Rules: Block Mode
- B. Static Rules: Permit Mode
- C. Static + ZDM Rules: Block Mode
- D. Static + ZDM Rules: Permit Mode

Correct Answer: C

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**QUESTION 3**

How could a Citrix Engineer ensure that user devices reflect a change to the Worx PIN security policy?

- A. Log off from Worx Home and log on again.
- B. Update to the latest version of Worx Home.
- C. Refresh the policy in Worx Home.
- D. Launch a Worx Home resource.



Correct Answer: A

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#### QUESTION 4

Scenario: XenMobile has been selected as the new mobility solution for an organization. The organization currently has a Citrix XenApp environment with remote access provided through NetScaler ICA Proxy. A Citrix Engineer needs to redesign the email access solution for remote users and the organization requires that the new solution integrate with the native iOS Mail.

Which component should be implemented to meet the requirements outlined in the scenario?

- A. WorxMail
- B. Secure Mobile Gateway
- C. XenMobile Mail Manager
- D. XenMobile NetScaler Connector

Correct Answer: D

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#### QUESTION 5

Scenario: A company with 29,000 enrolled users recently acquired another company with 8,000 users. All new users also will need access to Enterprise applications. Each server's specifications include four vCPUs and 16 GB of RAM.

What is the minimum amount of XenMobile cluster nodes required to support this environment?

- A. One
- B. Two
- C. Three
- D. Four

Correct Answer: D

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#### QUESTION 6

Scenario: A Citrix Engineer is deploying XenMobile for an organization. The organization will deploy iOS and Android devices, and users will be allowed to enroll and use the solution remotely, or from an internal employee WIFI network. The NetScaler and XenMobile Server are both deployed in the Demilitarized Zone (DMZ) with no firewall between them.

The engineer has opened the following ports:

-Internet (ANY) -> NetScaler (DMZ) (Inbound) (443)

-



XenMobile Server -> Internet (TCP 2195 / 2196) (Outbound)

Which two ports should the engineer ask the Security team to open? (Choose two.)

A.

Internet (ANY) -> NetScaler (DMZ) (Inbound) (TCP 8443)

B.

Internal WIFI Network -> Internet (TCP 5223) (Outbound)

C.

NetScaler -> XenMobile Server (TCP 80)

D.

NetScaler -> XenMobile Server (TCP 8443)

E.

NetScaler -> License Server (TCP 27000)

Correct Answer: AB

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### QUESTION 7

XenMobile Mail Manager is blocking an ActiveSync device and a local administrator is unsure about the cause of the issue.

In which two areas could a Citrix Engineer look to troubleshoot this issue? (Choose two.)

A. XenMobile Mail Manager Monitor

B. XenMobile Server Device Details state

C. NetScaler logs

D. Windows Event logs

E. XenMobile Server connectivity check

Correct Answer: AB

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### QUESTION 8

A Citrix Engineer has been notified that all users are unable to log on to the App Controller to access their applications. What could be the cause of this issue?

A. Active Directory user accounts have been updated with new email addresses.

B. The LDAP Service Account used by the App Controller has a different password.



- C. The MDX apps have been wrapped with the incorrect version of the MDX ToolKit.
- D. Active Directory users have been added to a newly created Active Directory Group.

Correct Answer: B

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#### QUESTION 9

Scenario: A Citrix Engineer has configured a Netscaler Gateway virtual server that will be accessed externally by users through the Worx Home client. Root certificates are installed on the NetScaler. Users are having issues accessing the Netscaler Gateway remotely.

Which two reasons could be causing this issue? (Choose two.)

- A. The certificates uploaded are SHA256.
- B. The NetScaler is missing the correct intermediate certificates.
- C. The certificates are NOT linked.
- D. The NetScaler certificate is NOT uploaded to the XenMobile Server.

Correct Answer: AD

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#### QUESTION 10

Scenario: A Citrix Engineer is enrolling iOS devices. After the certificate and profile installation, users are unable to access the Worx Store. What are two possible causes of this behavior? (Choose two.)

- A. The maximum number of allowed users has been met.
- B. The XenMobile Enterprise license does NOT exist.
- C. The NetScaler Universal Access licenses do NOT exist.
- D. The maximum number of devices for each user has been met.

Correct Answer: AC

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#### QUESTION 11

Which two options must a Citrix Engineer enable in order to configure XenMobile auto- discovery for iOS and Android devices in a XenMobile Enterprise deployment? (Choose two.)

- A. Domain suffix
- B. FQDN for the enrollment load-balancing vServer
- C. Public SRV record
- D. XenMobile cluster node IDs



Correct Answer: AB

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### QUESTION 12

Scenario: A customer has attempted to integrate XenMobile with XenApp and XenDesktop. Users connect to the Worx Store and can see MDX applications but CANNOT see published applications or desktops.

A Citrix Engineer determines a possible cause of this issue is that either port \_\_\_\_\_ or \_\_\_\_\_ between the XenMobile Server and StoreFront is NOT open. (Choose the two correct options to complete the sentence.)

- A. 80
- B. 443
- C. 8443
- D. 1494
- E. 2598

Correct Answer: AB

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### QUESTION 13

What are two situations in which XenMobile notification templates are used? (Choose two.)

- A. As part of a XenMobile automated action to auto-notify when specified criteria are met.
- B. As part of the XenMobile enrollment process to auto-notify user post enrollment.
- C. As part of a XenMobile Device policy to auto-notify when a XenMobile policy becomes active.
- D. As part of the XenMobile client property policies to auto-notify when client settings are delivered to a device.

Correct Answer: AB

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### QUESTION 14

After a successful Android device enrollment through a NetScaler load balancer, the device was immediately selectively wiped. Which two scenarios could be the cause of this selective wipe? (Choose two.)

- A. All of the NetScaler Universal Access Licenses have been allocated.
- B. The NetScaler port 443 virtual server did NOT have the XenMobile Devices or Root certificate bound.
- C. The NetScaler port 8443 virtual server did NOT have the XenMobile Devices or Root certificate bound.
- D. The NetScaler virtual server was re-encrypting back to the XenMobile Server over port 443.

Correct Answer: BD

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**QUESTION 15**

A Citrix Engineer is adding a second node to an existing standalone XenMobile deployment. Which three steps must the engineer take when deploying additional nodes? (Choose three.)

- A. Enable the cluster option on the existing node.
- B. Connect to the existing XenMobile Server database.
- C. Use the internal PKI certificate password from the existing node.
- D. Use the same device certificate as the existing node.
- E. Use the same host name as the existing node.

Correct Answer: ABC

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**QUESTION 16**

A Citrix Engineer is configuring access to a XenApp/XenDesktop environment.

Which file must the engineer define a relative path to within the XenMobile Server Console?

- A. default.htm
- B. config.xml
- C. web.config
- D. index.asp

Correct Answer: B

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**QUESTION 17**

A Citrix Engineer is testing enrollment and notices that while Mobile Device Management (MDM) enrollment succeeds, Mobile Application Management (MAM) enrollment fails. A possible cause of this issue is that ports \_\_\_\_\_ from the \_\_\_\_\_ are NOT open. (Choose the correct set of options to complete the sentence.)

- A. 636 or 389; NetScaler
- B. 443 or 4443; NetScaler
- C. 636 or 389; XenMobile Server
- D. 443 or 4443; XenMobile Server

Correct Answer: A

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**QUESTION 18**

Which two configurations could be changed only by reinstalling the XenMobile Server using the command-line interface? (Choose two.)

- A. Default Gateway
- B. XenMobile hostname
- C. Primary DNS server
- D. IP address
- E. Upgrade option

Correct Answer: BE

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**QUESTION 19**

Scenario: A Citrix Engineer wants to configure a NetScaler Gateway with two-factor authentication within a new XenMobile deployment while providing users with the benefits of single sign-on to the existing XenApp and XenDesktop resources. The engineer configured a Public Key Infrastructure (PKI) for other components in the environment already and would like to use the same PKI.

Which two types of authentication policies will the engineer need to add to the NetScaler Gateway virtual server? (Choose two.)

- A. LDAP
- B. Certificate
- C. Radius
- D. TACACS

Correct Answer: AB

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**QUESTION 20**

Which XenMobile deployment option would pose the greatest security risk?

- A. SSL Bridge at the NetScaler load balancing tier with the XenMobile Server in the Demilitarized Zone (DMZ).
- B. SSL Bridge at the NetScaler load balancing tier with the XenMobile Server on the internal network segment.
- C. SSL Offload at the NetScaler load balancing tier with the XenMobile Server in the Demilitarized Zone (DMZ).
- D. SSL Offload at the NetScaler load balancing tier with the XenMobile Server on the internal network segment.

Correct Answer: B

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**QUESTION 21**

Scenario: A Citrix Engineer in a XenMobile deployment is in the process of implementing ShareFile Enterprise with Security Assertion Markup Language (SAML) support using Microsoft Active Directory Federation Services (ADFS). The Active Directory team has installed and configured ADFS and has provided the engineer with the information needed to configure ShareFile Enterprise and enable SAML Single Sign-On.

Which three pieces of information must the engineer configure for SAML in ShareFile Enterprise? (Choose three.)

- A. Login URL
- B. Logout URL
- C. X.509 Certificate
- D. IDP Issuer/ Entity IP
- E. ShareFile Issuer / Entity ID
- F. SP-Initiated SSO Certificate
- G. SP-Initiated Authentication context

Correct Answer: ACE

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**QUESTION 22**

Scenario: A Citrix Engineer plans to use XenMobile NetScaler Connector to add ActiveSync filtering to an existing Exchange load-balancing virtual server. The engineer must ensure:

-Enrolled devices that are out of compliance with the configured rule-sets are blocked from accessing resources.

-

Devices that have NOT yet been enrolled should remain unimpacted.

- A.  
Static: Permit Mode
- B.  
Static + XMS: Permit Mode
- C.  
Static + XMS: Block Mode
- D.  
Static: Block Mode

Which policy settings should the engineer implement to achieve these requirements?

Correct Answer: B

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**QUESTION 23**

Worx Home is installed on organization-wide Android and iOS devices.

Which two tasks must a Citrix Engineer perform to ensure organization-wide devices successfully enroll with XenMobile Device Manager? (Choose two.)

- A. Request an APNS certificate for iOS devices.
- B. Open ports 80 and 443 on the external firewall.
- C. Configure XenMobile Device Manager to push a device inventory policy.
- D. Open outbound connections to APNS through ports 2195 and 2196 for the XenMobile Device Manager.

Correct Answer: AD

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**QUESTION 24**

Scenario: XenMobile Device Manager is implemented to ensure Android and iOS users are compliant with corporate security policies.

A Citrix Engineer is required to set the following restrictions for all devices:

-Restrict device passcode to 4 digits

-

Disable the device camera

- A.  
Create a configuration policy for each device type.
- B.  
Create a configuration policy containing both restrictions.
- C.  
Create a deployment package with a device type property rule.
- D.  
Create a single deployment package to deploy to both device types.
- E.  
Create separate deployment packages and deploy to each device type.

Which two configuration steps should the engineer take to meet the needs of the scenario? (Choose two.)

Correct Answer: AE

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**QUESTION 25**

A Citrix Engineer installed XenMobile Mail Manager and needs to ensure that ActiveSync clients are quarantined if they are NOT enrolled in the XenMobile Server.

Which Default Rule should the engineer choose in this scenario?

- A. Allow
- B. Block
- C. Unchanged
- D. Quarantine

Correct Answer: C

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**QUESTION 26**

How could a Citrix Engineer deploy a common application set to all corporate-managed iOS and Android devices?

- A. Assign users to a custom role.
- B. Assign required applications to the AllUsers Delivery Group.
- C. Assign a deployment rule to users.
- D. Assign an App Access policy to the AllUsers Delivery Group.

Correct Answer: B

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**QUESTION 27**

A Citrix Engineer integrated a XenMobile Server with StoreFront and now users are unable to enumerate any of their XenApp applications.

Which step must the engineer take to resolve this issue?

- A. Re-enter the correct relative path from the StoreFront services site on the XenMobile Server.
- B. Wrap Receiver with the MDX Toolkit and push the client to the device.
- C. Terminate active ICA sessions on the NetScaler.
- D. Add the XenMobile Server to the list of Delivery Controllers on the StoreFront Server.

Correct Answer: A

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**QUESTION 28**



Which XenMobile option is available for Windows 8.1 Enterprise tablet devices?

- A. XenMobile MDM policy
- B. XenMobile Worx Apps
- C. Remote support
- D. Kiosk mode

Correct Answer: A

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#### QUESTION 29

Scenario: Several users have been reporting that they have been unable to access corporate email for several minutes. A Citrix Engineer needs to verify that the XenMobile NetScaler Connector (XNC) service is running. XNC was set up using default values.

Which URL could the engineer use to verify that the service is running?

- A. <http://services/Version>
- B. <https://services/Version>
- C. <https://ActiveSync/Version>
- D. <http://services/ActiveSync/Version>

Correct Answer: D

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#### QUESTION 30

A Citrix Engineer notices that several devices in the XenMobile Console show up as Mobile Application Managed (MAM) only. What is a possible cause of this issue?

- A. The NetScaler Universal Access count was exceeded.
- B. Mobile Device Management (MDM) policies were NOT applied to the Delivery Group.
- C. A scheduling policy was NOT configured.
- D. The users selected "No" when asked to enroll their devices.

Correct Answer: A

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