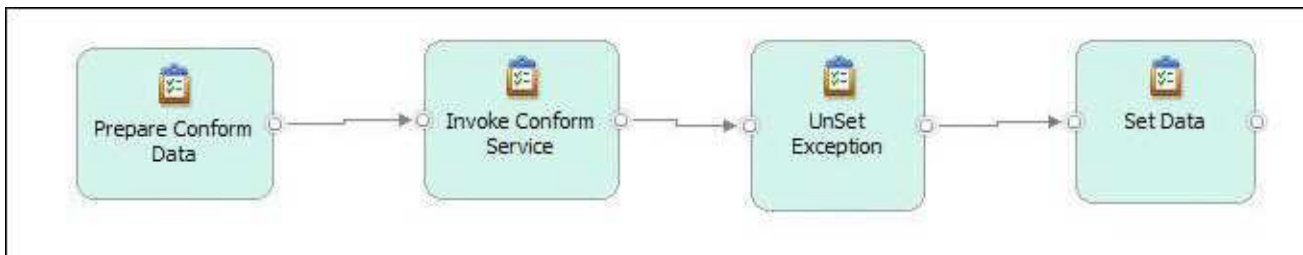**Exam**   :   **000-372**

Title   :   IBM WebSphere Business
Modeler Advanced V6.2,
Business Analysis and

Version   :   Demo

1. Refer to the Exhibit.

There are 4 tasks that have been modeled for a process by the Information Technology department. The business department needs to review and understand the models.

Since the business department is not as technical as the IT department, what set of task names will provide

better communication of the purposes of the tasks between the two departments?

A. Prepare Conformance Data, Perform Conformance Service, Prepare Exception Information, Update Information

B. Prepare Conform Data, Invoke Conform Service, Unset Exception Flag, Set Data Flag

C. Prepare Conform Data, Activate Conform Service, Unset Exception Data, Set Data Flag

D. Set Conform Data Object, Execute Conform Service Object, Exception Flag Check, Set Data Object

Answer: A

2. Refer to the Exhibit.

Based on the simulation result, what can be inferred about the process cost?

A. Case 1 is the main contributor to the overall cost of the process.

B. Case 1 and 2 are the least contributors to the average cost of the process

C. The lowest average cost is incurred by a process case that occurs very rarely.

D. The maximum average cost is incurred by a process case that occurs most often.

Answer: C

3. Which of the following is true of Business Process Management (BPM)? BPM:

A. views business process improvement as a series of unconnected activities

B. attempts to address the fundamental flaws of business processes by making revolutionary changes to those processes

C. is a discipline that relies mainly on software capabilities to accelerate business process improvement and to facilitate business innovation

D. is a discipline that combines software capabilities and business expertise to accelerate business process improvement and to facilitate business innovation

Answer: D

4. Which set of activities does IBM WebSphere Business Modeler support in the SOA lifecycle?
A. Development, assembling and testing of an integration solution
B. Direct deployment of models and policies to realize business intent
C. Gathering business requirements, designing, simulating, and optimizing desired business processes
D. Tracking of real-time and historical process performance times through monitoring Key Performance Indicators (KPIs)
Answer: C

5. Select the options that are true regarding IBM WebSphere Business Modeler.
IBM WebSphere Business Modeler:
A. creates the enterprise information model.
B. is a tool to model and analyze business processes.
C. is a tool to synchronize application artifacts with process artifacts.
D. helps implement the chosen what-if model by generating BPEL or other artifacts.
E. supports business process methodologies that use comparative analyses between two states of models.
Answer: BDE

6. Which of the following are true of business process modeling?
Business process modeling provides the ability to:
A. execute the business process
B. send alerts in a predefined business situation
C. analyze and predict the outcome of a revised process
D. capture key attributes and interrelationships of the various elements of the process
E. build a framework for an accurate model of the current business environment
Answer: CDE

7. To model the current and future business processes, which one of the following is the most important?
A. Understanding of the current IT environment
B. Access to the relevant business stakeholders
C. Agreement on a list of use cases as the basis for the models
D. Ability to import existing model artifacts (e.g. Visio diagrams) into Modeler
Answer: B

8. A company is modeling enterprise level processes. Some of these processes will reuse existing processes and services available currently within the organization.
Identify the statement that best captures how business analysts would model these new processes.
A. Use local processes and services to model reusable processes and services.
B. Use local processes and business services to model reusable processes and services. C.
Use global processes and business objects to model reusable processes and services. D.
Use global processes and business services to model reusable processes and services.
Answer: D

9. A company is launching a new investment product via the Web. The new process needs to be simple and compliant with internal and external regulations. It requires reaching out of the organization to validate investor bank details using a compliant service provided by a bank. The process lead has been advised to reuse as many existing assets as possible.

Identify the best way to model the outlined requirements.

A. Model each individual outlined requirement as an independent global task

B. Model each individual outlined requirement as an external business service

C. Model regulatory requirements as a global task common to internal and external regulations

D. Model the validation activity as a business service, and the internal regulatory requirements as a global process

Answer: D

10. A business analyst needs to decide how to best model in the payments process the following requirement:

A new policy is required to determine when anti-money laundering must be requested. Anti-money laundering is determined by a policy based on the rating of a customer which is provided by a score system.

The rating is based on a variable that can change over time due to business reasons.

Identify the construct that should be used to model the requirement.

A. Local task

B. Global task

C. Business Rule Task

D. Multiple decision choice

Answer: C

11. Which statement is true regarding modeling gateway patterns?

A. A fork enables a business analyst to define alternative paths based on a condition determined by the value of a business data attribute.

B. A fork followed by a merge is the recommended pattern when modeling a scenario where parallel paths need to be executed completely prior to moving on to a new task in the process.

C. A multiple-choice decision with inclusive option selected is a construct that enables a business analyst to define parallel execution paths based on a condition determined by the value of a business data attribute.

D. A decision followed by a join is a pattern recommended when a business analyst needs to define parallel

executable paths that must be completed before moving on to a new task in the process.

Answer: C

12. A business analyst needs to decide how to best model the following requirement in the claims process:

A claim request can have multiple actions that need to be addressed for a customer. Once a claim process

is initiated, at least 2 actions with dependency on each other are required. Each action will be worked on until a conditional flag is set to Active.

Which of the following best defines how to model this requirement in IBM WebSphere Business Modeler?
A. Service
B. For loop
C. Global task
D. Do-While loop
Answer: D

13. A business analyst in a branch bank office needs to model the manual receipt of checks as payment.
Upon receipt, the branch office sends information to the central office.
Identify the option that best defines the information exchange between the two offices in an analysis
model?
A. Service
B. Repository
C. Notification
D. Business service
Answer: C

14. A business analyst needs to decide how to best model the following requirement:
A customer can register via multiple channels: Web, call center, paper form. The registration requires
proof
of address documentation. The address validation is verified by an external provider with a service level
agreement of 2 hours maximum. This service is used by multiple line of business within the organization.
Identify the option that best defines how to model this requirement in IBM WebSphere Business Modeler.
A. An external service executed in parallel with a human task
B. A business service task executed in parallel to a timer
C. A business service task executed in parallel to a Wait On task
D. A local task executed in parallel to a Verify Service Level Agreement task.
Answer: B

15. A bank has a loan process that requires an underwriter to review the loan application. There are 5
underwriters employed by the bank. The loan application is assigned to any available underwriter for
review.
How should the underwriters be modeled and assigned to the task?
A. Create a bulk resource for the underwriters with an available quantity of 5. Assign the bulk resource to
the review loans task.
B. Create an individual resource representing an available underwriter. Assign the individual resource to
the review loans task.
C. Create a role for the underwriters. Create 5 individual resources for each employee and assign them
the underwriter role. Assign the role to the review loans task.
D. Create a resource definition for underwriters. Create 5 individual resources instances of the resource
definition. Assign the resource definition to the review loans task.
Answer: C

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