



# RCDD<sup>Q&As</sup>

BICSI Registered Communications Distribution Designer – RCDDv14

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**QUESTION 1**

A company hires a program manager to create a healthcare management system. After five months the program manager identifies an opportunity to integrate an online medical solution, which could provide additional value to the stakeholders. The program sponsor approves the change in scope.

The program manager should ensure that the results obtained by this opportunity are working in tandem with which of the following?

- A. Critical success factors
- B. Key performance indicators
- C. Benefits management plan
- D. Stakeholder engagement plan

Correct Answer: C

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**QUESTION 2**

The program selection committee presents several programs for approval:

**Program A** is estimated to cost US\$250,000, and has an annual cash inflow of US\$75,000.  
**Program B** is estimated to cost US\$150,000, and has an annual cash inflow of US\$55,000.  
**Program C** is estimated to cost US\$100,000, and has an annual cash inflow of US\$45,000.  
**Program D** is estimated to cost US\$200,000, and has an annual cash inflow of US\$35,000.

Which program was selected based solely on a three-year return on investment?

- A. Program A
- B. Program B
- C. Program C
- D. Program D

Correct Answer: C

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**QUESTION 3**

SRB can be treated with household bleach.

- A. True
- B. False

Correct Answer: A

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#### QUESTION 4

Which of the following is a description of a "ventilated channel" cable tray?

- A. A ventilated bottom with side rails.
- B. Solid bottom with longitudinal side rails.
- C. Open tray having a central rigid spine with cable support ribs along the length at 90 degree angles.
- D. Two side rails connected by individual transverse members.
- E. Channel section with a one-piece bottom no more than 6 inches wide.

Correct Answer: E

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#### QUESTION 5

External resources are required for a program. The program manager receives bids from multiple vendors and presents the top vendor to the program governance board. One program governance board member asks the program manager to select a vendor that was dismissed early in the selection process because they were not on the approved vendor list. The program manager learns that this program governance board member has a personal connection to this vendor.

What should the program manager do?

- A. Add the vendor to the approved list.
- B. Report an ethics violation.
- C. Agree to engage the vendor due to the program governance board member's program influence.
- D. Initiate a new vendor selection bid process.

Correct Answer: B

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