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QUESTION 1

While teaching a class two learners are constantly having difficulties with the material, and ask the instructor questions after every lecture. They are always the last two to finish any exercises. Many of the learners start noticing how frustrated the instructor is getting with the two learners, and comment on how the instructor\\'s gestures are negative towards the two learners. Which of the following describes the correct non-verbal communication that the instructor should have in this situation?

A. Do not respond to the two learners and continue with the class.

B. Smile and call on the two learners very frequently.

C. Keep eye contact with the learners and spend time with them after class.

D. Speak louder to the two learners when explaining.

Correct Answer: C

QUESTION 2

Which of the following should a trainer do before beginning a session that has references to external websites?

A. Download all the websites\\' content and store it on an internal server.

B. Write the website publishers for permission to direct students to their sites.

C. Ensure all the website links are still valid and working.

D. Ensure the sites have malware installed to redirect the student.

Correct Answer: C

QUESTION 3

Which of the following questions is more likely to require students to think through the answer?

A. "From the list on the board, which did we discuss first?"

B. "What are the causes of ...?"

C. "Yes or no...?"

D. "Which do you like better...?"

Correct Answer: B

QUESTION 4

Which of the following is the GREATEST drawback in implementing streaming videos to enhance learning and engage

the audience?

A. Internet speed

B. Volume control

C. Sound quality

D. Video quality

Correct Answer: A

QUESTION 5

An instructor has a learner in the class that needs to frequently check and reply to email during the course time. Which of the following is the BEST course of action for the instructor to take?

A. Dismiss the learner from the class as they are not focused on the material.

B. Ask the learner to dismiss themselves from the class when they need to check and reply to email.

C. Inform the learner that their action is inappropriate and they need to check their email only during breaks.

D. Ask the learner to take the necessary steps to cause the least distraction to the rest of the class.

Correct Answer: D

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