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QUESTION 1

After a company's senior executive management meeting the CEO issues a mandate to automate a new-client onboarding process that would effectively eliminate the current manual paper-based process. The assigned program sponsor selects a program manager

Both the program sponsor and the program manager must ensure that the program charter contains which of the following?

- A. Justification, benefits management plan, scope, and resources needed
- B. Justification, benefits strategy scope and resource management plan
- C. Justification, outcomes, scope, and stakeholder considerations
- D. Justification, benefits management plan, program business case and stakeholder considerations

Correct Answer: D

QUESTION 2

The above performance report shows the earned value (EV) analysis for a program. The program director performs a high-level analysis and must present a summary narrative to the steering committee.

| Program "Eagle" | Earned Value | | Planned Value | | Actual Cost | | Cost Performance Index | | Schedule Performance Index | |
|--------------------|--------------|--------|---------------|--------|----------------|--------|------------------------|------|----------------------------|------|
| | US\$ | Days | US\$ | Days | US\$ | Days | US\$ | Days | US\$ | Days |
| Project A | 25 million | 25,000 | 30 million | 30,000 | 35 million | 28,000 | 0.71 | 0.89 | 0.83 | 0.83 |
| Project B | 10 million | 10,000 | 9.5 million | 9,500 | 8.1 million | 9,000 | 1.23 | 1.11 | 1.05 | 1.05 |
| Project C | 2 million | 2,000 | 2 million | 2,000 | 2 million | 2,000 | 1.00 | 1.00 | 1.00 | 1.00 |
| Project D | 500,000 | 500 | 250,000 | 250 | 425,000 | 425 | 1.18 | 1.18 | 2.00 | 2.00 |
| TOTAL | 37.5 million | 37,500 | 41.75 million | 41,750 | 45.525 million | 39,425 | 0.82 | 0.95 | 0.90 | 0.90 |

What do the current findings show?

- A. Project C is running behind schedule and is over budget, projects A, B and D are on schedule
- B. Project A is running ahead of schedule and is under budget projects B, C and D are behind schedule
- C. The overall program is performing within an acceptable level of variance
- D. Project A is running behind schedule and is over budget projects B, C, and D are on schedule

Correct Answer: D

QUESTION 3

In a transformational program, all projects are on track and delivering their objective. However stakeholders are hesitant to take on the new processes because performance in the current environment may not be representative of actual performance. Stakeholders fear that the program will fail to provide the service required.



To assure positive performance in the current environment, the program manager should do which of the following?

- A. Ensure the new processes will perform better than the current processes
- B. Ask the program steering committee to endorse the new processes and current program schedule and deliverables
- C. Meet with stakeholders to ensure they understand that the expectations for the new processes are superior to the current processes
- D. Discuss concerns with stakeholders and mitigate them by changing the processes that will be delivered

Correct Answer: C

QUESTION 4

Which of the following terms is often used to describe two parallel paths that have identical conductive terminations to two separate grounding reference points?

- A. Resistive loop
- B. Ground loop
- C. Capacitive loop
- D. Inductive loop
- E. Conductive loop

Correct Answer: B

QUESTION 5

Multiple TRs on the same floor should have a least one trade size 3 conduit ran between them.

- A. True
- B. False

Correct Answer: A

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