# SPLK-3002<sup>Q&As</sup>

Splunk IT Service Intelligence Certified Admin

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#### **QUESTION 1**

When creating a custom deep dive, what color are services/KPIs in maintenance mode within the topology view?

- A. Gray
- B. Purple
- C. Gear Icon
- D. Blue

Correct Answer: A

Services, entities, and KPIs that are fully or partially impacted by a maintenance window appear in a dark gray color on pages that display health scores, including service analyzers, service and entity details pages, glass tables, multi-KPI alerts, and deep dives.

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/AboutMW

#### **QUESTION 2**

Which of the following is an advantage of using adaptive time thresholds?

- A. Automatically update thresholds daily to manage dynamic changes to KPI values.
- B. Automatically adjust KPI calculation to manage dynamic event data.
- C. Automatically adjust aggregation policy grouping to manage escalating severity.
- D. Automatically adjust correlation search thresholds to adjust sensitivity over time.

Correct Answer: A

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/TimePolicies

#### **QUESTION 3**

What are valid considerations when designing an ITSI Service? (Choose all that apply.)

- A. Service access control requirements for ITSI Team Access should be considered, and appropriate teams provisioned prior to creating the ITSI Service.
- B. Entities, entity meta-data, and entity rules should be planned carefully to support the service design and configuration.
- C. Services, entities, and saved searches are stored in the ITSI app, while events created by KPI execution are stored in the itsi\_summaryindex.
- D. Backfill of a KPI should always be selected so historical data points can be used immediately and alerts based on that data can occur.



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Correct Answer: AC

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/ImplementPerms

#### **QUESTION 4**

Which deep dive swim lane type does not require writing SPL?

- A. Event lane.
- B. Automatic lane.
- C. Metric lane.
- D. KPI lane.

Correct Answer: B

Among all the search configurations, automatic lane doesn\\'t need to be written in Splunk Processing language.

#### **QUESTION 5**

Which of the following describes entities? (Choose all that apply.)

A. Entities must be IT devices, such as routers and switches, and must be identified by either IP value, host name, or mac address.

- B. An abstract (pseudo/logical) entity can be used to split by for a KPI, although no entity rules or filtering can be used to limit data to a specific service.
- C. Multiple entities can share the same alias value, but must have different role values.
- D. To automatically restrict the KPI to only the entities in a particular service, select "Filter to Entities in

Service".

Correct Answer: D

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/KPIfilter

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