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QUESTION 1

Which of the following describes a way to delete multiple duplicate entities in ITSI?

A. Via c CSV upload.

B. Via the entity lister page.

C. Via a search using the | deleteentity command.

D. All of the above.

Correct Answer: A

Import entities from CSV files that contain one or more entity definitions. Importing entities from CSV files is an efficient way to define multiple entities.

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/Entity/ImportCSV

QUESTION 2

Which of the following is a recommended best practice for service and glass table design?

A. Plan and implement services first, then build detailed glass tables.

B. Always use the standard icons for glass table widgets to improve portability.

C. Start with base searches, then services, and then glass tables.

D. Design glass tables first to discover which KPIs are important.

Correct Answer: D

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/SI/GTOverview

QUESTION 3

Which of the following is a best practice when configuring maintenance windows?

A. Disable any glass tables that reference a KPI that is part of an open maintenance window.

B. Develop a strategy for configuring a service\\'s notable event generation when the service\\'s maintenance window is open.

C. Give the maintenance window a buffer, for example, 15 minutes before and after actual maintenance work.

D. Change the color of services and entities that are part of an open maintenance window in the service analyzer.

Correct Answer: C

It\\'s a best practice to schedule maintenance windows with a 15- to 30-minute time buffer before and after you start and

stop your maintenance work.

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/AboutMW

QUESTION 4

What should be considered when onboarding data into a Splunk index, assuming that ITSI will need to use this data?

A. Use | stats functions in custom fields to prepare the data for KPI calculations.

B. Check if the data could leverage pre-built KPIs from modules, then use the correct TA to onboard the data.

C. Make sure that all fields conform to CIM, then use the corresponding module to import related services.

D. Plan to build as many data models as possible for ITSI to leverage

Correct Answer: B

Reference: https://newoutlook.it/download/book/splunk/advanced-splunk.pdf

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QUESTION 5

Which index is used to store KPI values?

A. itsi_summary_metrics

B. itsi_metrics

C. itsia_service_health

D. itsi_summary

Correct Answer: A

The IT Service Intelligence (ITSI) metrics summary index, itsi_summary_metrics, is a metrics-based summary index that stores KPI data.

Reference: https://docs.splunk.com/Documentation/ITSI/4.10.2/Configure/MetricsIndexRef

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