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QUESTION 1

In NSN we are working with five competence levels. What's the name of level 5?

- A. Initial.
- B. World-class.
- C. Excellent.
- D. Outstanding.

Correct Answer: B

QUESTION 2

What is the first reaction to a Customer complaint about Quality problems in network implementation executed by an NSN subcontractor?

- A. Stop payment to Subcontractor until quality issues are fixed.
- B. Stop issuing new PO's to the subcontractor.
- C. Change the subcontractor.
- D. Make quality assessments and agree on a response plan with the Subcontractor.

Correct Answer: D

QUESTION 3

What is the purpose of a Project Target Agreement?

- A. 1) full or partial agreement between CT Head and respective PM on the project base lines and the contract terms at the end of the handover process 2) PM's formal confirmation that all relevant information from tender phase was handed over 3) release of tendering team
- B. 1) agreement between PM and his line manager of the project targets relevant for Short Term Incentive 2) PM's confirmation that he is aware of and accepts his incentive relevant project objectives
- C. 1) agreement between the PM and the customer of the project targets and the contract terms at the start of project execution 2) formal approval of the customer that the PM proposed by NSN is considered acceptable from customer's perspective
- D. 1) full or partial agreement between Tender PM and Project Execution PM of the project base lines and the contract terms at the end of the handover process 2) PM's formal confirmation that all relevant information from tender phase was handed over 3) release of tendering team

Correct Answer: A



QUESTION 4

When does the PM need to update NELLE with customer/project data?

- A. At year end.
- B. After the customer forecast is received.
- C. Per STP.
- D. At least once a month, before period cut-off.

Correct Answer: D

QUESTION 5

What is the formula of the "value of risk" in the quantitative risk analysis?

- A. = (The impact of risk in) * (the probability of occurrence in %)
- B. = (The cost of risk mitigation in) * (the probability of occurrence in %)
- C. = (The risk contingency budget in) / (the probability of occurrence in %)
- D. = (The cost of transferring the risk in) / (the probability of occurrence in %)

Correct Answer: A

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