



Professional Scrum Product Owner™ II (PSPO II)

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QUESTION 1

Choose the two measurements which provide the best indicator to the Product Owner that value is being delivered. (Choose two.)

- A. Frequency of feature use
- B. On-time release trends
- C. Customer satisfaction
- D. Scope implemented
- E. Velocity

Correct Answer: AC

QUESTION 2

Given only the information in the following three statements:

1.

Product A has a greater potential market than Product B.

2.

Product A has lower customer satisfaction than Product B.

3.

Product B produces more revenue at the present time. Which investment strategies should you consider for these two products?

A. For Doth products, continually measure the impact of any new investments or marketing

B. Invest in Product A to increase its market share, customer satisfaction, and revenue

- C. Investigate an increase in marketing for Product B to grow its market share
- D. All of the above

Correct Answer: D

QUESTION 3

As a Product Owner you become aware that the quality assurance criteria, defined in the Definition of Done, were not



met for the latest Increment. Which of the following statements are true? (Choose four.)

- A. The project manager cannot effectively update the plan
- B. The incomplete Sprint Backlog items should be returned to the Product Backlog
- C. The indication of progress on the Product Backlog is not transparent
- D. The next Sprint may be interrupted when quality issues are encountered
- E. The Scrum Team should not release the Increment

Correct Answer: BCDE

QUESTION 4

You started measuring product feature usage in your last release. You are surprised to learn that a sizable percentage of the features you thought were very important are never or rarely used. Which of the following actions could you take to further evaluate this unexpected result? (Choose all that apply.)

- A. Spend more time talking to users to identify the impact they seek
- B. Disable the features that have never been used and listen for feedback
- C. Run experiments to increase your understanding of what customers find valuable
- D. Examine whether the rarely used features solve the intended problem

Correct Answer: ACD

QUESTION 5

Which best describes the Product Backlog?

A. It provides just enough information to enable a Scrum Team to start the design phase of a product

B. It contains all foreseeable tasks and requirements from which the Scrum Team can develop and maintain a complete project plan

- C. It is baselined to follow change management processes
- D. It can grow and change as more is learned about the product

Correct Answer: D



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