

Q&As

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QUESTION 1

Universal Containers (UC) delivers training and courses to students and companies. UC is implementing a Salesforce Customer Community for its students granting them a Customer Community license. As part of the community requirements, UC asked to give students access to cases that are related to their account in the UC community. What is the optimum sharing technique that can achieve the requirements?

- A. Create a sharing rule to share cases with the students.
- B. Create a share group to share cases with the students.
- C. Create a sharing set to share cases with the students.
- D. Use Apex sharing to share cases with the students.

Correct Answer: B

QUESTION 2

Ursa Major Solar developed an AppExchange managed package for their research partners. This package requires a private key to be generated for each partner and used by the code. IT representatives at Ursa Major Solar must be able to access the private key value to debug connection issues, but the partner must NOT be able to access the value.

To best support this requirement, where should the value be stored?

- A. In a static variable in a class included in the managed package
- B. In a text field on a protected custom setting in the package
- C. In an encrypted field on a custom object in the package
- D. In a text field on a list custom setting in the managed package

Correct Answer: D

QUESTION 3

Universal Containers uses the Case object to track service tickets. They have implemented Case teams to allow multiple support representatives to manage the Cases. Which two "Filter by owner" options would the user see while creating a list view on the Case object? Choose 2 answers

- A. Public Groups
- B. Roles
- C. Queue
- D. My Case Teams

Correct Answer: CD

QUESTION 4

Global 24x7 Salesforce implementation that supports Marketing, Order Management, Sales and other miscellaneous business divisions.

A nested territory hierarchy, 12,000 sales user, and 22,000 support agents.

-Daily territory changes.

A high demand for new applications and changes to the platform.

Get Cloudy Consulting has the following environment:

New releases delivered every two weeks on the platform, based on an agile development model.

An Architect needs to help Get Cloudy Consulting with system recovery from a maintenance restart on Salesforce servers.

Which Salesforce feature should the Architect use to achieve this goal?

- A. Enable Deferred Sharing Rule recalculation
- B. Enable Granular Locking on the system
- C. Enable Filter-Based Opportunity Territory Assignment
- D. Enable Parallel Sharing Rule recalculation

Correct Answer: A

QUESTION 5

The Architect notices that there are many duplicate Account records and numerous sharing rules created in Salesforce. What would be the reason?

- A. The Organization-Wide Default for the Account object is Private.
- B. The Organization-Wide Default for the Account object is Public Read/Write.
- C. The Organization-Wide Default for the Account object is Public Read-Only.
- D. The Object permissions for the Account object are Create, Read, and Edit.

Correct Answer: A



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