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**QUESTION 1**

A business analyst is allocating elicited requirements to an appropriate category in a requirements catalogue. Here are five of the captured requirements:

- A) A sales person must be able to confirm a sales order.
- B) Only customers with a 'normal' status should be permitted to place orders.
- C) The order management system should hold the data for 'barred' customers for five years.
- D) A stock picker must be able to mark an order as 'picked'
- E) The order management team should be able to view sales orders by time range and status.

Which of these requirements will be classified as functional requirements in the requirements catalogue?

- A. A, B and C
- B. A, D and E
- C. B, C and D
- D. C, D and E

Correct Answer: A

QUESTION 2

A business analyst is categorizing requirements in a requirements catalogue. Which of the following would be classed as a non-functional requirement?

- A. A customer order can be cancelled up to the point of order despatch.
- B. Customer order details must be kept for seven years.
- C. Customer order entry screens must include the company logo.
- D. Customer orders can be placed in English, Spanish or German.

Correct Answer: B

QUESTION 3

A business analyst has been asked to ensure that all requirements are robust.

The following are potential characteristics of a requirement: A) Consistent B) Functional C) Tacit D) Technical E) Owned F) Relevant

Which of them are characteristics of a requirement that is robust?



A. A, B and D

B. A, E and F

C. B, C and D

D. C, E and F

Correct Answer: C

QUESTION 4

Below are statements about what a use case model can help the analyst to do:

A) Establish the scope of a project.

B) Identify functional requirements.

C) Understand how data sets are related to each other.

D) Define the business rules in a process.

E) Validate how complete a requirements set is.

Which of these statements are true?

A. A, B and E

B. A, C and D

C. A, D and E

D. Define the business rules in a process.

E. B, C and E

Correct Answer: A

QUESTION 5

In order to understand the existing processes, Jools, a new business analyst at the Golden Cup Company, begins her investigation with reviewing the process documents and archived information. In a discussion with Alan, the project manager, she expresses the view that the processes all seem to be working, which surprises Alan. In his experience, the processes are all failing or not being followed as they should be, due to local interpretation and variation in working practices.

Jools' goal is to gain an independent perspective on the working practices and develop individual relationships with her new colleagues.

Which is the best set of techniques to help her achieve her goal?

A. Focus group and workshops.



- B. Observation and interviews.
- C. Scenarios and activity sampling.
- D. Special purpose record and surveys.

Correct Answer: B

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