



# SALESFORCE-ASSOCIATE<sup>Q&As</sup>

Salesforce Certified Associate

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### QUESTION 1

Where can a new user set up an email signature in Salesforce?

- A. Personal Settings
- B. User Profile
- C. Email Setup

Correct Answer: C

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### QUESTION 2

A Salesforce associate is asked to share records about a carpool program with users. Which type of group should the associate create?

- A. Private Group(s)
- B. Public Group(s)
- C. A Queue

Correct Answer: B

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### QUESTION 3

Get Cloudy Consulting (GCC) wants to build one dashboard for Leads and Opportunities. GCC want the data to be displayed based on the logged-in user's security setting. Which type of dashboard should this be?

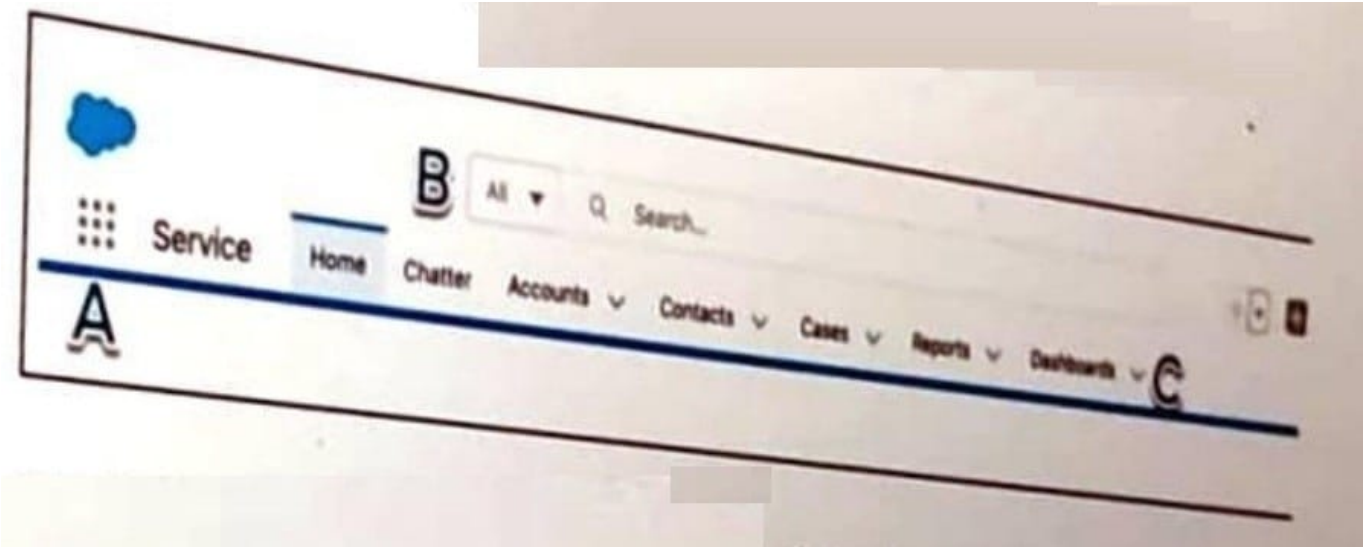
- A. Static
- B. Dynamic
- C. Standard

Correct Answer: A

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### QUESTION 4

Refer to the screenshot that shows the top portion of the Salesforce Service app with areas labeled A, B, and C.



Get Cloudy Consulting (GCC) offers sales and services consoles to meet the various needs of its end users?

Where should GCC's end users go to change to the Sales Console.

- A. App Launcher icon (Label A)
- B. Search bar (Label b)
- C. A dropdown in the navigation bar (Label C)

Correct Answer: A

#### QUESTION 5

A Salesforce associate wants to locate a record within the custom object called Shipment. What is the most efficient way to find a record within this object?

- A. Global Search
- B. App Launcher
- C. Object Manager

Correct Answer: A

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