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**QUESTION 1**

There are two departments using ITSI. Finance and Sales. Analysts in each department should not be allowed to see each other's services. What are the role configuration steps required to accomplish this?

- A. itoa_finance_admin, inherited from itoa_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_analyst; itoa_sales_analyst, inherited from itoa_analyst.
- B. itoa_finance_admin, inherited from itoa_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_team_analyst; itoa_sales_analyst, inherited from itoa_team_analyst.
- C. itoa_finance_admin, inherited from itoa_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_analyst; itoa_sales_analyst, inherited from itoa_team_analyst.
- D. itoa_finance_admin, inherited from itoa_team_admin; itoa_sales_admin, inherited from itoa_team_admin; itoa_finance_analyst, inherited from itoa_analyst; itoa_sales_analyst, inherited from itoa_analyst.

Correct Answer: C

QUESTION 2

Which of the following best describes a default deep dive?

- A. It initially shows the health scores for all services.
- B. It initially shows the highest importance KPIs.
- C. It initially shows all of the KPIs for a selected service.
- D. It initially shows all the entity swim lanes.

Correct Answer: D

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/DeepDives>

QUESTION 3

Which glass table feature can be used to toggle displaying KPI values from more than one service on a single widget?

- A. Service templates.
- B. Service dependencies.
- C. Ad-hoc search.
- D. Service swapping.

Correct Answer: C



Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/Visualizations#collapseDesktop8>

QUESTION 4

Which deep dive swim lane type does not require writing SPL?

- A. Event lane.
- B. Automatic lane.
- C. Metric lane.
- D. KPI lane.

Correct Answer: B

Among all the search configurations, automatic lane doesn't need to be written in Splunk Processing language.

QUESTION 5

When must a service define entity rules?

- A. If the intention is for the KPIs in the service to filter to only entities assigned to the service.
- B. To enable entity cohesion anomaly detection.
- C. If some or all of the KPIs in the service will be split by entity.
- D. If the intention is for the KPIs in the service to have different aggregate vs. entity KPI values.

Correct Answer: A

Provide a value to filter the service to a specific set of entities. These entity rule values are meant to be custom for each service.

Reference: <https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/EntityRules>

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