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**QUESTION 1**

Poppy Pet Care Kennels offers short-term accommodation for dogs whilst their owners are on holiday. The managing director of the company has initiated a project to create a new website that will allow owners to view kennel availability, book kennel accommodation and allow them to monitor their dogs whilst they are away, via a webcam.

The system will also allow kennel assistants to plan the dogs' feeding times and schedule kennel maintenance.

Customers will be able to leave feedback on the website, which will be reviewed by the quality manager who may respond to comments made by the customer.

The following are potential actors: A) Poppy Pet Care Kennels B) Kennel assistants C) The managing director D) Customers E) Quality manager

Which of these would be drawn as actors on the use case diagram?

A. A, B and C

B. A, D and E

C. B, C and E

D. B, D and E

Correct Answer: C

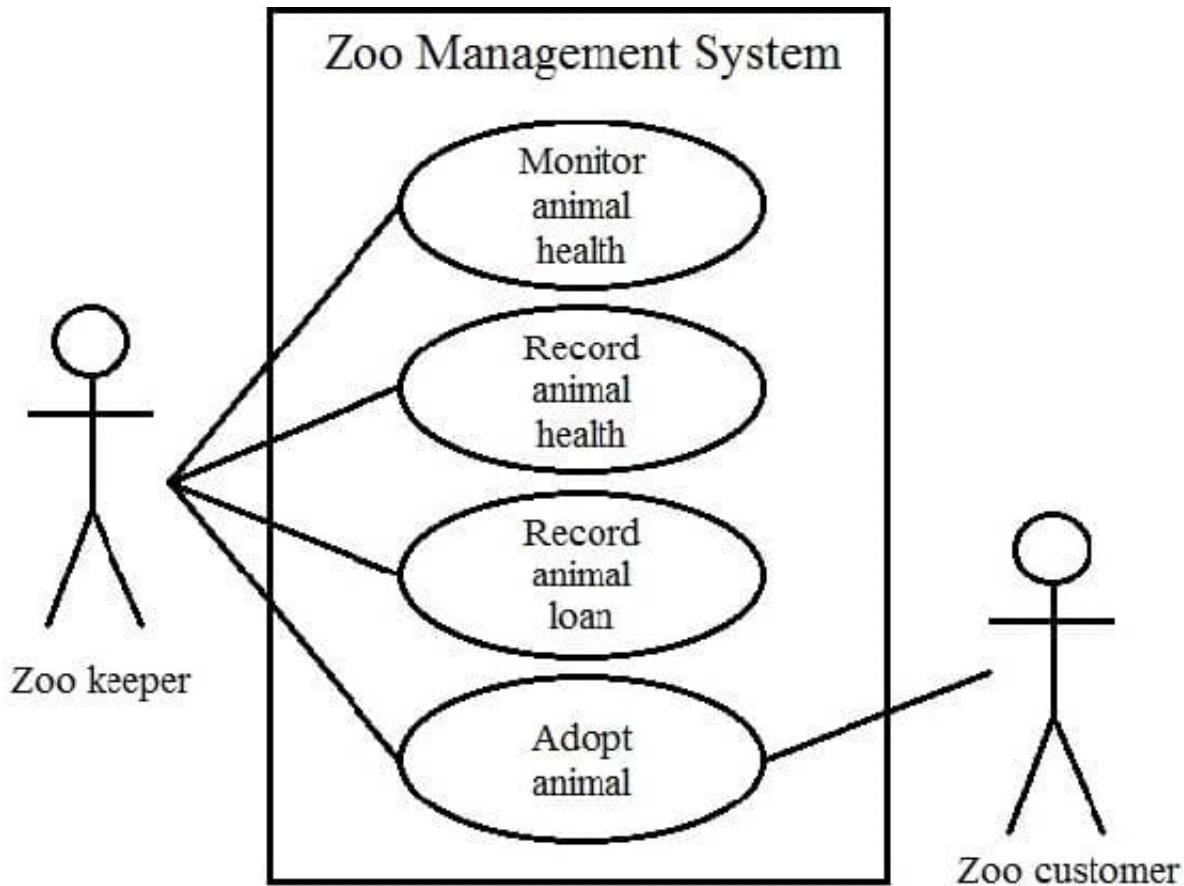
QUESTION 2

A zoo is in the process of introducing a new IT system to improve its processes and drive greater efficiency in its operations. It has received permission from the board of directors for a phased approach to introduce new business functionality and to replace manual processes with digital solutions.

The key areas for inclusion in the first phase are a new animal health monitoring system, which will allow the zookeepers to utilize the power of data analytics to monitor and proactively manage the health of the animals. It will also provide them with a way of accurately recording the birth of new animals and record loans of animals to other zoos around the world.

On the public-facing side, the project will provide customers with an adoption scheme, which will raise much-needed funds.

A business analyst has constructed a use case diagram for the zoo:



The following potential statements have been made about the diagram:

- A) The diagram is a correct representation of the scenario.
- B) There are aspects of the scenario which are incorrectly represented in the diagram.
- C) There are aspects of the scenario which are incorrectly omitted from the diagram.
- D) The notation used in the diagram is incorrect.

Which of them is/are true?

- A. A
- B. B
- C. B and C
- D. C and D

Correct Answer: B

QUESTION 3

During his yearly appraisal, a member of the sales team is given the following feedback:



\\'Your approach to your sales target has been successful, but you have not applied the approach widely enough. Your target for next year is to use your recent experience to double your sales- this will ensure your contribution is in line with the team\\'s increased target\\'.

After discussion, this target is agreed on and is added to his written appraisal.

The organization recognizes four facets of knowledge: A) Individual B) Corporate C) Explicit D) Tacit

Which combination describes the appraisal target given above?

A. A and C

B. A and D

C. B and C

D. B and D

Correct Answer: D

QUESTION 4

One of the requirements of a new accounts management system is that it must allow users to scale the size of text on the screen. The requirement states that the text can be reduced to 10% of normal size and increased up to 500% of normal size, depending on the preference of the user.

What would this requirement be classified as?

A. Functional requirement

B. General requirement

C. Non-functional requirement

D. Technical requirement

Correct Answer: B

QUESTION 5

An automated software tool is being used to manage requirements, including changes to those requirements.

What information in a data catalogue is mandatory if requirements are to be managed using such a tool?

A. Acceptance criteria

B. Owner

C. Priority

D. RequirementID

Correct Answer: D



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