

**Exam** : **000-M221**

**Title** : Tivoli Automation Sales  
Mastery Test v3

**Version** : Demo

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1. Tivoli Application Dependency Discovery Manager (TADDM) is important because?
- A. Most large customers do not know what they in their data center, or the relationships that exists between the configuration items deployed, and this can directly impact service availability
  - B. It is a good entry point and provides up-selling opportunities to Tivoli business service management, CCMDB, Service Desk, and asset management
  - C. It can discover servers, OSS, applications, virtual partitions, and network devices and map the relationships between them
  - D. All of the above

**Answer:** D

2. The Tivoli Change and Configuration Management Database can be part of a larger customer solution, and bigger sales bigger sales opportunity for you because: .?
- A. It integrates with Tivoli Release Manager (TRPM) only
  - B. It integrates with Tivoli Release Manager and Tivoli Request Manager only
  - C. It integrates with Tivoli Asset Management for IT only
  - D. It integrates with Tivoli Release Manager, Tivoli Service Request Manager, and Tivoli Management for IT

**Answer:** D

3. What is Business Services Management?
- A. A category of IT operations software that links business processes
  - B. A category of IT operations software that links the availability and performance status of the underlying applications and IT infrastructure to business services that enable business processes
  - C. A category of financial operations software that the cost of various business services
  - D. A category of operations that links how business entities work together

**Answer:** B

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