# TK0-201$^{Q\&As}$

CTT+ Exam (Certified Technical Trainer)

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**QUESTION 1**

Which of the following should an instructor be sure to include in the introduction of a beginner\'s class?

A. The instructor evaluation form

B. The course evaluation form

C. The employment opportunities

D. The outline for the first lesson

Correct Answer: D

**QUESTION 2**

An instructor is teaching a class and is constantly getting interrupted by a learner that is familiar with the subject. The learner\'s interruptions are starting to affect the class\'s ability to learn. Which of the following would be the FIRST action that the instructor could take to resolve the issue?

A. Have one of the other learners inform the disruptive learner that they are affecting everyone\'s ability to learn.

B. Firmly tell the learner they are disrupting the class in front of the entire class.

C. Pull the learner to the side and let them know they are distracting the class.

D. Ignore the learner\'s comments and continue to teach the material.

Correct Answer: C

**QUESTION 3**

At the beginning of a training session, a trainer instructed the learners to use Brand X computers because the instructional design assumes Brand X computers. Many learners objected. They felt that since they will be using Brand Y computers at work, they should work on Brand Y computers in the room. If the instructor needs to use Brand X computers to instruct, which of thefollowing is the MOST appropriate way to respond to the learners\' need to be able to apply course materials to job requirements?

A. First explain to the class how the materials apply to Brand X. and then do the same for Brand Y.

B. Do not mention either brand by name, but refer learners to the manual covering each of the respective brands.

C. Provide a guide that relates Brand X to Brand Y computer functions

D. After providing the planned instruction on the Brand X computers, discuss differences that Brand Y computers present to the user.

Correct Answer: D

**QUESTION 4**

A trainer arrives onsite and prepares for class. The trainer should review which of the following items?

A. Job openings within the clients\\' organizations

B. The course evaluation form

C. Local events and activities

D. The dress code for the class

Correct Answer: B

**QUESTION 5**

An instructor is tasked with adding more interaction to an online synchronous program. Which of the following is the MOST important factor for the instructor to consider?

A. Physical location of the students

B. Using more email exchanges

C. Variation of learning activities

D. The holiday schedule

Correct Answer: C

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